

**THIRTEENTH JUDICIAL CIRCUIT COURT
MARSHAL'S OFFICE**



**2012
ANNUAL REPORT**

Thirteenth Judicial Circuit Court

Marshal's Office

2012 Annual Report

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CIRCUIT COURT MARSHALS OFFICE

Leslie E. Werner

Marshal
1996 – Present

Barry E. Francis, Jr.

Sergeant
2006 – Present

BOONE COUNTY DEPUTY MARSHALS

Alex Aldrich – 951

2010 – Present

Mike S. Chrisman – 953

2010 – Present

Brian Jackson – 954

2012 – Present

Wendy Pirmantgen - 955

2012 – Present

Robyn Raisch – 956

2011 – Present

Regina Webb – 957

2012 – Present

Richard S. Lake – 959

2000 – Present

Torrey Nicholes – 960

2012 – Present

Daniel Monroe – 962

2012 – Present

CALLAWAY COUNTY DEPUTY MARSHALS

Emma L. Wassman – 501

2005 – Present

Will A. Shackelford – 502

2005 – Present

PART-TIME DEPUTY MARSHALS

Jay Bramblett - 964

Adam Duncan - 967

Vickie Arrowood

Jury Assistant

CIRCUIT COURT MARSHALS OFFICE



The 13th Judicial Circuit Marshal's Office has seen many changes over the years. Once known as Court Security in the early part of 1990, there were a total of 7 officers that were a division of the Boone County Sheriff's Department that worked court in Columbia. Two additional officers were employed by the Callaway County Sheriff's Department and worked in the courthouse in Fulton. On February 2, 1998, Presiding Judge Frank Conley signed an order designating court security officers as deputy court marshals under the control of the 13th Judicial Circuit.

As of 2012 there are 13 full-time officers and 2 additional officers from the part-time pool that work for the Circuit. There is also one part-time assistant for jury services to assist with the processing of jury questionnaires during peak times. Two deputy court marshals are based in the Callaway County Courthouse. There is one court marshal, one sergeant and 9 deputy court marshals in the Boone County Courthouse. This includes a position that is funded by the Law Enforcement Sales Tax, which was first funded in August 2007, in return for the Court Marshal's Office fingerprinting defendants, a function which was previously performed by the Boone County Sheriff's Department.

The Court Marshal's Office has a number of responsibilities in providing services to the 13th Judicial Circuit. Deputy court marshals screen individuals entering the courthouse to ensure weapons are not brought into the courthouse. They also provide security in the courtrooms, monitor the security cameras located throughout the courthouse, arrest defendants and process the paperwork to commit them to the county jail or Missouri Department of Corrections, and provide security for juries during jury trials. The remainder of this report will provide additional information on these activities.

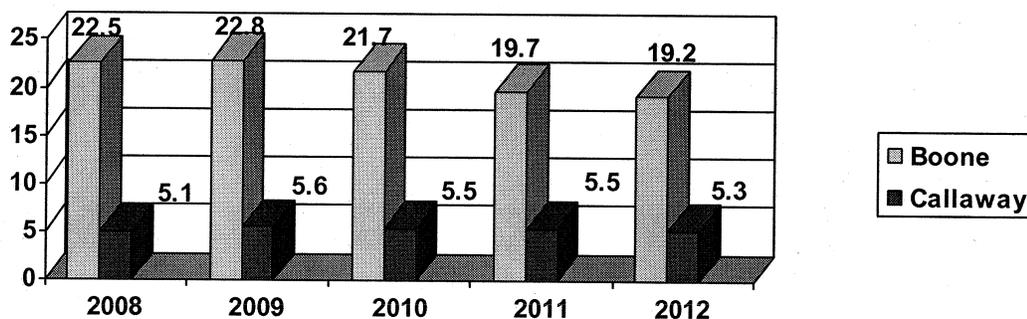
During this past year Callaway County was chosen as a pilot site for eFiling. With eFiling all documents are scanned and entries are made from the bench by the judges. This process eliminates the use of paper files and allows officers to stay in the courtroom at all times to ensure a safe and secure environment.

eFiling is scheduled for implementation in Boone County in early 2014.

