



# Missouri Case.net - How to Use Track This Case for Public Users

## What is *Track This Case*?

*Track This Case* allows Case.net users to track and receive e-mails on a case viewable within Case.net.

## What types of cases utilize *Track This Case*?

Cases that are viewable on Case.net within your security access abilities. If you don't have access an "Access Denied" message will appear. FCC cases are not eligible.

## Who can utilize *Track This Case*?

- Public Users
- Group ID Users
- Registered eFiling Attorneys
- Court Personnel

## What else do I need to know?

- Add the e-mail courts.mo.gov to your address book, so that the e-mails do not filter to your junk/spam folders.
- Case.net is not available: Monday through Friday, 1 a.m. – 6 a.m. (CDT/CST)
- The e-mail notifications are provided as a service and are not the official record of the court.
- This does not replace MOVANS. MOVANS still works as designed to notify victims by telephone of upcoming trial court hearings and of releases of the defendant from jail.
- Cases with the Fine Collection Center (FCC) are not eligible for Track This Case.
- Track This Case functionality is being provided as a pilot until June 30, 2016 in order to evaluate usage and sustainability.

## Getting started with *Track This Case* through public Case.net access:

Access Case.net at:	<a href="http://www.courts.mo.gov/Case.net">www.courts.mo.gov/Case.net</a>			
Click one of the links to start your search: <b>Litigant Name Search</b> <b>Filing Date Search</b> <b>Case Number Search</b> <b>Scheduled Hearings &amp; Trials Search</b>	 Litigant Name Search	 Filing Date Search	 Case Number Search	 Scheduled Hearings & Trials Search
Select the <b>Case Number</b> link in your search results.	For example: <a href="#">1420-CC00599</a>			

Your case will now open, displaying the Case Header tab.

The *Track This Case* icon is located at the bottom of this page.

If you hit the *Track This Case* icon and you are not directed to the Track This Case page then you will see a message in red on the Case Header tab:

This case is with the Fine Collection Center. Cases with the Fine Collection Center are not eligible for Track This Case.

After you click on the icon you will be directed to a *Track This Case* page. The following information should be entered:

- **E-mail**
- **Confirm your e-mail.**
- **Verification:** Enter in the verification code as displayed.

The **New Characters** link allows a new set of characters if the current verification field is unreadable for you.

Click on the *Track this Case* button. You will then see a message in red on the Track This Case page:

A verification e-mail is being sent to the address you provided. Please read and complete the appropriate steps to finish the verification process. If you are already tracking this case, you will not receive another verification e-mail.

This is an example of a *Track This Case* verification e-mail. In the e-mail you will be asked to:

- Verify your e-mail address using the link provided.



Missouri Courts Case.net System (mocourts.casenet@courts.mo.gov) Add to contacts 10:42 AM

To: Missouri Courts Case.net System

You are receiving this e-mail because you signed up to track case number [15AB-CR00015](#) through the Missouri Judiciary's Case.net.

**Important Notice:**

Track This Case functionality is being provided on a pilot basis for 6 months in order to evaluate usage and sustainability of the feature. Pilot end date will be June 30, 2016.

Please verify your email address by clicking the link below:

<https://wwwtest.courts.mo.gov/casenet/cases/trackCaseVerify.do?a=10&tn=314&vc=fAusgFRXFWyoS6tLZIRi7A>

"Track This Case" provides e-mail notification when changes occur on this case.

**Note: Keep this email for future reference.** If at any time you wish to stop the e-mail notifications for this case select [Stop Tracking](#) or you can access Track This Case via Missouri Case.net and request a "Tracking Report". You will be sent a list of cases that you are currently tracking with the option to stop tracking any or all cases.

This e-mail is auto generated. Please do not respond. If you need technical assistance, please contact the Office of State Courts Administrator Help Desk at [osca.help.desk@courts.mo.gov](mailto:osca.help.desk@courts.mo.gov) or toll-free by phone at 1(888)541-4894. The Help Desk is available 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding state holidays.

After verifying your e-mail, you will be registered to track that case and will begin to receive e-mails for that case.

**Track This Case**

You are now tracking case number 000333666. You will receive an e-mail when an entry is made or updated on this case.

See 'Track This Case' under Help for additional information.

**Note:** This e-mail notification is provided as a service and is not the official record of the court.

This is an example a tracking notice e-mail that you will receive when docket activity occurs on a case that you are tracking.

The case number link will take you to the Docket Entries tab of Case.net.

