



Missouri Court of Appeals Western District

**IN THE MATTER OF THE APPLICATION OF
OSAGE UTILITY OPERATING COMPANY,
INC., TO ACQUIRE CERTAIN WATER AND
SEWER ASSETS AND FOR A CERTIFICATE OF
CONVENIENCE AND NECESSITY; PUBLIC
WATER SUPPLY DISTRICT NO. 5 OF CAMDEN
COUNTY, LAKE AREA WASTE WATER
ASSOCIATION, INC., MISSOURI WATER
ASSOCIATION, INC., AND CEDAR GLEN
CONDOMINIUM OWNERS ASSOCIATION,
INC.,**

APPELLANTS; AND

OFFICE OF THE PUBLIC COUNSEL,

INTERVENOR-APPELLANT,

v.

MISSOURI PUBLIC SERVICE COMMISSION,

RESPONDENT; AND

**OSAGE UTILITY OPERATING COMPANY,
INC.,**

INTERVENOR-RESPONDENT.

WD83837

OPINION FILED:

March 9, 2021

APPEAL FROM THE PUBLIC SERVICE COMMISSION

Before Division One:

Alok Ahuja, P.J., Thomas H. Newton, and Thomas N. Chapman, JJ.

This case is before the court on appeal of an order by the Missouri Public Service Commission (“Commission”) approving a transfer of assets from Osage Water Company (“OWC”) to Osage Utility Operating Company, Inc., (“Osage Utility”) and granting a certificate of convenience and necessity to Osage Utility to provide water and sewer service to the OWC

areas. The appellants in this case are Public Water Supply District No. 5 of Camden County (“PWSD”), Lake Area Waste Water Association, Inc., (“LAWWA”), Missouri Water Association, Inc., (“MWA” and together with PWSD and LAWWA, “the Joint Bidders”) and Cedar Glen Condominium Owners Association, Inc., (“Cedar Glen” and, together with PWSD, LAWWA, and MWA, “Appellants”). The Office of Public Counsel (“Public Counsel”) also appeals. Osage Utility intervened in the appeal as a respondent. Appellants raise four points on appeal. In their first point, they contend that the Commission’s order was unlawful because the Commission lacks the authority to approve a sale unless the selling utility corporation is the party to apply for the Commission’s approval. In their remaining points, they contend that the Commission’s order was unreasonable because: the Commission arbitrarily failed to consider alternatives in determining whether the sale of OWC’s assets to Osage Utility was detrimental to the public interest; the Commission’s decision to approve the sale was not based on competent and substantial evidence; and competent and substantial evidence did not support the Commission’s grant of a Certificate of Convenience and Necessity (“CCN”) to Osage Utility. Public Counsel raises two points on appeal, the first of which makes arguments similar to Appellants’ first point. Public Counsel’s second point asserts that the Commission arbitrarily disregarded evidence. Because we find that the Commission’s order was both lawful and reasonable, we affirm.

Background

The Public Service Commission is a Missouri agency responsible for regulating the conduct of certain utility providers, including water and sewer corporations. *See* § 386.250.¹ Before a regulated utility can provide service, it must obtain a CCN from the Commission. *See* §

¹ Unless otherwise indicated, all statutory references are to RSMo 2016, as supplemented.

393.170. Before a regulated utility can sell assets that are necessary or useful to the public being served by the assets, the Commission must approve the transaction. *See* § 393.190. This appeal arises out of Osage Utility's² application for approval to purchase the assets of the OWC and for a grant of the OWC's CCN, which the Commission approved.

In 1989, the Commission granted OWC a CCN to provide water and sewer service in the Lake of the Ozarks area. In 2002, the Commission determined that OWC had been effectively abandoned by its owners, and that OWC was unable or unwilling to provide safe and adequate service to its customers. In 2005, OWC was ordered into permanent receivership by the Circuit Court of Camden County, pursuant to section 393.145. The circuit court further ordered the receiver to liquidate the OWC assets. Over the years, the receiver marketed the OWC assets and received multiple bids, none of which resulted in a sale.

After being unable to liquidate the OWC assets, the receiver sought and received the circuit court's authorization to file for Chapter 11 bankruptcy. OWC filed for Chapter 11 bankruptcy in federal bankruptcy court. A bankruptcy trustee was appointed. In October of 2018, the bankruptcy trustee held an auction to liquidate the OWC assets. Central States, an affiliate of Osage Utility, negotiated an agreement with the trustee that gave Central States the right to match any bid at the bankruptcy auction. The Joint Bidders³ also submitted bids at the

² Osage Utility was formed for the purpose of purchasing and operating the OWC systems. Osage Utility is a for-profit corporation, and a wholly owned subsidiary of CSWR, LLC, which owns several other Commission approved utility companies in Missouri. Central States Water Resources, Inc., ("Central States"), is the managing affiliate for CSWR, LLC.

³ The Joint Bidders are PWSD, LAWVA, and MWA. PWSD is a public governmental body that provides water and sewer service in the Camdenton, Missouri area. LAWVA is a non-profit sewer service provider operating in the Camdenton, Missouri area. MWA is a non-profit water service provider operating in the Camdenton, Missouri area. The Joint Bidders also wish to purchase and operate the OWC assets. Although these companies placed a collective bid on the OWC assets, they did not plan to collectively operate the entirety of the OWC service areas. Rather, PWSD would service the Cedar Glen area; MWA would provide water service to the remaining areas; and LAWVA would provide sewer service to the remaining areas.

auction. The Joint Bidders had the highest bid at \$800,000 until Central States matched that bid. Central States was declared the successful bidder and entered into a purchase agreement with OWC. The agreement was conditional upon Osage Utility obtaining regulatory approval from the Commission. The Joint Bidders were declared the First Back-Up Bidders and also entered into a purchase agreement with OWC. Under the terms of their agreement, if Osage Utility failed to purchase the OWC systems, the Joint Bidders would be obligated to purchase the OWC assets. The bankruptcy court approved both purchase agreements.

In December of 2018, Osage Utility filed an application with the Commission for approval of its acquisition of the OWC assets and CCN. Osage Utility filed an amended application in February of 2019. Opposing the transfer, the Joint Bidders and Cedar Glen⁴ filed motions for intervention, which were granted. Public Counsel was also a party to the case pursuant to section 386.710(2) and Rule 20 CSR 4240-2.010(10). Public Counsel also opposed the transfer.

Before the Commission, a hearing was held regarding Osage Utility's Application, during which all parties presented evidence and testimony. Thereafter, the Commission issued its Report and Order approving Osage Utility's application to acquire the OWC systems and granting Osage Utility a CCN.⁵ The Commission found that a transfer of the OWC assets would

⁴ Cedar Glen is a not-for-profit condominium owners association representing roughly half of OWC's water and sewer customers. It opposes the transfer of the OWC systems to Osage Utility. It would prefer to have PWSD annex the Cedar Glen condominiums into its territory. Cedar Glen filed a joint appeal along with the Joint Bidders. When we refer to Appellants, we refer to Cedar Glen, PWSD, LAWWA, and MWA. We acknowledge that Public Counsel filed a separate appeal and is also an appellant in this case, but we refer to Public Counsel separately with the hope that unnecessary confusion is avoided.