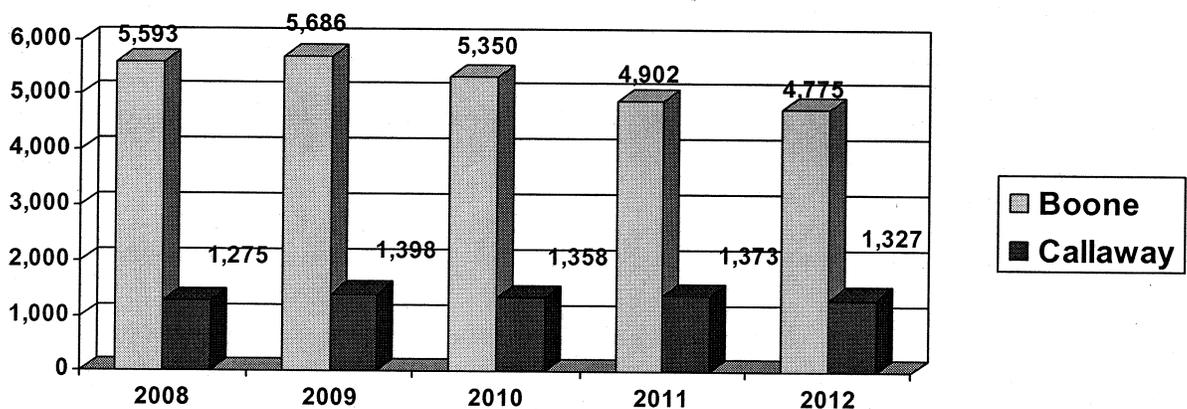
Hours Spent in Court

During 2012, the 11 Boone County officers spent a total of 4,775 hours in court, and the 2 Callaway County officers spent a total of 1,327 hours in court. The 2012 year, consisted of 249 work days. This averages out to 19.2 hours per day for the Boone County officers, and 5.3 hours per day for the Callaway County officers. Unlike last year, both counties showed a slight decrease in the number of total hours.

Hours Spent in Court by Court Marshals Per Day



Total Hours Spent in Court by Court Marshals Per Year



Security Screening Station Statistics

Security in the courthouse is the primary function of the Court Marshal's Office in the 13th Judicial Circuit. In Boone County, security begins at the security screening station at the front door. Table 1 shows there were more than 203,000 pass throughs of the security station of the Boone County courthouse in 2012. This includes pass throughs by individuals, such as employees, who enter the building daily.

Number of Passes through the Station

Table 1

Year	Number	% of Change
2008	206,486	1.0% increase
2009	229,485	11% increase
2010	217,674	5.2% decrease
2011	207,346	4.7% decrease
2012	203,967	1.6% decrease

Average Number of Passes Per Work Day

2008	829
2009	922
2010	881
2011	833
2012	819

Boone County officers arrested four individuals at the security screening station for drug paraphernalia and one for an illegal weapon. The drug paraphernalia consisted of pipes and the weapon was a knife over the legal length limit.

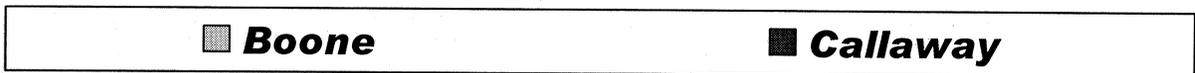
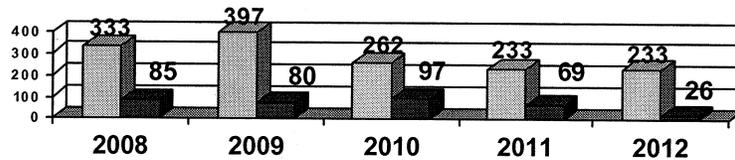
Arrests Made at the Security Screening Station

2005	1-.32 cal. semiautomatic pistol	1
2006	None	0
2007	1- switchblade knife	1
2008	3-Drug Possession, 3-Illegal Weapons, 2-spring operated knives, 1-pair brass knuckles	6
2009	1-Possession of drug paraphernalia, 1-possess alcohol by minor, 1-pr brass knuckles	4
2010	1-Illegal knife, 1-pair brass knuckles	2
2011	1-butterfly knife, 1-pair blast knuckles	2
2012	4-Possession of drug paraphernalia, 1-illegal weapon (knife)	5

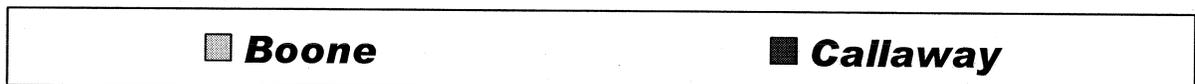
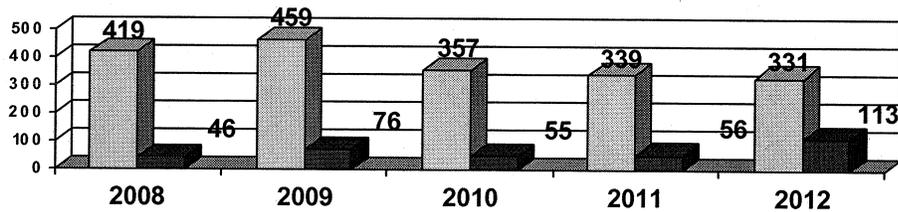
Arrests and Commits

Marshals are authorized to make arrests and commits within the courthouse. In 2012 arrests included individuals with warrants and on-view arrests. Commits included individuals ordered committed to the Department of Corrections or the Boone/Callaway County Jail by the court. The Live Scan fingerprinting system at the courthouse is used primarily for court ordered fingerprints and petitioners in probate matters.