At any time, you can choose to stop receiving e-mails about the case.

**Stop Tracking This Case:** Will stop all e-mails for this particular case.

**Stop Tracking ALL Cases:** Will stop all e-mails for ALL cases you are currently tracking.

Missouri Courts Case.net System [Add to contacts](#) 9:24 AM  
To: Missouri Courts Case.net System

Information on case number [111222333](#) has been added or updated. Please see the details below:  
**Important Notice:**  
Track This Case functionality is being provided on a pilot basis for 6 months in order to evaluate usage and sustainability of the feature. Pilot end date will be June 30, 2016.

Filing Date	Description	Text *	Last Activity Date
11/16/15 9:21 AM	Filing:	Track This Case Docket Text	11/18/15 9:21 AM

[Stop Tracking This Case](#)  
[Stop Tracking ALL Cases](#)  
\* If "None entered at this time" displays in the text field, the court has not entered any text on this entry. The first 2000 characters of text is provided in this notice. To see additional information about the entry made by the court, see Case.net.

This e-mail is auto generated. Please do not respond. If you need technical assistance, please contact the Office of State Courts Administrator Help Desk at [osca.help.desk@courts.mo.gov](mailto:osca.help.desk@courts.mo.gov) or toll-free by phone at 1(888)541-4894. The Help Desk is available 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding state holidays.

If you choose to stop tracking a case, you will receive a prompt asking you to confirm your choice. Select **Yes** to confirm you no longer want to receive e-mails.

**Track This Case**

Do you want to stop tracking case number 08AB-CC00155?

See 'Track This Case' under Help for additional information.

**Note:** This e-mail notification is provided as a service and is not the official record of the court.

If you select **Yes** from the **Track This Case Confirmation** page you will receive the following message:

If you select **No** from the **Track This Case Confirmation** page, the Case.net home page will display.

**Track This Case**

You are no longer tracking this case.

See 'Track This Case' under Help for additional information.

**Note:** This e-mail notification is provided as a service and is not the official record of the court.

 Public accessing Case.net and would like to run a Tracking Report for multiple cases:

<p>Access Case.net at:</p>	<p><a href="http://www.courts.mo.gov/Case.net">www.courts.mo.gov/Case.net</a></p>
<p>Click one of the links to start your search:  <b>Litigant Name Search</b>  <b>Filing Date Search</b>  <b>Case Number Search</b>  <b>Scheduled Hearings &amp; Trials Search</b></p>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <a href="#">Litigant Name Search</a> </div> <div style="text-align: center;">   <a href="#">Filing Date Search</a> </div> <div style="text-align: center;">   <a href="#">Case Number Search</a> </div> <div style="text-align: center;">   <a href="#">Scheduled Hearings &amp; Trials Search</a> </div> </div>
<p>Select the <b>Case Number</b> link in your search results.</p>	<p>For example: <a href="#">1420-CC00599</a></p>
<p>Your case will now open, displaying the Case Header tab.</p> <p>The <i>Track This Case</i> icon is located at the bottom of this page</p>	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #003366; color: white; text-align: center; padding: 2px;"><b>15AB-CR00123 - ST V HOMER J SIMPSON</b></div> <div style="display: flex; justify-content: space-between; font-size: small; margin-bottom: 5px;"> <span>Case Header</span> <span>Parties &amp; Attorneys</span> <span>Docket Entries</span> <span>Charges, Judgments &amp; Sentences</span> <span>Service Information</span> <span>Filings Due</span> <span>Scheduled Hearings &amp; Trials</span> <span>Civil Judgments</span> <span>Garnishments/ Execution</span> </div> <p style="text-align: center; font-size: x-small;">This information is provided as a service and is not considered an official court record.</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p><b>Location:</b> Franklin County</p> <p><b>Disposition:</b> Dismiss by Ct w/o Prejudice</p> <p><b>Judge/Commissioner At Disposition:</b> WOOD, GAEL D.</p> </div> <div style="width: 45%;"> <p><b>Date Filed:</b> 03/10/2015</p> <p><b>Case Type:</b> Criminal/Infract.- see Charges</p> <p><b>Date of Disposition:</b> 09/30/2015</p> </div> </div> <div style="display: flex; justify-content: center; margin-top: 10px;"> <div style="text-align: center; margin-right: 20px;">   <a href="#">Pay By Web</a> </div> <div style="text-align: center;">   <a href="#">Track This Case</a> </div> </div> <p style="text-align: center; font-size: x-small; color: blue;"> <a href="#">Click here to receive phone/e-mail notices of future hearings on this case</a> </p> <p style="text-align: center; font-size: x-small; color: red;">             *Confidential - for Court Use Only*              Information displayed per user security authorization         </p> </div>
<p>If you hit the <i>Track This Case</i> icon and you are not directed to the Track This Case page then you will see a message in red on the Case Header tab:</p>	<p style="color: red; text-align: center;">This case is with the Fine Collection Center. Cases with the Fine Collection Center are not eligible for Track This Case.</p>