⁵ Osage Utility had also applied for an acquisition incentive pursuant to 20 CSR 4240-10.085, which the Commission denied.

not be detrimental to the public interest after balancing the potential benefits and detriments of the transfer. During the hearing and in the briefs filed with the Commission, there was a dispute between the parties as to whether the Commission should evaluate Osage Utility's application against the current state of the OWC systems, or if Osage Utility needed to show that it was a better alternative to the Joint Bidders' proposal. Other disputes were related to disparities between the financing plans and rate and repair estimates of Osage Utility and the Joint Bidders.

Commission Staff endorsed Osage Utility's application, finding it to be a comprehensive plan for bringing the system into compliance and providing safe and adequate service to the OWC service areas.⁶ The Commission found Osage Utility's planned improvements to be reasonable, and noted that any improvements would be evaluated for prudence and must be approved by the Commission before affecting consumer rates.

Staff did not feel comfortable endorsing the Joint Bidders' proposal because it was "too incomplete." Staff analyzed the proposal of the Joint Bidders but did not perform in-depth cost studies or an in-depth review of the Joint Bidders' proposal because Staff had only the application of Osage Utility before it, and Staff found that the Joint Bidders had not provided a complete cost estimate or a complete proposal. The Commission found that (among the Joint Bidders) MWA and LAWVA had not evaluated the necessary improvements in their service areas and did not present any estimates for improvements. The Commission found that PWSD (also amongst the Joint Bidders) presented a plan that was predicated on connecting Cedar Glen to the adjacent PWSD service territory, which would require laying pipe under U.S. Highway 54,

⁶ The Commission's grant of approval was conditional on Osage Utility agreeing to numerous conditions recommended by Commission Staff, to which Osage Utility agreed.

but that PWSD had not obtained the necessary permissions and had only general estimates regarding the interconnection which could take more than two years to complete.

With respect to the rate estimates of Osage Utility and the Joint Bidders, the Commission stated:

During the hearing, an estimate of [proposed buyer] Osage Utility's combined rates for water and sewer service was presented based on the pro forma financial statements projecting revenues after Osage Utility's initial rate case and based on the improvements it identifies as needed. That estimated rate, if approved during a rate case, would be a significant increase for [proposed seller] Osage Water Company's customers and would be substantially more than the rates proposed by the Joint Bidders. If all these estimates and proposed rates were to become reality, the higher rates charged by Osage Utility could be a financial detriment to Osage Water Company's customers.

The Commission also recognized other potential benefits if the Joint Bidders were to become owners of the OWC assets, such as greater participation by customers due to the Joint Bidders' organizational structures, the fact that the Joint Bidders had a local presence and the fact that residents represented by Cedar Glen preferred PWSD as their service provider.

However, the Commission found that Osage Utility's ownership would definitively provide many benefits over the current OWC systems, including providing stability and avoiding further delay. The Commission reiterated that Osage Utility's proposal was comprehensive, whereas the Commission did not have the opportunity to truly vet the Joint Bidders' proposal due to its incompleteness.

In concluding its analysis, the Commission stated:

After weighing each of these benefits and detriments, the Commission finds that Osage Utility has met its burden to show that a grant of authority to purchase the Osage Water Company assets and a grant of a CCN to operate the Osage Water Company system is not detrimental to the public interest if granted with the agreed conditions proposed by Staff. The evidence that the ratepayers will be charged unreasonably higher rates if Osage Utility owns the systems is not persuasive. There are too many unknowns to assume that the alleged lower rates to be charged

by the Joint Bidders will be so significant as to make the transfer to Osage Utility detrimental to the public. Further, any rate increases for Osage Utility will only be authorized by the Commission if found to be just and reasonable.

After the Commission issued its order, Appellants and Public Counsel timely filed applications for rehearing, which were denied. Appellants and Public Counsel now appeal to this court.

Osage Utility's Motion to Dismiss as Moot

Before addressing the merits of this appeal, we address Osage Utility's motion to dismiss the appeal as moot. Osage Utility points out that the sale of the OWC assets to Osage Utility closed in June of 2020 while this appeal was pending. Because the closing has already occurred, Osage Utility argues, there is no longer an active, justiciable controversy.

We are "obligated, either upon motion of a party or acting *sua sponte*, to examine an appeal for mootness because mootness implicates the justiciability of a controversy and is a threshold issue for appellate review." *In re Missouri-American Water Co.*, 516 S.W.3d 823, 828 (Mo. banc 2017) (quoting *Missouri Mun. League v. State*, 465 S.W.3d 904, 906 (Mo. banc 2015)). "A case on appeal becomes moot when circumstances change so as to alter the position of the parties or subject matter so that the controversy ceases and a decision can grant no relief." *State ex rel. Intercon Gas, Inc. v. Pub. Serv. Comm'n*, 848 S.W.2d 593, 596 (Mo. App. W.D. 1993). If a case is moot, the justiciability of the case is implicated, and dismissal is generally proper. *In re Estate of Washington*, 277 S.W.3d 777, 780 (Mo. App. E.D. 2009).

"However, the fact that an act authorized by the [Public Service Commission] has been completed pending appeal does not of itself render an appeal moot." *Intercon Gas, Inc.*, 848 S.W.2d at 596. The Missouri Supreme Court has previously held that an appeal of a Commission decision approving the sale of utility properties is not rendered moot by the closing of the

transaction. *State ex rel. Consumers Pub. Serv. Co. v. Pub. Serv. Comm’n*, 180 S.W.2d 40, 43-44 (Mo. banc 1944). This is true because the purpose of judicial review of Commission orders is to “determine the validity of such orders[.]” *Id.* at 44. If the order authorizing the sale of assets is invalid, it can be set aside and declared invalid. *Id.*

A similar result was reached in *Intercon*. 848 S.W.2d at 596. In that case, the Commission had granted a certificate authorizing a utility to construct a pipeline. *Id.* Upon appeal by a competing company, it was argued that the case was moot because the pipeline had already been constructed during the pendency of the appeal. *Id.* The court found that if the Commission’s order was determined to be invalid, the court had the power to set aside the Commission’s order and remand the cause to the Commission. *Id.* The appeal was, therefore, not moot. *Id.*

Moreover, “[f]or the quasi-judicial work of the PSC to comport with basic notions of separation of powers, its decisions must be capable of being tested by (and receiving the imprimatur of) the judicial branch of this state. This can be accomplished only by way of meaningful and unobstructed judicial review as provided in the Missouri Constitution.” *State ex rel. Praxair, Inc. v. Missouri Pub. Serv. Comm’n*, 344 S.W.3d 178, 186 (Mo. banc 2011).

Consistent with the notion of separation of powers, the legislature has expressly provided for judicial review of Commission decisions “for the purpose of having the reasonableness or lawfulness of the original order or decision . . . inquired into or determined[.]” § 386.510. Section 386.510 further provides that, upon submission of the case, “the court of appeals shall render its opinion either affirming or setting aside, in whole or in part, the order or decision of the commission under review.”