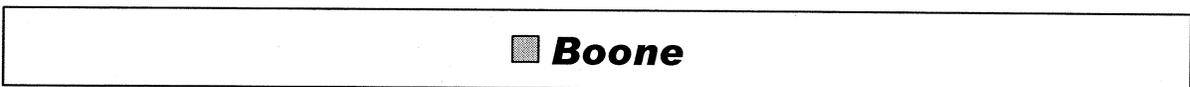
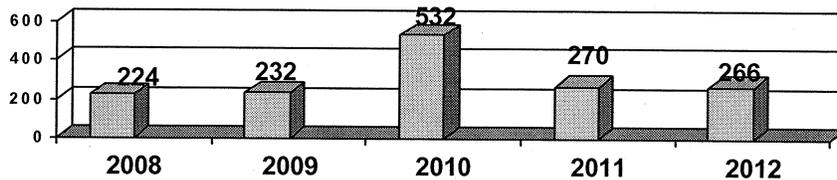
Arrests 2008 - 2012



Commits 2008 - 2012



Livescan Fingerprint System 2008 - 2012



Boone County Marshals Office Special Duties

Intrusion & Fire Alarms – During the hours that the Boone County Courthouse was closed deputy marshals responded to three calls from the alarm monitoring company reporting possible intrusion, fire, power failure, and water flow alarms at the courthouse in 2012. These alarms were not significant in nature.

Duress Alarms – During working hours deputy marshals responded to a total of five duress (trouble) alarms initiated in courtrooms, reception areas and interview rooms in the Juvenile and Circuit Clerks Offices of the Boone County Courthouse.

Medical Emergencies – Deputy marshals responded to 11 medical emergencies during 2012. Deputy marshals respond and assist individuals until medical personnel arrive.

Bank Escorts – Deputy marshals escorted the Boone County Treasurer's Office with deposits to the bank at least once per workday, and escorted employees of the Boone County Treasurer's Office to the bank as requested.

Personal Escorts – Upon request, deputy marshals conducted escorts for about 70 parties entering and leaving the Boone County Courthouse. Many of these escorts are a result of domestic conflicts between family and acquaintances appearing in court.

Grounds Patrol – Deputy marshals patrol the Boone County Courthouse, Alternative Sentencing Center, Government Center and grounds, as well as the parking lots, each workday as often as time permits.

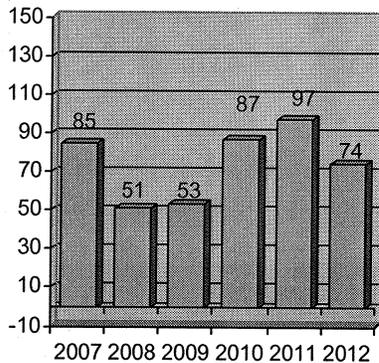
Special Events – Deputy marshals work evenings and weekends as needed, about 20-25 times per year, to allow high school and college students to hold mock trials or to provide security during ceremonial events, and training sessions in the Boone County Courthouse. Deputy marshals also conducted 8 tours of the Boone County Courthouse this past year.

Callaway County Marshals Office Additional Duties

In addition to security in the courtrooms and courthouse and jury services functions, Callaway deputy marshals conduct additional functions, as indicated below. These functions are performed by Adult Court Services in Boone County.

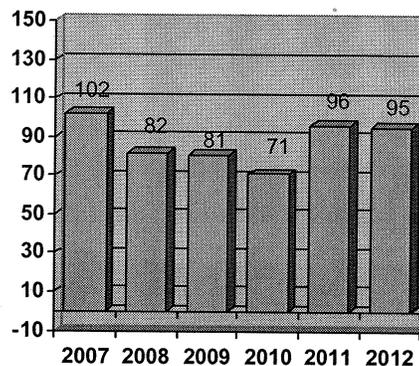
Bond Investigation – 74 Community Service Cases Supervised – 95

Bond Investigations



■ Callaway County

Community Service Cases Supervised



■ Callaway County

TRAINING COMPLETED IN 2012

By Deputy Marshals

Missouri Police Officer Standards and Training Continuing Education

Missouri Peace Officers are required to participate in continuing education courses to maintain state certification. The 13th Judicial Circuit requires deputy marshals to maintain POST Certification. The requirements over a three year period are:

12 hours of Legal Studies

12 hours of Interpersonal Perspectives must include 3 hours of racial profiling during the 3 year cycle

12 hours of Technical Studies

12 hours of Skill Development must include 4 hours of firearms training during the 3 year cycle

This means each marshal must complete an average of 16 hours of training each year. Officers each received an average of 19.3 hours of training in 2012.

The part-time pool officers receive training in general from their current employers therefore do not participate in our provided training.

