

**THIRTEENTH JUDICIAL CIRCUIT COURT  
MARSHAL'S OFFICE**



**2013  
ANNUAL REPORT**

# Thirteenth Judicial Circuit Court

## Marshal's Office

### 2013 Annual Report

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# **CIRCUIT COURT MARSHALS OFFICE**

**Leslie E. Werner**

Marshal  
1996 – Present

**Barry E. Francis, Jr.**

Sergeant  
2006 – Present

## **BOONE COUNTY DEPUTY MARSHALS**

**Peter Van Kort – 951**

2013 - Present

**Mike S. Chrisman – 953**

2010 – Present

**Brian Jackson – 954**

2012 – Present

**Wendy Pirmantgen - 955**

2012 – Present

**Robyn Raisch – 956**

2011 – Present

**Regina Webb – 957**

2012 – Present

**Richard S. Lake – 959**

2000 – Present

**Clint Troutman – 960**

2013 – Present

**Daniel Monroe – 962**

2012 – Present

## **CALLAWAY COUNTY DEPUTY MARSHALS**

**Wendy Pirmantgen – 501**

2012 – Present

**William McCaulley – 502**

2013 - Present

## **PART-TIME DEPUTY MARSHALS**

**Jay Bramblett - 964**

**Adam Duncan - 967**

**Vickie Arrowood**

Jury Assistant

# **CIRCUIT COURT MARSHALS OFFICE**



The 13<sup>th</sup> Judicial Circuit Marshal's Office has seen many changes over the years. Once known as Court Security in the early part of 1990, there were a total of 7 officers that were a division of the Boone County Sheriff's Department that worked court in Columbia. Two additional officers were employed by the Callaway County Sheriff's Department and worked in the courthouse in Fulton. On February 2, 1998, Presiding Judge Frank Conley signed an order designating court security officers as deputy court marshals under the control of the 13<sup>th</sup> Judicial Circuit.

As of 2013, there are 13 full-time officers and 2 additional officers from the part-time pool that work for the Circuit. There is also one part-time assistant for jury services to assist with the processing of jury questionnaires during peak times. Two deputy court marshals are based in the Callaway County Courthouse. There is one court marshal, one sergeant and 9 deputy court marshals in the Boone County Courthouse. This includes a position that is funded by the Law Enforcement Sales Tax, which was first funded in August 2007, in return for the Court Marshal's Office fingerprinting defendants, a function which was previously performed by the Boone County Sheriff's Department.

The Court Marshal's Office has a number of responsibilities in providing services to the 13<sup>th</sup> Judicial Circuit. Deputy court marshals screen individuals entering the courthouse to ensure weapons are not brought into the courthouse. They also provide security in the courtrooms, monitor the security cameras located throughout the courthouse, arrest defendants and process the paperwork to commit them to the county jail or Missouri Department of Corrections, and provide security for juries during jury trials. The remainder of this report will provide additional information on these activities.

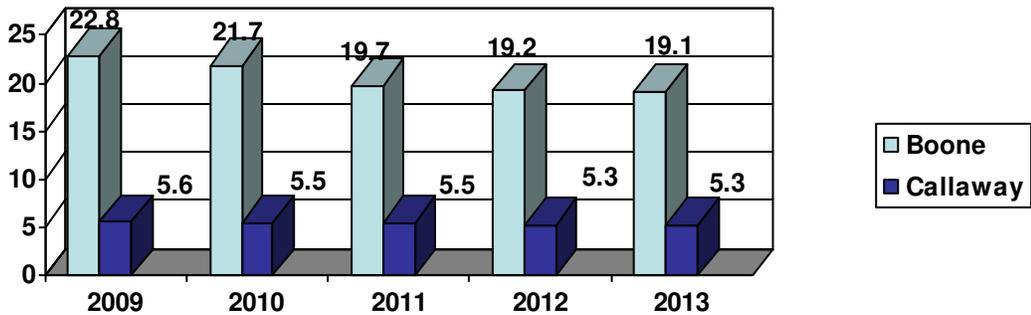
Efiling was put into place in Callaway County in October 2012, and has functioned well during this past year. This has allowed the officers to be more of a physical presence in the courtroom to provide a more secure setting for not only court personnel but the public as well.