In the matter before us, a justiciable controversy remains regarding the validity of the Commission's order. If we determine the Commission's order is invalid as unlawful or unreasonable, we may set it aside. § 386.510. This appeal is not moot. Osage Utility's motion to dismiss is denied.

Standard of Review

We review the order of the Commission pursuant to section 386.510. Our review is two-pronged. *In re Missouri-American Water Co.*, 516 S.W.3d at 827 (citing *State ex rel. AG Processing, Inc. v. Pub. Serv. Comm'n of State*, 120 S.W.3d 732, 734 (Mo. banc 2003)). First, we determine whether the Commission's order is lawful. *Id.* Second, we determine whether the order is reasonable. *Id.* "The Commission's order is presumed valid, and the burden of showing the order is unlawful or unreasonable rests with the appellant." *Grain Belt Express Clean Line, LLC v. Pub. Serv. Comm'n*, 555 S.W.3d 469, 471 (Mo. banc 2018).

An order's lawfulness "is determined by whether statutory authority for its issuance exists, and all legal issues are reviewed de novo." *Praxair*, 344 S.W.3d at 184 (internal quotation omitted). An order is reasonable "if it is supported by substantial, competent evidence on the whole record, it is not arbitrary or capricious, and it is not based on an abuse of its discretion." *Mo. Pub. Serv. Comm'n v. Union Elec. Co.*, 552 S.W.3d 532, 539 (Mo. banc 2018) (internal quotations, citation and brackets omitted).

In reviewing whether the decision of an administrative agency is supported by competent and substantial evidence on the whole record, we "examine the whole record to determine if it contains sufficient competent and substantial evidence to support the award, i.e., whether the award is contrary to the overwhelming weight of the evidence." *Hampton v. Big Boy Steel*

Erection, 121 S.W.3d 220, 222-23 (Mo. banc 2003) (citing *Wood v. Wagner Elec. Corp.*, 197 S.W.2d 647, 649 (Mo. banc 1946)).

This does not mean that the reviewing court may substitute its own judgment on the evidence for that of the administrative tribunal. But it does authorize it to decide whether such tribunal could have reasonably made its findings and reached its result, upon consideration of all the evidence before it; and to set aside decisions clearly contrary to the overwhelming weight of the evidence.

Wood, 197 S.W.2d at 649.⁷ We defer to the Commission on matters of credibility. *Id.* If substantial evidence supports either of two reasonable but conflicting conclusions, we are bound by the findings of the Commission. *AG Processing, Inc.*, 120 S.W.3d at 735.

Analysis

Appellants raise four points on appeal. In their first point, Appellants argue that the Commission's order is unlawful because the Commission lacks the authority to approve the sale of a regulated utility unless the seller is the specific party to apply for the Commission's approval. In their remaining points, they contend that the Commission's order was unreasonable because: the Commission arbitrarily failed to consider alternatives in determining whether the sale of OWC's assets to Osage Utility was detrimental to the public interest; the Commission's decision to approve the sale was not based on competent and substantial evidence; or because competent and substantial evidence did not support the Commission's grant of a Certificate of Convenience and Necessity ("CCN") to Osage Utility.

⁷ Our review of administrative agency decisions for competent and substantial evidence is different than our review of a substantial evidence challenge in an appeal from a court-tried case. In a substantial evidence challenge in an appeal from a court-tried case, appellate courts view the evidence in the light most favorable to the judgment, accept as true the evidence and inferences favorable to the trial court's decree, and disregard all contrary evidence and inferences. *Ivie v. Smith*, 439 S.W.3d 189, 200 (Mo. banc 2014). In reviewing the findings and decisions of an administrative agency for competent and substantial evidence, we do not view the evidence in the light most favorable to the award, *Hampton*, 121 S.W.3d at 223, and we consider all of the evidence that was before the agency, "including the evidence and inferences that the agency rejected in making its findings." *See Seck v. Dep't of Transp.*, 434 S.W.3d 74, 79 (Mo. banc 2014).

Public Counsel raises two points on appeal. In point one, Public Counsel makes similar arguments as Appellants regarding the lawfulness of the Commission's order due to the fact that the seller was not the party to apply for the Commission's approval. Public Counsel's second point asserts that the Commission arbitrarily disregarded evidence.

Point One

In their first point on appeal, Appellants contend that the Commission erred in approving the transfer of the OWC assets to Osage Utility, because the Commission's order was unlawful. In particular, Appellants argue that under section 393.190.1, the Commission lacks the authority to authorize a sale of a regulated utility's assets unless the selling utility is the party who has applied for authorization. Public Counsel makes a similar allegation of error in its first point on appeal. Thus, we examine these points together.

The lawfulness of orders issued or actions taken by the Commission depends primarily on whether the Commission had the statutory power and authority to act. The Commission is an administrative body created by statute and has only such powers as are expressly conferred by statute and reasonably incidental thereto. The Commission's authority, therefore, must come from the statutes, and the Commission merely carries out the public policy declared by the Missouri Legislature.

Pub. Serv. Comm'n v. Mo. Gas Energy, 388 S.W.3d 221, 230 (Mo. App. W.D. 2012) (internal quotations, citations, and brackets omitted).

Our "primary rule of statutory interpretation is to give effect to legislative intent as reflected in the plain language of the statute at issue." *Parktown Imports, Inc. v. Audi of American, Inc.*, 278 S.W.3d 670, 672 (Mo. banc 2009). We resort "to other rules of statutory interpretation only when the plain meaning of the statute is ambiguous or defeats the purpose of the statute." *Karney v. Dep't of Lab. & Indus. Relations*, 599 S.W.3d 157, 162 (Mo. banc 2020) (citing *Ivie v. Smith*, 439 S.W.3d 189, 202 (Mo. banc 2014)). "Other rules of statutory

interpretation, which are diverse and sometimes conflict, are merely aids that allow this Court to ascertain the legislature’s intended result.” *Parktown Imports, Inc.*, 278 S.W.3d at 672 (citing *Edwards v. St. Louis County*, 429 S.W.2d 718, 722 (Mo. banc 1968)). “Words in a statute are not read in isolation but, rather, are read in the context of the statute to determine their plain and ordinary meaning.” *Kehlenbrink v. Dir. of Revenue*, 577 S.W.3d 798, 800 (Mo. banc 2019).

Section 393.190.1 provides, in relevant part:

No . . . water corporation or sewer corporation shall hereafter sell . . . the whole or any part of its franchise, works or system, necessary or useful in the performance of its duties to the public . . . without having first secured from the commission an order authorizing it so to do. Every such sale . . . made other than in accordance with the order of the commission authorizing same shall be void. . . . Any person seeking any order under this subsection authorizing the sale . . . of any . . . water corporation, or sewer corporation, shall, at the time of application for any such order, file with the commission a statement, in such form, manner and detail as the commission shall require, as to what, if any, impact such sale . . . will have on the tax revenues of the political subdivisions in which any structures, facilities or equipment of the corporations involved in such disposition are located. . . .