Session Categories for 2012	# of Hours
Firearms	34
Firearms Qualification	
Handgun Familiarization	
MILO Firearms Training (Interactive)	
Legal Studies	14
Sexual Harassment	
Non Fourth Amendment Seizures	
Interpersonal Perspectives	46
Response to Persons with Disabilities	
Fear Management	
Racial Profiling	
Technical Studies	5.5
On-Star Technology	
Civil Disturbance Response	
Photography for Law Enforcement	
Skill Development	151.5
Heartsaver/CPR	
Bomb Threat Training	
Handcuffing/GRASP	
Court Security Training	
Grand Total	251

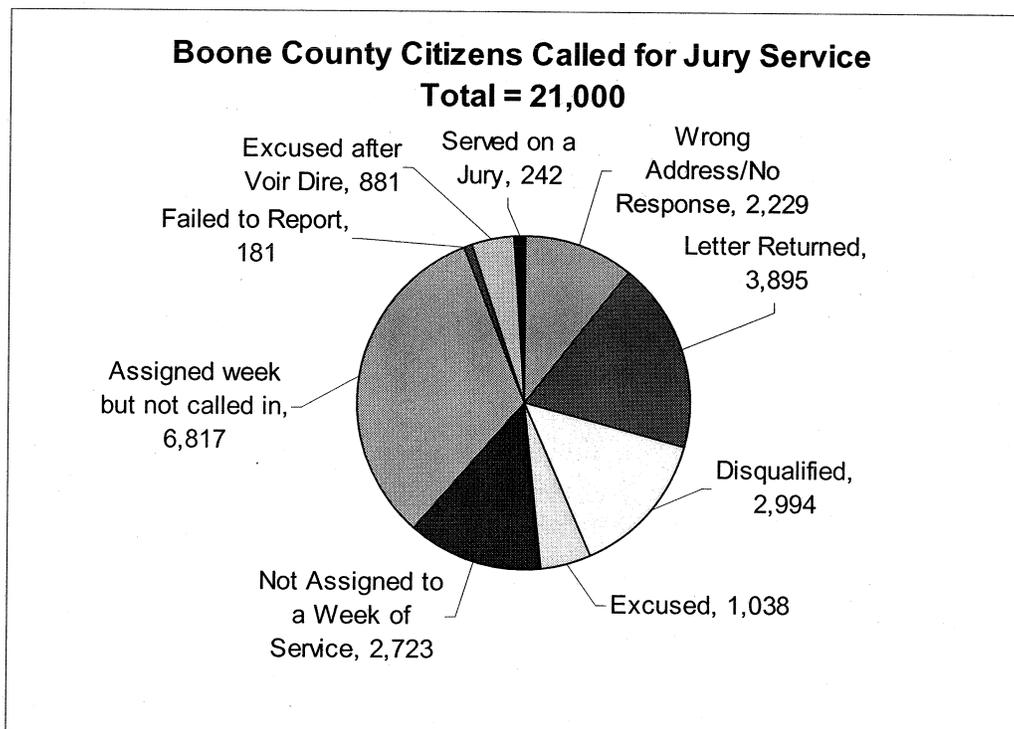
Jury Service

**Jury Panel Data
2012**

Jury Service

Jury service in Boone County consists of a two-month term of service. If selected, individuals are assigned one week during that two-month term. They are assigned a juror number and asked to call every evening during their assigned week to see if they are needed for jury service.

As shown below, 21,000 questionnaires were sent out to potential jurors in Boone County in 2012. Many jurors are disqualified, excused or deferred before actually being called to serve. For 2012, 6,817 individuals were assigned a week of service but only 1,304 were asked to report. The total number of individuals that actually served on a jury was 242.