After you click on the icon you will be directed to a **Track This Case** page. The following information should be entered:

- **E-mail**
- **Confirm your e-mail.**
- **Verification:** Enter in the verification code as displayed.

**NOTE:** You may get a message after hitting the Tracking Report option: **No Records Found.** You are getting this message because you have to be Tracking This Case currently in order to run a Tracking Report. If you are not currently tracking the case, you can choose *Track This Case* and enter in your e-mail and the verification code. Then go to your e-mail account that you entered in and locate the *Track This Case* Verification e-mail and click on the link to verify. Now the *Tracking Report* option will function after you do another search on Case.net.

**Track This Case**

**15AB-CR00015 - ST V JASON L COFFMAN**

Track This Case is an e-mail notification system provided through Missouri Case.net. After you sign up and verify your e-mail account, you will receive an e-mail when an entry is made to or updated on this case. See 'Track This Case' under Help for additional information.

**Important Notice:** Track This Case functionality is being provided on a pilot basis for 6 months in order to evaluate usage and sustainability of the feature. Pilot end date will be June 30, 2016.

**Enter information and select one of the options to proceed.**

E-mail:

Confirm E-mail:

Verification: 

**c7ph8**

[New Characters](#)

Enter the characters shown above:

**Note:** This e-mail notification is provided as a service and is not the official record of the court.

The **New Characters** link allows a new set of characters if the current verification field is unreadable for you.

Click on the **Tracking Report** button. You will then see a message in red on the *Track This Case* page:

**An e-mail is being sent to the e-mail address provided below. Please review the e-mail for further information.**

This is an example a tracking report e-mail for multiple cases.

The case number link will take you to the Case Header tab of Case.net for the case number you select.

At any time, you can choose to stop receiving e-mails about the case or ALL cases.

**Stop Tracking:** Will stop all e-mails for this particular case.

**Stop Tracking ALL Cases:** Will stop all e-mails for ALL cases you are currently tracking.

Missouri Courts Case.net System [Add to contacts](#) 1:22 PM  
To: Missouri Courts Case.net System

You are receiving this e-mail because you requested a tracking report through Track This Case on Missouri Case.net. If you no longer wish to track a case, click the Stop Tracking link beside the case. If you no longer wish to track all cases, click the Stop Tracking ALL Cases link below the list of cases.

**Important Notice:**  
Track This Case functionality is being provided on a pilot basis for 6 months in order to evaluate usage and sustainability of the feature. Pilot end date will be June 30, 2016.  
You are currently tracking the following cases:

Case Number	Action
<a href="#">000333666</a>	<a href="#">Stop tracking</a>
<a href="#">111222333</a>	<a href="#">Stop tracking</a>
<a href="#">15AB-DR00010</a>	<a href="#">Stop tracking</a>
<a href="#">222444666</a>	<a href="#">Stop tracking</a>

[Stop Tracking ALL Cases](#)

This e-mail is auto generated. Please do not respond. If you need technical assistance, please contact the Office of State Courts Administrator Help Desk at [osca.help.desk@courts.mo.gov](mailto:osca.help.desk@courts.mo.gov) or toll-free by phone at 1 (888)541-4894. The Help Desk is available 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding state holidays.

If you choose to **Stop Tracking ALL Cases**, you will receive a prompt asking you to confirm your choice. Select **Yes** to confirm you no longer want to receive e-mails.

**Track This Case**

Do you want to stop tracking ALL cases?

See 'Track This Case' under Help for additional information.

**Note:** This e-mail notification is provided as a service and is not the official record of the court.

If you select **Yes** from the **Track This Case Confirmation** page you will receive the following message:

If you select **No** from the **Track This Case Confirmation** page, the Case.net home page will display.

**Track This Case**

You are no longer tracking any cases.

See 'Track This Case' under Help for additional information.

**Note:** This e-mail notification is provided as a service and is not the official record of the court.