The first sentence of the provision provides a limitation on the power of a water or sewer corporation to sell assets that are useful in the performance of its duties to the public. Before such a sale can occur, the utility corporation must “hav[e] first secured” from the Commission “an order authorizing it” to do so. The second sentence indicates that if a sale occurs without the authorization order of the Commission, or in a manner not in accord with such an order, then the sale is void. Neither of these sentences expressly addresses the *procedure* of pursuing such an order or who or which entity must initiate a proceeding seeking such an order. Neither of these sentences indicate that the legislature intended to limit the Commission’s power to issue an authorizing order based on the party who applied for the order. That is, when, as here, the Commission enters an order approving the sale of assets from a utility corporation to a buyer, a seller can fairly be considered as “having . . . secured” such an order even though the seller itself

was not the applicant. In this case, the Commission’s order stated: “Osage Water Company and Osage Utility Operating Company, Inc. are authorized to enter into, execute, and perform in accordance with the terms described in the Agreement for Sale of Utility System[.]” With this order, which is addressed to both buyer and seller, OWC has “secured” an order of the Commission “authorizing it” to sell its assets as required by § 393.190.1.

Looking solely at the first sentence of section 393.190.1, it is perhaps arguable that it is *implied* that the legislature contemplated that the selling utility would be the applicant. But, reading the first sentence of the provision in the context of the whole, we note that when the statute goes on to speak of the application *procedure*, it does so with different and broader language than it used in placing limitations on the power of the utility to sell. The fourth sentence of section 393.190.1 relates specifically to the application procedure and sets forth filing requirements for the party seeking an order of approval from the Commission. These requirements apply to “any person seeking any order under this subsection[.]” That these requirements are addressed to “any person” seeking such an order rather than to a water or sewer corporation (as was the first sentence’s limitation) indicates that a broader category of subjects may seek the order.

The sale and the pursuit of the order are necessarily separate events, as the order approving the sale must be obtained prior to the sale. The Commission’s authorizing order, then, does not make the sale occur; rather, it simply allows the seller to enter into and execute a sale that the seller otherwise wishes to occur. When section 393.190.1 addresses limitations on the *sale*, it places those limitations on the selling utility corporation. This is to be expected as the selling utility is the party operating the assets in service of the public and is subject to the control

of the Commission.⁸ When the Commission addresses the *procedural* requirements of the application, it places those requirements on a different and broader category of subjects: “any person seeking any order[.]” This distinction in the plain language of the statute suggests that the legislature did not intend to restrict the subjects who may apply for an order or to deprive the Commission of the power to authorize a sale based on the party to apply for the order.

In arguing that the selling utility corporation must be the applicant for the order, Appellants and Public Counsel rely heavily on language from our court’s prior decision in *City of O’Fallon v. Union Elec. Co.*, 462 S.W.3d 438, 443 (Mo. App. W.D. 2015). The issue in *O’Fallon* was whether the Commission had the power to force an unwilling utility corporation to sell its assets. *O’Fallon*, 462 S.W.3d at 443. The *O’Fallon* court affirmed the Commission’s dismissal of the complaint of two cities, which asked the Commission to force a utility to sell its assets, and held that section 393.190 did not grant the Commission such authority because the statute contemplates a willing seller. *Id.* The court reasoned that the statute referred “to approval after an affirmative, voluntary act by the seller, *i.e.*, the seller’s petitioning and securing the Commission’s order authorizing the sale.” *Id.*⁹

⁸ In theory, a buyer could be any individual or entity and may not even intend to use the property to provide utility service.

⁹ Section 393.190.1 only provides the Commission with the power to authorize a sale, but not to compel it. A common definition of “authorize” would not include the power to compel. *Merriam-Webster* defines “authorize” as “to endorse, empower, justify, or permit by or as if by some recognized or proper authority (such as custom, evidence, personal right, or regulating power).” See *Merriam-Webster*, <https://www.merriam-webster.com/dictionary/authorize> (last visited Feb. 23, 2021). Additionally, Missouri courts analyzing the term “authorize” have concluded that the term permits a result but does not compel it. See, e.g., *Crececius v. Chicago, M. & St. P. Ry. Co.*, 205 S.W. 181, 185–86 (Mo. banc 1918) (holding that where a federal statute *required* a reduction in damages if the plaintiff was contributorily negligent, jury instruction was erroneous where it stated that plaintiff’s contributory negligence would *authorize* that the damages assessed by the jury would be diminished) (“This word as here means ‘to warrant; to justify; to furnish a ground for.’ Webster’s Dict. It does not connote the idea that pursuant to the statute the *jury must so diminish the damages*. It *merely permits* the jury to do so, leaving it to the discretion of the jury whether they actually do so or not.”) (second emphasis added).

The facts in the instant matter are quite distinct from those in *O'Fallon*. As an initial matter, *O'Fallon* was not a proceeding under section 393.190.1 reviewing an application for Commission authorization of a sale of utility assets; rather, it involved a complaint filed by two cities that sought to force the sale of a utility's assets to the cities. Because *O'Fallon* was not a section 393.190.1 proceeding, the *O'Fallon* court had no occasion to address the procedures incident to such an application. Moreover, in this case, the selling utility (OWC) had consented to (and contracted for) the sale but did not file the application to authorize the sale; whereas the proposed selling utility in *O'Fallon* did **not** consent to the sale and did not file the application to authorize the sale. In *O'Fallon*, we found it “axiomatic that, where the utility does not wish to sell its property, it will not file the necessary application, and there will be no contract and no approval or board resolution to attach to the application.” *O'Fallon*, 462 S.W.3d at 443.

Appellants argue that *O'Fallon* requires that, where the utility does wish to sell, it must file the necessary application. *O'Fallon* does nothing of the sort, nor could it. *O'Fallon* does not purport to address the situation where the seller was willing to sell, but had not filed the application. Rather, *O'Fallon* correctly points out the obvious—that an unwilling seller will not file an application, and concludes, as a result, there will “be no contract and no approval or board resolution” manifesting the “willingness” required under section 393.190. Put another way, it is not inconsistent to conclude (as we did in *O'Fallon*) that an unwilling seller would not file an application to sell its property, that any application would therefore lack a contract or agreement of sale, and that, lacking the “willingness” of the selling utility, the Commission would not have authority to even consider a complaint to force a sale; and to also conclude (as we do herein) that, where there is a willing seller, that another entity could file the application for authority to sell, which could include the documents manifesting the willingness of the selling utility (such as

the contract for sale) necessary to entertain the application to sell. Put yet another way, *O'Fallon* addresses the necessity of the seller's willingness, but did not (nor could it) address the various means by which a seller might manifest the "willingness" required under section 393.190.¹⁰

The rule that effectively replaced the rule addressed in *O'Fallon*, and which applies to the application in the instant case, Rule 20 CSR 4240-10.105, contains essentially the same filing requirements for applications for Commission approval. Tellingly, Osage Utility, as the buyer-applicant, was able to comply with all of these requirements, and the voluntary nature of the sale was expressed in the sales agreement, pursuant to 20 CSR 4240-10.105(1)(B). Appellants argue further that 20 CSR 4240-2.060 also requires a number of things related to the applicant seller. However, 20 CSR 4240-2.060 does not refer to a seller. Rather, it refers to the requirements of an "applicant." For purposes of 20 CSR 4240-2.060, an applicant is defined as "any person, as defined herein, or public utility *on whose behalf an application is made.*" 20 CSR 4240-2.010(1) (emphasis added). A "person" is defined to "include[] a natural person, corporation,

¹⁰ The *O'Fallon* court noted that section 393.190.1 referred "to approval after an affirmative, voluntary act by the seller[.]" *Id.* The *O'Fallon* court did conclude that the affirmative, voluntary act would be "the seller's petitioning and securing the Commission's order authorizing the sale." *Id.* However, section 393.190.1 does not actually refer to "petitioning" and, when the provision refers to the seller "having first secured" the order, it does so in the context of the limitation on the seller's power to sell rather than in the context of the application procedure. As discussed above, when the statute refers to the process of obtaining an order, it directs its filing requirements to "any person seeking any order" under section 393.190.1. Since the provision authorizes a broader category of subjects to seek an order approving the sale, it follows that the seller itself need not be the applicant.