The initial phases of efiling were taking place in 2013 in Boone County with full implementation expected to start in 2014.

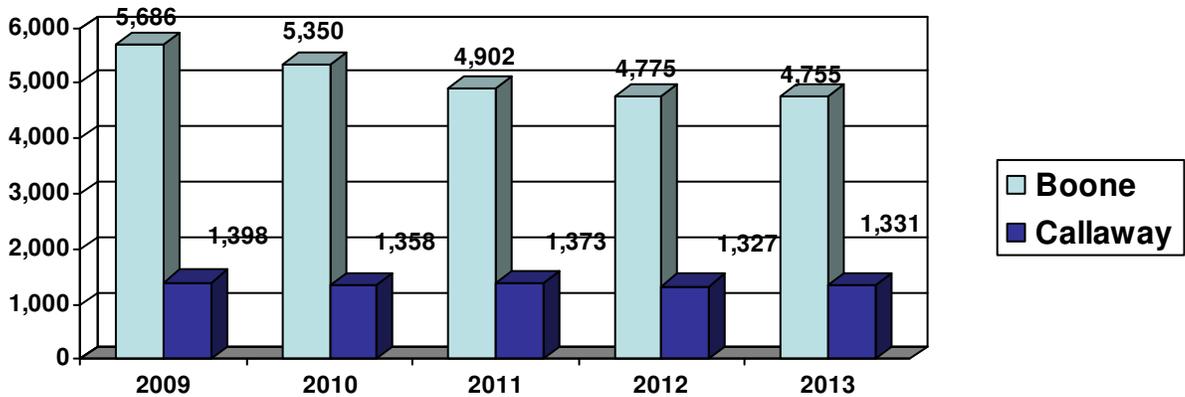
## Hours Spent in Court

During 2013, the 11 Boone County officers spent a total of 4,755 hours in court, and the 2 Callaway County officers spent a total of 1,331 hours in court. The 2013 year, consisted of 249 work days. This averages out to 19.1 hours of court marshal coverage per day in Boone County, and 5.3 hours of court marshal coverage per day in Callaway County. As shown below, Boone County showed a slight decrease in hours while Callaway basically stayed the same as 2012.

**Hours Spent in Court by Court Marshals Per Day**



**Total Hours Spent in Court by Court Marshals Per Year**



## Security Screening Station Statistics

Security in the courthouse is the primary function of the Court Marshal's Office in the 13<sup>th</sup> Judicial Circuit. In Boone County, security begins at the security screening station at the front door. The table below shows there were almost 200,000 pass throughs of the security station of the Boone County courthouse in 2013. This is a decrease of 4,425 individuals for the year. This includes pass throughs by individuals, such as employees, who enter the building daily.

### Number of Passes through the Station

Year	Number	% of Change
2009	229,485	11% increase
2010	217,674	5.2% decrease
2011	207,346	4.7% decrease
2012	203,967	1.6% decrease
2013	199,542	2.1% decrease

### Average Number of Passes Per Work Day

2009	922
2010	881
2011	833
2012	819
2013	801

Boone County officers made one arrest at the security screening station for an illegal weapon. The weapon, a hunting knife with an illegal blade length was found concealed in a diaper bag.

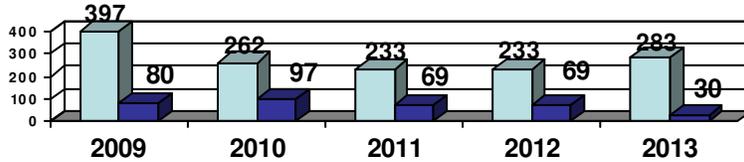
### Arrests Made at the Security Screening Station