Boone County

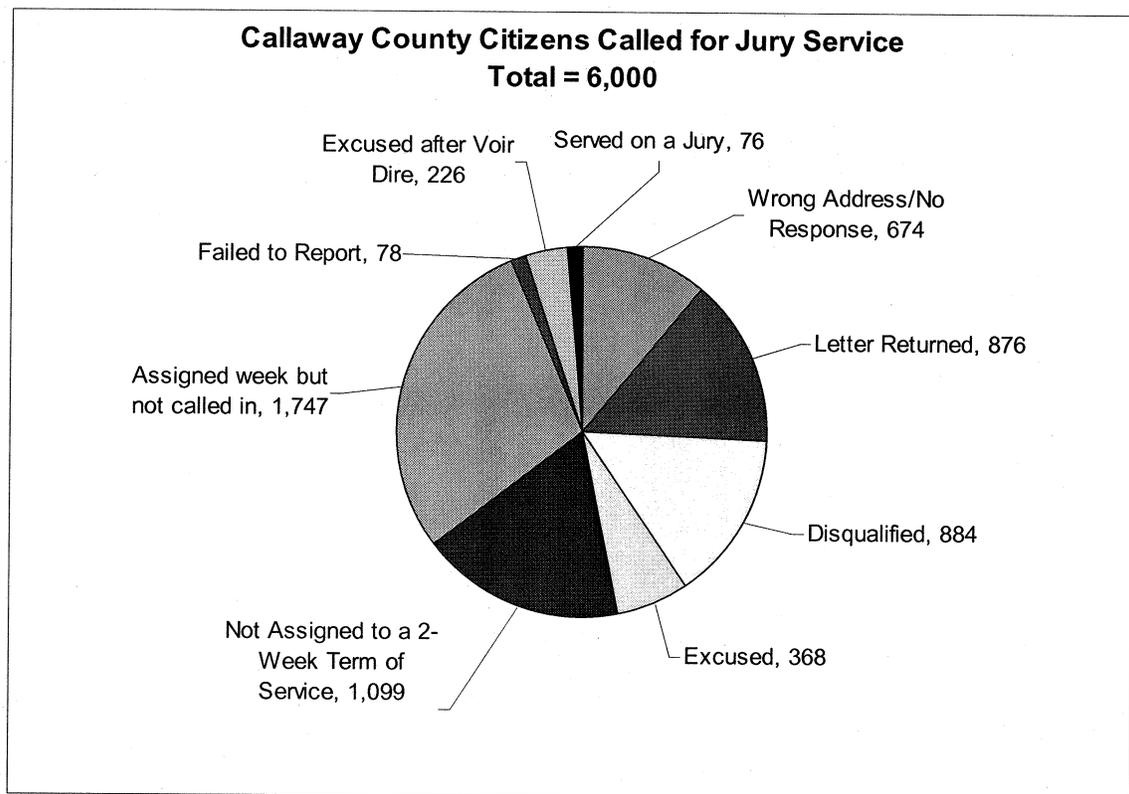
Jury Panel Service Overview

	2008		2009		2010		2011		2012	
	#	%	#	%	#	%	#	%	#	%
Questionnaires Sent	20,500	100%	21,252	100%	21,512	100%	21,000	100%	21,000	100%
Letter Returned	5,156	25%	5,347	25%	4,733	22%	4,215	20%	3,895	18%
No Response	2,365	11%	2,169	10%	2,234	10%	2,335	11%	2,229	11%
Disqualified	2,220	11%	2,189	10%	2,711	13%	2,915	14%	2,994	14%
Excused	935	5%	1,009	5%	1,003	5%	919	4%	1,038	5%
Eligible	9,824	48%	10,538	50%	10,831	50%	10,616	51%	10,844	52%
ELIGIBLE	9,824	100%	10,538	100%	10,831	100%	10,616	100%	10,844	100%
Reserve - Not Assigned	1,939	20%	2,338	22%	2,775	26%	2,691	25%	2,723	25%
Assigned a Week	7,885	80%	8,200	78%	8,056	74%	7,925	75%	8,121	75%
ASSIGNED A WEEK	7,885	100%	8,200	100%	8,056	100%	7,925	100%	8,121	100%
Not Called In	4,616	59%	5,326	65%	5,431	67%	6,701	85%	6,817	84%
Asked to Report	3,269	41%	2,874	35%	2,625	33%	1,224	15%	1,304	16%
ASKED TO REPORT	3,269	100%	2,874	100%	2,625	100%	1,224	100%	1,304	100%
Excused Prior to Trial	0	0%	0	0%	0	0%	0	0%	0	0%
Absent	415	13%	311	11%	373	14%	161	13%	181	14%
Reported for a Panel	2,854	87%	2,563	89%	2,252	86%	1,063	87%	1,123	86%
Reported for Panel	2,854	100%	2,595	100%	2,252	100%	1,063	100%	1,123	100%
One Panel	2,627	92%	2348	90%	2192	97%	1,028	97%	1,104	98%
Two Panels	227	8%	247	10%	60	3%	35	3%	19	2%
Excused After VD	2,127	75%	1,944	75%	1,673	74%	801	75%	881	78%
Served On A Jury	727	25%	639	25%	579	26%	261	25%	242	22%
SERVED ON JURY	727	100%	639	100%	579	100%	261	100%	242	100%
One Day	412	57%	300	47%	327	56%	133	51%	109	45%
Two Days	190	26%	168	26%	155	27%	101	39%	78	32%
Three Days	41	6%	83	13%	40	7%	13	5%	27	11%
Four Days	56	8%	42	7%	0	0%	4	2%	0	0%
More than Four Days	28	3%	46	7%	57	10%	0	0%	28	12%
EXCLUDED										
Questionnaires Sent	20,500	100%	21,252	100%	21,512	100%	21,000	100%	21,000	100%
Asked To Report	3,269	16%	2,914	14%	2,914	12%	1,224	6%	1,304	6%
Served On A Jury	727	4%	639	3%	579	3%	261	1%	242	1%

Jury Service

Jury service in Callaway County consists of a three-month term of service. If selected, individuals are assigned two weeks during the quarter. They are assigned a juror number and asked to call every evening during that two-week period to see if they are needed for jury service.

As shown below, 6,000 questionnaires were sent out for qualifying potential jurors in 2012. Of the 6,000 questionnaires, 2,127 individuals were assigned a two-week term of service but only 380 were actually asked to report. The total number of individuals that actually served on a jury was 76.