The *O'Fallon* court also analyzed a number of regulations promulgated by the Commission. Rule 4 CSR 240-3.110 was titled "Filing Requirements for Electric Utility Applications for Authority to Sell, Assign, Lease or Transfer Assets," which mirrors the language of section 393.190.1 addressing what the transferor cannot do without permission ("sell, assign, lease, transfer" etc.). This rule required the applicant to provide a copy of the agreement of sale and "verification of proper authority by the person signing the application or a certified copy of resolution of the board of directors of each applicant authorizing the proposed action." *O'Fallon*, 462 S.W.3d at 443 (quoting 4 CSR 240-3.110). The court in *O'Fallon* noted that "[i]t is axiomatic that, where the utility does not wish to sell its property, it will not file the necessary application, and there will be no contract and no approval or board resolution to attach to the application." *Id.* Again, while we agree with the holding of the *O'Fallon* court, we find that the instant case is distinct in that the sale was voluntary, and the buyer as applicant was able to comply with the filing requirements.

municipality, political subdivision, state or federal agency, and a partnership.” 20 CSR 4240-2.101(11). Thus, the regulations specifically contemplate that an application may be made *on behalf of* another person or public utility.¹¹

Though we do not find the language of section 393.190.1 to be ambiguous, if we were to so find, our conclusion that the seller need not be the party to apply for the Commission’s approval is consistent with and gives effect to the purpose of section 393.190.1. *See State ex rel. Fee Fee Trunk Sewer, Inc. v. Litz*, 596 S.W.2d 466, 468 (Mo. App. E.D. 1980) (“The obvious purpose of this provision is to ensure the continuation of adequate service to the public served by the utility.”). That is, the provision’s purpose is to prevent a regulated utility from selling assets, which are necessary or useful to the service provided, to a buyer who is unwilling or unable to provide adequate service. Thus, the Commission must approve the transaction prior to its occurrence. But in a situation, as here, in which adequate service is not being provided by the utility corporation in the first place, the purpose of the statute is obstructed if we construe it as containing limitations on the Commission’s power to ensure that adequate service is provided. None of the language of the statute suggests that it is intended as a limitation on the *power* of the Commission to approve or disapprove of a voluntary sale.¹² Although the statute prevents a

¹¹ Counsel for the bankruptcy trustee sent a letter to Commission Staff explaining the bankruptcy sale process in order to assist Commission Staff in its investigation related to Osage Utility’s application. The letter stated that the sale was conditional upon Commission approval of Osage Utility’s application. That the sale required Osage Utility to seek and gain Commission approval is an indication that Osage Utility was seeking approval, at least in part, on behalf of the trustee. Additionally, the sales agreement indicated that Buyer and Seller agreed to assist each other in the process of gaining regulatory approval, and the agreement set a deadline for Osage Utility to submit its application to the Public Service Commission.

¹² We note that neither Appellants nor Public Counsel argued in their motions for rehearing that the hearing was affected by the fact that the seller was not the applicant. We also note that no objections were raised based on the seller’s absence at any point leading up to or during the hearing. The issue was first raised when post-hearing briefs were filed with the Commission.

selling utility from selling without permission, it addresses the filing requirements of the application process to “any person seeking any order[.]”

Appellants’ and Public Counsel’s first points are denied.

Point Two

In their second point on appeal, Appellants argue that the Commission’s decision was unreasonable because it failed to consider alternatives in determining whether the transfer of assets to Osage Utility was detrimental to the public interest. Appellants contend that, in determining whether a sale of utility assets is detrimental to the public interest, the Commission is required to withhold approval of a sale of assets unless it is the best alternative. Because the best alternative must be considered, Appellants contend, the Commission erred when it arbitrarily disregarded the Joint Bidders’ proposal. In its second point, Public Counsel argues that the Commission arbitrarily disregarded evidence of the Joint Bidders’ potential to operate the OWC, and the potential harm to customers of unnecessarily higher rates. In light of the arguments presented, we first discuss what the Commission is required to consider in applying the “not detrimental to the public interest” standard. Then, we address the parties’ contentions regarding the considerations and evidence they claim were arbitrarily disregarded.

All parties agree that it is appropriate for the Commission to approve the sale of the OWC assets to Osage Utility unless the sale would be detrimental to the public interest. *See Fee Fee Trunk Sewer*, 596 S.W.2d at 468. However, the parties disagree as to what the application of this standard entails. Appellants argue that a sale is detrimental to the public interest unless the applicant shows that the sale is the best alternative. The Commission contends that it is not required to examine every possible alternate scenario in determining whether a proposed sale will be detrimental to the public.

Prior to the sale of certain assets of a regulated utility, the Commission must approve the transfer. § 393.190.1. “The obvious purpose of this provision is to ensure the continuation of adequate service to the public served by the utility.” *Fee Fee Trunk Sewer*, 596 S.W.2d at 468. In determining whether a transfer should be approved, the Commission determines whether the transfer is detrimental to the public interest. *AG Processing, Inc.*, 120 S.W.3d at 735 (citing *State ex rel. City of St. Louis v. Pub. Serv. Comm’n*, 73 S.W.2d 393, 400 (Mo. banc 1934)).

The Missouri Supreme Court announced the “not detrimental to the public interest” standard in a 1934 case. *City of St. Louis*, 73 S.W.2d at 400. In that case, the Missouri Supreme Court recognized that one of the most important functions of the Commission is to prevent injury to the public “in the clashing of private interest with the public good in the operation of public utilities.” *Id.* (quoting *Elec. Pub. Utilities Co. v. West*, 140 A. 840, 844 (Md. 1928)). At the same time, the court recognized that a property owner should be allowed to sell property unless doing so “would be detrimental to the public.” *City of St. Louis*, 73 S.W.2d at 400. Quoting with approval a Maryland case, the Missouri Supreme Court indicated that it is not the province of the Commission “to insist that the public shall be benefitted, as a condition to change of ownership, but [the Commission’s] duty is to see that no such change shall be made as would work to the public detriment.” *Id.* (quoting *Elec. Pub. Utilities Co.*, 140 A. at 844). In setting the “not detrimental to the public” standard, the Missouri Supreme Court overruled in part a prior decision which required the Commission to find that the public would be benefitted by the transfer of assets. *Id.* (overruling in part *State ex rel. City of St. Louis v. Pub. Serv. Comm’n*, 56 S.W.2d 398 (Mo. 1932)).

Missouri courts have consistently applied this standard since its origin. *See AG Processing, Inc.*, 120 S.W.3d at 735; *Environmental Utilities, LLC v. Pub. Serv. Comm’n*, 219

S.W.3d 256, 265 (Mo. App. W.D. 2007); *Fee Fee Trunk Sewer*, 596 S.W.2d at 468 (“The Commission may not withhold its approval of the disposition of assets unless it can be shown that such disposition is detrimental to the public interest.”).

In this matter, the Commission indicated that determining whether a sale is detrimental to the public interest “is a balancing process,” which requires the Commission to perform “a cost benefit analysis in which all of the benefits and detriments in evidence are considered.” Although no exhaustive list has been announced of the considerations that may influence whether a sale is detrimental to the public, Missouri courts have held that the Commission is to consider all relevant factors in issuing its decisions and orders. *See AG Processing*, 120 S.W.3d at 736 (holding that the Commission erred in failing to consider the reasonableness of an acquisition premium as part of a cost analysis in evaluating whether a proposed merger would be detrimental to the public). In the context of the Commission’s approval of a transfer of regulated utility assets, the Commission’s decision will be found to be unreasonable if it “erroneously ignores evidence that may have substantially impacted the weight of the evidence evaluated to approve” the transaction. *See State ex rel. Praxair, Inc. v. Pub. Serv. Comm’n*, 344 S.W.3d 178, 184 (Mo. banc 2011) (internal quotations omitted).

In support of their contention that the Commission must consider which of several alternatives most benefits the public, Appellants point to a prior case in which the court affirmed an order of the Commission that denied authorization of a sale of assets on the basis that the sale would be detrimental to the public interest. *Env’t. Utilities*, 219 S.W.3d at 266.¹³ The *Environmental Utilities* court found that competent and substantial evidence supported the

¹³ Interestingly, *Environmental Utilities* involved a proposed sale of some (but not all) of the same OWC assets as does the matter before us. 219 S.W.3d at 266.

Commission's determination. *Id.* The court noted that the sale only disposed of part of OWC's assets, "leaving the bulk of the sewer customers to be served by the distressed utility." *Id.* That is, the bulk of the OWC's customers "would continue to receive substandard service from a distressed utility." *Id.* The court also noted that the customers serviced by the transferred assets "could conceivably see the cost of sewer service double." *Id.* Based on these considerations, the court found that the "Commission could well determine that such a sale was detrimental to the public, consistent with the requirement of *Fee Fee Trunk Sewer*, 596 S.W.2d at 468." *Env't. Utilities*, 219 S.W.3d at 266.

Environmental Utilities, then, did nothing to alter the standard set forth in *City of St. Louis* and reiterated in *Fee Fee Trunk Sewer*. Rather, it reaffirmed that the "Commission may not withhold its approval of the disposition of assets unless it can be shown that such disposition is detrimental to the public interest." *Env't. Utilities*, 219 S.W.3d at 265 (quoting *Fee Fee Trunk Sewer*, 596 S.W.2d at 468). The Commission could reasonably consider the effect of the transfer of some of the assets on the customers that would be stranded with a distressed utility and substandard service, a consideration that would necessarily entail the potential for an alternative future transfer. *See id.* at 266. However, the *Environmental Utilities* court did not alter the not detrimental to the public standard, nor did it give privileged status to the possibility of alternative transfers. It simply reinforced that the Commission could consider all relevant factors in determining whether a transfer was detrimental to the public interest. *See AG Processing*, 120 S.W.3d at 736.

We therefore conclude that an applicant need not show that the transfer will produce the greatest benefit to the public—or any net benefit at all—but only that the transfer will not work to the detriment of the public. *City of St. Louis*, 73 S.W.2d at 400. At the same time, we also

recognize that a determination of what is detrimental to the public may, at times, necessarily require some inquiry into how the transfer of assets might eliminate benefits that would otherwise be available. In a case, as here, where the benefit alleged to be lost would be the provision of adequate service at lower rates for customers, it is proper for the Commission to consider the evidence that tends to establish that benefits that were available and likely to be realized were lost. However, the lens of such inquiry is not one that examines which of two competing proposals provides the most benefit.¹⁴ Rather, it is appropriate to consider how the foreclosure of one opportunity may be said to make the applicant's proposal result in a net detriment. That is, the focus remains on the proposed sale being considered by the Commission. Even then, the foreclosure of an alternative opportunity is merely one factor considered by the Commission in determining whether, after balancing all appropriate factors, the transfer of assets results in a net detriment to the public interest. We find that the Commission applied the appropriate standard in analyzing Appellants' evidence in light of its impact on Osage Utility's application, rather than as an independent, competing application to be weighed against Osage Utility's application as to which provides the greatest benefit.

In arguing that the Commission arbitrarily disregarded the Joint Bidders' proposal, Appellants point to the Commission's finding that "Staff did not do in-depth cost studies or review in-depth the Joint Bidders' proposal." Appellants argue that this finding establishes that the Commission arbitrarily failed to consider a relevant issue. However, the record reveals that the Commission *did* analyze the Joint Bidders' proposal, it simply did not conduct the same in-

¹⁴ Of course, in a case in which the Commission has competing applications on file before it, the inquiry may necessarily require the Commission to determine which application provides the most benefits as part of its balancing process. In this matter, the Commission had only the application of Osage Utility before it.

depth review that it conducted for the applicant (Osage Utility). At the hearing, in response to questions by the Commission about the adequacy of the proposals and the level of analysis provided to each, a Staff witness testified:

Q. So if the Commission is looking at two different proposals, would Staff be able to tell us at this point even preliminarily which one is better than the other or if one solves the problem and the other doesn't or is Staff not able to give us that information?

A. I think that the proposal provided by the applicant [Osage Utility] is a complete preliminary proposal with cost estimate. I don't think what's been proposed other than that is a complete proposal or a complete cost estimate.

....

Q. So you haven't really analyzed either proposal?

A. I did look – I did analyze the proposals. I did look at the proposals.

Q. But neither proposal is fleshed out enough for you to tell us whether it would result in safe and adequate service?

A. I think that the applicant [Osage Utility] has provided a proposal that is a good road map for safe and adequate service. I think there's going to be some changes along the way.

Moreover, the reasons a more thorough review was not conducted with regard to the Joint Bidders' proposal were not *arbitrary*, but related to the incompleteness of the Joint Bidders' proposal and the fact that the Commission had only the application of Osage Utility before it. As the Commission found: "Staff's witness did not feel comfortable endorsing the Joint Bidders' plan because it was too incomplete." As the Commission found, LAWWA and MWA had not evaluated the necessary improvements for three of its service areas and did not present any estimates for the improvements. Likewise, they did not specify the source of their financing. PWSD did not provide detailed cost estimates for a proposed interconnection between its current service area and the Cedar Glen service area. The Commission also noted that the estimates

provided by the Joint Bidders did not address system upgrades. The record reveals that the Commission did consider the evidence presented by Appellants—it simply did not review it in-depth as it would a complete application. The reason for this was its incompleteness. This is not an arbitrary reason. After considering the evidence before it, the Commission concluded that Osage Utility’s evidence was more persuasive, more credible, and more complete, and it determined that the sale of assets to Osage Utility was not detrimental to the public interest. This conclusion was not arbitrary.