Callaway County

Jury Panel Service Overview

	2008		2009		2010		2011		2012	
	#	%								
Questionnaires Sent	6,000	100%	6,000	100%	6,000	100%	6,004	100%	6,000	100%
Letter Returned	1,125	19%	1,133	19%	981	16%	928	15%	876	15%
No Response	681	11%	539	9%	637	11%	681	11%	674	11%
Disqualified	814	14%	768	13%	860	14%	849	14%	884	15%
Excused	348	6%	316	5%	408	7%	422	7%	368	6%
Eligible	3,032	51%	3,244	54%	3,114	52%	3,124	52%	3,198	53%
ELIGIBLE	3,032	100%	3,244	100%	3,114	100%	3,124	100%	3,198	100%
Reserve - Not Assigned	951	31%	1,082	33%	1,185	38%	1,099	35%	1,071	33%
Assigned a Week	2,081	69%	2,162	67%	1,929	62%	2,025	65%	2,127	67%
ASSIGNED A WEEK	2,081	100%	2,162	100%	1,929	100%	2,025	100%	2,127	100%
Not Called In	1,476	71%	1,327	61%	1,164	60%	1,521	75%	1,747	82%
Asked to Report	605	29%	835	39%	765	40%	504	25%	380	18%
ASKED TO REPORT	605	100%	835	100%	765	100%	504	100%	380	100%
Excused Prior to Trial	0	0%	0	0%	0	0%	0	0%	0	
Absent	125	21%	151	18%	155	20%	68	13%	78	20%
Reported for a Panel	480	79%	684	82%	610	80%	436	87%	302	80%
Reported for Panel	480	100%	684	100%	610	100%	436	100%	302	100%
One Panel	469	98%	587	86%	527	86%	371	85%	302	100%
Two Panels	11	2%	97	14%	83	14%	65	15%	0	0%
Three or more panels	0	0%	0	0%	0	0%	0	0%	0	0%
Excused After VD	357	74%	506	74%	474	78%	304	70%	226	75%
Served On A Jury	123	26%	178	26%	136	22%	132	30%	76	25%
SERVED ON JURY	123	59%	178	100%	136	100%	132	100%	76	100%
One Day	72	41%	110	62%	96	70%	120	91%	36	48%
Two Days	51	41%	40	22%	26	19%	12	9%	13	17%
Three	0	0%	14	8%	0	0%	0	0%	13	17%
Four Days	0	0%	0	0%	14	11%	0	0%	14	18%
More than Four Days	0	0%	14	8%	0	0%	0	0%	0	0%
Questionnaires Sent	6000	100%	6,000	100%	6,000	100%	6,004	100%	6,000	100%
Asked To Report	605	10%	835	14%	765	13%	504	8%	380	6%
Served On A Jury	123	2%	178	3%	136	2%	132	2%	76	1%

Jury Service

**Trial Data
2012**

Jury Trial Statistics Boone County

During 2012 there was a 1 percent increase in the number of jury trials for Boone County. Of the 25 jury trials held, 7 panels were dismissed prior to the conclusion of the trial which resulted in 18 actual trials. There were verdicts returned in each of the 9 criminal and 9 civil jury trials. Of the verdicts not returned, 1 was due to a mistrial, 1 the defendant pled guilty after voir dire and 5 the defendant pled guilty before voir dire. The usage of courtrooms has changed with technology as indicated below with the addition of a new technology courtroom, 3 West, being added in 2009.

	2008	2009	2010	2011	2012
Number of Panels Reporting	63	52	49	24	25

Panels Dismissed Before Verdict Rendered	14	6	7	5	7
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Number Of Actual Trials	49	46	42	19	18
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Divisions in Which Trials Were Scheduled

I	21	11	16	2	5
II	10	14	8	6	4
III	21	13	8	7	7
IV	8	9	10	9	8
XI	1	3	2	0	0
Visiting Judge	2	2	5	0	1

Courtrooms Jury Trials Were Held

Ceremonial	30	22	24	4	5
1 West	13	7	1	0	2
2 West	0	1	0	0	0
3 West	0	19	20	20	18

CIVIL VERDICTS

Plaintiff (CV1)	8	13	11	3	4
Defendant (CV2)	7	12	6	3	5

CRIMINAL VERDICTS

Guilty (CR1)	24	17	23	13	6
Not Guilty (CR2)	10	4	2	0	3

GENDER OF JURORS REPORTING

Male	1344	1344	1069	485	511
Female	1510	1510	1146	577	611

Jury Trial Statistics Callaway County

Callaway showed a 37 percent decrease in actual jury trials held for 2012. 13th Circuit Judges accounted for all 7 of the jury trials held in Callaway County. Three panels were dismissed prior to a verdict being rendered resulting in 4 actual jury trials for the year.