Appellants’ point two is denied.

Public Counsel makes similar arguments in its point two, alleging that the Commission arbitrarily ignored evidence regarding the disparity in the repair estimates and rate estimates proposed by Osage Utility and the Joint Bidders. But again, as discussed above, any disparity between the *level* of analysis provided to the two proposals was not arbitrary, but related to the information that was missing from the Joint Bidders’ evidence. Moreover, not only did the Commission consider the relevant evidence concerning the rate and repair estimates, the Commission’s order specifically addressed such evidence. The Commission considered the estimated rates of Osage Utility as compared to the Joint Bidders, and expressly found that Osage Utility’s estimated rates,

if approved during a rate case, would be a significant increase for Osage Water Company’s customers and would be substantially more than the rates proposed by the Joint Bidders. If all these estimates and proposed rates were to become reality, the higher rates charged by Osage Utility could be a financial detriment to Osage Water Company’s customers.

This language shows that, not only did the Commission consider the Joint Bidders’ rate estimates, it considered the discrepancy between the estimated rates of Osage Utility and the Joint Bidders to be a potential detriment to the transfer. Public Counsel, then, disagrees with the

weight given to this factor.¹⁵ The Commission did not arbitrarily fail to consider the arguments or evidence of Appellants or Public Counsel.

With respect to the Joint Bidders' repair estimates, the Commission noted that the Joint Bidders' evidence focused almost exclusively on the Cedar Glen service area; and even then, due to the incompleteness of the estimates, "the Commission was not persuaded by the testimony of Cedar Glen's witness." The Commission expressly found that "Osage Utility's evidence was more credible with regard to what repairs may be needed than that put forth by the parties opposed to the transfer." The record reveals that the Commission considered the relevant evidence and factored it into its determination that the sale of the OWC assets to Osage Utility was not detrimental to the public.

Public Counsel's point two is also denied.

Point Three

In their third point, Appellants contend that the Commission's approval of the transfer was unlawful, unreasonable, arbitrary, capricious, and not supported by competent and substantial evidence. We begin by noting that this point is multifarious in that it asserts that the Commission's decision was error for multiple distinct reasons. *Bowers v. Bowers*, 543 S.W.3d 608, 615 (Mo. banc 2018). Thus, Appellants' point three fails to comply with Rule 84.04(d) and preserves nothing for review. *Id.* Nevertheless, we exercise our discretion to review this defective point *ex gratia* to resolve this appeal on its merits. *See id.* In particular, Appellants argue that the Commission (1) unlawfully shifted the burden to Appellants; (2) failed to

¹⁵ The potential for increased rates for ratepayers does not require the Commission to disapprove of a transfer. *See AG Processing, Inc.*, 120 S.W.3d at 737. Rather, increased rates are "just one factor for the Commission to weigh when deciding whether or not to approve" a transaction. *Id.*

appropriately consider and weigh the detriments that would result from the transfer of the OWC assets to Osage Utility; and (3) relied on factors irrelevant to the public interest.

The parties agree that an applicant for the transfer of assets has the burden of showing that the transfer is not detrimental to the public interest. Appellants argue that the Commission improperly shifted the burden to the Joint Bidders when the Commission criticized the Joint Bidders for not including detailed cost estimates and failing to have a plan which could have been endorsed as a complete application. We disagree. Appellants argue both (1) that the Commission failed to consider the Joint Bidders' evidence, *and* (2) that the Commission improperly shifted the burden to the Joint Bidders when the Commission did consider their evidence. This argument is frivolous. In considering the Joint Bidders' evidence, it was necessary for the Commission to determine how persuasive it was and how much weight to attribute to it, matters which required the Commission to evaluate it for what it was as well as what it was not. The Commission did not improperly shift the burden to the Joint Bidders when it evaluated their evidence.

Although Appellants' point three claims that the Commission's decision was "[n]ot [b]ased on [s]ubstantial and [c]ompetent evidence," their analysis instead argues that the Commission did not properly weigh the evidence. In their brief, Appellants posit: "The Commission failed to appropriately weigh the detriments to the public interest in its analysis[.]". This fails to state our lens of review. Rather, we are to consider whether the Commission "could have reasonably made its findings and reached its result, upon consideration of all the evidence before it; and to set aside decisions clearly contrary to the overwhelming weight of the evidence." *Wood*, 197 S.W.2d at 649. In reviewing the evidence, we do not substitute our judgment for that of the Commission. *Wood*, 197 S.W.2d at 649. This is particularly true for

matters that fall within the Commission's area of expertise. *State ex rel. Sprint Missouri, Inc. v. Pub. Serv. Comm'n*, 165 S.W.3d 160, 164 (Mo. banc 2005) (citing *State ex rel. Mobile Home Estates, Inc. v. Pub. Serv. Comm'n*, 921 S.W.2d 5, 10 (Mo. App. W.D. 1996)).

The Commission's order is supported by competent and substantial evidence on the record as a whole. We begin by noting that throughout their arguments in point three, Appellants gather the evidence favorable to them, and, because they neglect the evidence that supported the Commission's order, provide an incomplete and inaccurate picture of the evidence in the record as a whole. Appellants carry the burden of establishing that the Commission's order was unreasonable. *Grain Belt Express Clean Line, LLC*, 555 S.W.3d at 471. In the context of a challenge to the competent and substantial evidence in the record on the whole, arguments that neglect the evidence that supports the Commission's decision cannot show that the decision is contrary to the overwhelming weight of the evidence because such arguments provide an incomplete portrayal of the evidence in the record as a whole.

In any case, having considered the record as a whole, we conclude that the Commission's order is supported by competent and substantial evidence. The record reveals that there are substantial benefits involved in a transfer of the assets to Osage Utility that, when weighed against potential detriments, show that the Commission could reasonably find that the sale would not be detrimental to the public. Osage Utility has the technical, managerial, and financial ability to provide safe and adequate service to the OWC service areas. Osage Utility provided a comprehensive plan for necessary improvements, which the Commission found reasonable. Given the inadequate service that has been provided to some of the OWC areas, the Commission gave particular weight to the stability that Osage Utility can provide to its customers after more than fourteen years of instability. The Commission found significant Osage Utility's affiliates'

“proven track record of bringing distressed systems into compliance and operating them in a safe and adequate manner.” The Commission also found benefit in the transfer taking place at the end of the proceeding rather than being delayed further, and, in doing so, noted that the Commission would have continued oversight of the systems. The record supports these findings.