	2008	2009	2010	2011	2012
Number of Panels Reporting	12	15	15	11	7

Panels Dismissed Before Verdict Rendered	5	3	4	1	3
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# Of Actual Trials	7	12	11	10	4
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Divisions in Which Trials Were Scheduled

I	4	4	4	1	1
II	4	0	5	2	4
III	2	6	3	4	1
IV	2	3	3	4	1
V	0	0	0	0	0
VI	0	0	0	0	0
VII	0	0	0	0	0
VIII	0	0	0	0	0
IX	0	0	0	0	0
X	0	0	0	0	0
XI	0	1	0	0	0
Visiting Judge	0	1	0	0	0

CIVIL VERDICTS

Plaintiff (CV1)	0	1	4	0	1
Defendant (CV2)	0	1	0	0	1

CRIMINAL VERDICTS

Guilty (CR1)	5	9	7	9	0
Not Guilty (CR2)	2	1	0	1	2

GENDER OF JURORS REPORTING

Male	237	273	273	206	135
Female	243	363	363	230	167

Jury Service

**Exit Questionnaire Responses
2012**

Exit Questionnaires

When individuals are called for jury service, it is important that they receive courteous, responsive and respectful treatment. Exit questionnaires were developed as a way to improve jury service throughout the 13th Judicial Circuit.

In 2010, a new procedure was developed through the Office of State Courts Administrator in which data, collected from completed exit questionnaires, ranks responses into the excellent/good category. Once in this category, a percentage is gathered from the number of responses received.

The following pages report the responses collected in 2012. Data was collected for previous years as a comparison to note improvements that have been made.

In 2009, a new jury procedure was implemented in Boone County to improve the use of a potential juror's time. Jurors are asked to report no later than 8:00 a.m. After jurors report, they are directed to the jury assembly room. While they wait for the selection process to begin, the jurors are provided coffee, snacks and reading materials. A court marshal addresses the panel about the jury process and what to expect during the day. Jurors are then provided a seat number and taken to their prospective courtrooms to start the jury selection. As reflected in the following pages, the number of jurors who ranked the scheduling of time for potential jurors excellent increased 3% and 6% in Boone and Callaway Counties respectively.

Although parking continues to be an issue, in Boone County, which is addressed by individuals appearing for jury service, there was a 3% increase in the favorable column in Boone County. There is currently a parking garage across the street from the courthouse in which jurors bring their parking tickets to the courthouse to be validated. Jurors are instructed to park in the public/hourly parking spaces. With the addition of a new parking garage at the corner of 6th and Walnut, jurors have additional parking available. In Callaway County, jurors put their jury summons on the dash and park near and around the courthouse. In the event of multiple trials, and/or one large trial, in Callaway, parking becomes a concern as there are not enough parking spaces available, which sometimes results in parking tickets being issued by the City of Fulton.

Exit questionnaires indicate that individuals reporting for jury service still rank the treatment of staff above 98 percent in both counties.

Jury Exit Questionnaires Boone County	2004	2005	2006	2007	2008	2009	2010	2011	2012
	%	%	%	%	%	%	%	%	%
GENDER									
Men	37%	34%	34%	42%	40%	37%	39%	42%	33%
Women	63%	66%	66%	58%	60%	60%	61%	58%	67%
AGE GROUP									
21-24	3%	3%	3%	3%	3%	4%	4%	4%	2%
25-34	15%	13%	15%	10%	23%	17%	16%	16%	14%
35-44	20%	20%	20%	17%	17%	16%	19%	13%	17%
45-54	27%	29%	25%	27%	26%	24%	21%	25%	19%
55-64	20%	19%	22%	24%	25%	23%	22%	24%	28%
65 and Over	15%	15%	15%	18%	17%	16%	18%	18%	20%
PRIOR SERVICE									
Yes	45%	41%	45%	46%	45%	46%	44%	45%	37%
No	55%	59%	55%	54%	55%	54%	56%	56%	63%
Federal	1%	1%	11%	1%	1%	1%	10%	9%	9%
State	39%	35%	82%	8%	9%	9%	78%	76%	78%
Grand Jury	1%	3%	4%	83%	82%	76%	5%	8%	5%
NUMBER OF DAYS REPORTING									
1- 5 Days	96%	100%	99%	99%	95%	90%	97%	99%	96%
6 - 10 Days	4%	0%	1%	1%	5%	10%	1%	1%	4%
More Than 10 Days	0%	0%	0%	0%	0%	0%	0%	0%	0%
TYPE OF CASE									
Criminal	50%	65%	54%	60%	65%	40%	58%	60%	56%
Civil	50%	35%	46%	40%	35%	60%	37%	33%	36%
LOSS OF INCOME									
Yes	16%	19%	19%	19%	19%	14%	19%	18%	63%
No	84%	81%	81%	81%	81%	86%	80%	79%	35%
SCHEDULING OF TIME									
Excellent/Good	83%	76%	77%	77%	76%	79%	74%	74%	77%
CALL-IN SYSTEM									
Excellent/Good	87%	92%	95%	93%	93%	96%	96%	96%	98%
PARKING									
Excellent/Good	90%	84%	82%	87%	87%	82%	84%	89%	92%
HANDOUTS/BOOKLETS									
Excellent/Good	96%	91%	92%	92%	92%	88%	95%	95%	96%
INITIAL ORIENTATION									
Excellent/Good	99%	97%	97%	97%	98%	99%	98%	98%	97%
ORIENTATION VIDEO									
Excellent/Good	95%	89%	88%	88%	88%	90%	89%	86%	89%
TREATMENT BY STAFF									
Excellent/Good	96%	97%	97%	97%	98%	98%	98%	99%	99%
TREATMENT BY BAILIFFS									
Excellent/Good	99%	97%	99%	99%	99%	99%	99%	99%	99%
ASSEMBLY ROOM									
Excellent/Good	79%	79%	67%	70%	70%	81%	91%	92%	92%
COURTROOM									
Excellent/Good	87%	85%	82%	82%	81%	84%	86%	87%	88%
DELIBERATION ROOM									
Excellent/Good	91%	86%	82%	82%	85%	86%	89%	85%	89%
RESTROOMS									
Excellent/Good	88%	82%	79%	80%	71%	86%	96%	94%	97%
PERSONAL SAFETY									
Excellent/Good	97%	94%	96%	97%	96%	97%	97%	96%	98%
IMPRESSION OF SERVICE									
Favorable	96%	95%	93%	93%	94%	96%	88%	86%	87%
Unfavorable	4%	5%	7%	7%	6%	4%	7%	5%	6%
Not Indicated	0%	0%	0%	0%	0%	0%	5%	9%	7%

Jury Exit Questionnaires Callaway County	2004	2005	2006	2007	2008	2009	2010	2011	2012
	%	%	%	%	%	%	%	%	%
GENDER									
Men	38%	39%	43%	41%	36%	43%	41%	37%	33%
Women	62%	61%	57%	59%	64%	57%	59%	63%	67%
AGE GROUP									
21-24	2%	4%	3%	2%	2%	1%	2%	3%	5%
25-34	12%	12%	13%	13%	10%	13%	11%	17%	6%
35-44	22%	17%	18%	46%	17%	21%	19%	16%	19%
45-54	31%	32%	29%	27%	26%	24%	24%	23%	14%
55-64	22%	25%	24%	27%	24%	25%	29%	21%	34%
65 and Over	11%	9%	14%	15%	22%	16%	15%	20%	22%
PRIOR SERVICE									
Yes	36%	33%	43%	47%	49%	49%	49%	46%	48%
No	64%	67%	57%	53%	51%	51%	51%	54%	52%
Federal	4%	20%	3%	1%	2%	1%	15%	5%	10%
State	85%	80%	3%	1%	2%	1%	83%	86%	72%
Grand Jury	3%	0%	36%	42%	34%	40%	2%	0%	1%
NUMBER OF DAYS REPORTING									
1 - 5 Days	96%	96%	100%	100%	100%	95%	100%	99%	100%
6 - 10 Days	4%	4%	0%	0%	0%	5%	0%	0%	0%
More Than 10 Days	0%	0%	0%	0%	0%	0%	0%	0%	0%
TYPE OF CASE									
Criminal	93%	75%	78%	78%	97%	75%	49%	53%	37%
Civil	7%	25%	22%	22%	3%	25%	49%	38%	36%
LOSS OF INCOME									
Yes	22%	22%	84%	16%	21%	17%	18%	17%	13%
No	78%	78%	16%	84%	79%	83%	82%	78%	82%
SCHEDULING OF TIME									
Excellent/Good	70%	74%	77%	76%	70%	79%	73%	78%	84%
CALL-IN SYSTEM									
Excellent/Good	80%	92%	95%	93%	93%	94%	91%	95%	92%
PARKING									
Excellent/Good	70%	66%	68%	60%	47%	47%	67%	69%	65%
HANDOUTS/BOOKLETS									
Excellent/Good	91%	92%	95%	91%	95%	94%	94%	91%	92%
INITIAL ORIENTATION									
Excellent/Good	94%	94%	99%	97%	96%	99%	98%	98%	93%
ORIENTATION VIDEO									
Excellent/Good	90%	88%	93%	81%	84%	91%	88%	89%	90%
TREATMENT BY STAFF									
Excellent/Good	98%	97%	100%	98%	97%	99%	98%	97%	98%
TREATMENT BY BAILIFFS									
Excellent/Good	99%	97%	100%	99%	96%	99%	99%	98%	100%
ASSEMBLY ROOM									
Excellent/Good	84%	87%	80%	79%	80%	79%	75%	73%	77%
COURTROOM									
Excellent/Good	85%	82%	89%	88%	87%	87%	93%	84%	91%
DELIBERATION ROOM									
Excellent/Good	89%	88%	90%	90%	88%	83%	91%	86%	86%
RESTROOMS									
Excellent/Good	92%	95%	96%	88%	87%	82%	88%	87%	89%
PERSONAL SAFETY									
Excellent/Good	96%	94%	98%	95%	94%	95%	95%	96%	94%
IMPRESSION OF SERVICE									
Favorable	96%	95%	95%	93%	96%	94%	86%	83%	83%
Unfavorable	4%	5%	5%	7%	4%	6%	6%	10%	8%
Not Indicated	0%	0%	0%	0%	0%	0%	8%	7%	9%