Appellants’ arguments focus on evidence that the Commission allegedly disregarded or improperly weighed; however, the record reveals that the Commission did consider such evidence, and we do not substitute our judgment for that of the Commission. *Wood*, 197 S.W.2d at 649. Appellants argue that the transfer of the OWC assets to Osage Utility will result in increased rates for ratepayers. However, as addressed in our analysis of point two *supra*, the Commission factored this possibility into its analysis and even considered it as a detriment to Osage Utility’s application. Appellants simply disagree with the weight the Commission gave to this factor.

The rates of customers depend in part on the utility’s expenditures in repairing and maintaining the systems. In this matter, Osage Utility’s planned expenditures for the Cedar Glen area were significantly higher than the planned expenditures proposed by PWSD, while LAWWA and MWA did not provide estimates of its planned expenditures for the remaining OWC service areas. If Osage Utility’s planned expenditures were unreasonable, then more weight should be attributed to the Joint Bidders’ lower estimates in determining whether the transfer to Osage Utility is detrimental to the public. Conversely, if the Joint Bidders’ planned repairs did not address issues affecting the provision of safe and adequate service going forward, then less weight should be attributed to the Joint Bidders’ lower rate and repair estimates. Here, the Joint Bidders’ had not fully identified what repairs they would make nor had they provided complete estimates of the cost of repairs that they did plan to make. The Joint Bidders’ plan also did not

address system upgrades that could ensure that the systems would continue to provide safe and adequate service and avoid more costly repairs in the future. These were considerations that affected the Commission's balancing process and the weight to be attributed to the Joint Bidders' estimates.¹⁶ In particular, the Commission found that "Osage Utility's evidence was more credible with regard to what repairs may be needed than that put forth by the parties opposed to the transfer." We defer to the Commission on matters of credibility. *Wood*, 197 S.W.2d at 649. We also do not substitute our judgment for that of the Commission on matters that fall within its area of expertise, *Sprint Missouri, Inc.*, 165 S.W.3d at 164, such as the reasonableness and necessity of expenditures designed to provide safe and adequate service. We do not find the Commission's order to be unreasonable.

Appellants argue that the transfer of the OWC assets to Osage Utility will result in the unnecessary duplication of assets in that a second well would be required to service the Cedar Glen area. But again, Appellants ignore the fact that the Commission fully considered this issue:

The Joint Bidders also argue that the water customers at Cedar Glen Condominiums will benefit from the redundancy of a second well once the area becomes interconnected with PWSD#5's facilities. The Joint Bidders claim that this will save customers the costs of the second well, again lowering rates over what Osage Utility will have to charge. Whether a second well is necessary was not conclusively proven. Further, even though PWSD#5's current service territory is near the Cedar Glen Condominiums, it lies on the opposite side of U.S. Highway 54. Thus, the evidence showed that it would likely be two years before this interconnection could be made given the need to acquire rights of way and permits to cross the highway. These costs were not taken into account in the cost estimates provided by PWSD#5.

¹⁶ Additionally, Osage Utility agreed to adopt the OWC's current rates for customers until after it filed a rate case with the Commission. In a rate case, the Commission evaluates proposed changes in rates and approves a new rate only if the Commission finds that rate to be just and reasonable. Also, maintenance expenditures are evaluated for prudence in a rate case before such expenditures can affect customers' rates.

In particular, the Commission found that Osage Utility's evidence was not only more comprehensive and more persuasive, but also more credible than Appellants' evidence with regard to what repairs may be needed. We defer to the Commission's technical expertise and credibility determination. *Sprint Missouri, Inc*, 165 S.W.3d at 164; *Wood*, 197 S.W.2d at 649.

Appellants argue that the Commission failed to consider that Osage Utility was a private, for-profit company rather than a public or non-profit entity. However, the Commission's order expressly recognized that one of the benefits of ownership by the Joint Bidders might be an opportunity for greater customer participation due to the organizational structure of these entities. Appellants argue that a further detriment involved in a transfer to Osage Utility is that Osage Utility is non-local, whereas the Joint Bidders are local entities. However, the Commission expressly considered the potential benefit of the Joint Bidders already having a presence in the Lake of the Ozarks area. Appellants argue that the Commission failed to consider the public comments of residents represented by Cedar Glen which expressed a preference that PWSD provide service to their area. But again, the Commission expressly considered this preference in its order. Although these considerations tend to show that there might be potential benefits to the Joint Bidders' ownership, the Commission factored these benefits into its balancing process. We do not find the result of its process to be unreasonable or contrary to the overwhelming weight of the evidence in the record as a whole.

Appellants make further arguments that some of the benefits that the Commission considered are irrelevant. Appellants contend that the Commission erred when it found benefit in transferring the assets at the end of the current proceeding rather than further delaying the transfer. Appellants also contend that the Commission erred when it found benefit in the continued oversight by the Commission over the systems, whereas the Commission would have

no jurisdiction over the Joint Bidders. Although generally the desire to avoid further proceedings should not factor into the Commission's decision, in dealing with facilities that require immediate repairs and maintenance that affect the adequacy of service, further and unnecessary delays to the provision of adequate service have at least some relevance to the public interest. Additionally, although Appellants are correct that the Commission should not express a preference for regulated entities over non-regulated entities, we again note that the systems at issue had numerous compliance issues and required immediate repairs. In light of these circumstances, as well as the fact that the Commission found Osage Utility's evidence was more persuasive and credible with regard to *what* repairs were necessary, the Commission's ability to ensure that the appropriate repairs are made has some relevance to the issue of whether the sale of assets to Osage Utility is detrimental to the public.

After considering the evidence in the record as a whole, we find that the Commission could reasonably determine that the sale of the OWC assets to Osage Utility was not detrimental to the public. Based on the record before us, the Commission's order was supported by competent and substantial evidence and was not contrary to the overwhelming weight of the evidence on the record as a whole.

Appellants' point three is denied.

Point Four

In their fourth point, Appellants argue that the Commission erred in granting a CCN to Osage Utility, because Osage Utility's proposal does not promote the public interest as is required for the issuance of a CCN pursuant to section 393.170.

In deciding whether to grant a CCN, the Commission determines whether the proposed operation of a water or sewer corporation is necessary or convenient for the public service. §

393.170. In this matter, the Commission applied what have become known as the “Tartan Energy Criteria” in making this determination. *See In re Tartan Energy Co.*, GA-94-127, 1994 WL 762882 (Mo. P.S.C. Sept. 16, 1994). The criteria are: (1) the need for the service; (2) the applicant’s qualifications; (3) the applicant’s financial ability; (4) the economic feasibility of the proposal; and (5) promotion of the public interest. *Id.*

The entirety of Appellants’ argument on this point is contained in two paragraphs. The argument reiterates by reference the arguments Appellants made in point three and is premised on the conclusion that, because Osage Utility’s proposal is detrimental to the public interest, it cannot possibly promote the public interest. For the same reasons stated in denying point three (that the Commission did not err in determining that the transfer of assets to Osage Utility was not detrimental to the public interest), we also find Appellants’ arguments in their point four unpersuasive.

Appellants’ point four is denied.

Conclusion

The decision of the Commission is affirmed.

/s/ *Thomas N. Chapman*
Thomas N. Chapman, Judge

All concur.