2005	1-.32 cal. semiautomatic pistol	1
2006	None	0
2007	1- switchblade knife	1
2008	3-Drug Possession, 3-Illegal Weapons, 2-spring operated knives, 1-pair brass knuckles	6
2009	1-Possession of drug paraphernalia, 1-possess alcohol by minor, 1-pr brass knuckles	4
2010	1-Illegal knife, 1-pair brass knuckles	2
2011	1-butterfly knife, 1-pair blast knuckles	2
2012	4-Possession of drug paraphernalia, 1-illegal weapon (knife)	5
2013	1-Illegal weapon (knife)	1

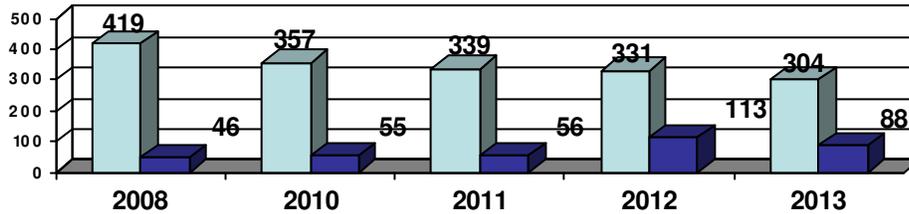
## Arrests and Commits

Marshals are authorized to make arrests and commits within the courthouse. In 2013 arrests included individuals with warrants and on-view arrests. Commits included individuals ordered committed to the Department of Corrections or the Boone/Callaway County Jail by the court. The Live Scan fingerprinting system at the courthouse is used primarily for court ordered fingerprints and petitioners in probate matters.

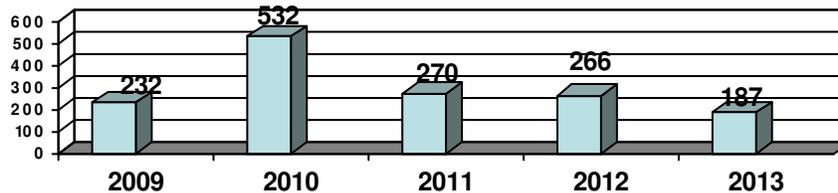
**Arrests 2009 - 2013**



**Commits 2009 - 2013**



**Livescan Fingerprint System 2009 - 2013**



## Boone County Marshals Office Additional Duties

**Intrusion & Fire Alarms** – During the hours that the Boone County Courthouse was closed deputy marshals responded to two calls from the alarm monitoring company reporting possible intrusion, fire, power failure, and water flow alarms at the courthouse in 2013. These alarms were not significant in nature.

**Duress Alarms** – During working hours deputy marshals responded to a total of two duress (trouble) alarms initiated in courtrooms, reception areas and interview rooms in the Juvenile and Circuit Clerks Offices of the Boone County Courthouse.

**Medical Emergencies** – Deputy marshals responded to 7 medical emergencies during 2013. Deputy marshals respond and assist individuals until medical personnel arrive.

**Bank Escorts** – Deputy marshals escorted the Boone County Treasurer’s Office with deposits to the bank at least once per workday as requested.

**Personal Escorts** – Upon request, deputy marshals conducted escorts for about 60 parties entering and leaving the Boone County Courthouse. Many of these escorts are a result of domestic conflicts between family and acquaintances appearing in court.

**Grounds Patrol** – Deputy marshals patrol the Boone County Courthouse, Alternative Sentencing Center, Government Center and grounds, as well as the parking lots, each workday as often as time permits.

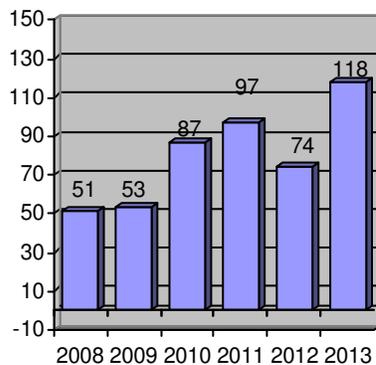
**Special Events** – Deputy marshals work evenings and weekends as needed in the Boone County Courthouse about 5-10 times per year, to allow high school and college students to hold mock trials, provide security during ceremonial events, and training sessions. Deputy marshals also conducted 7 tours of the Boone County Courthouse this past year.

## Callaway County Marshals Office Additional Duties

In addition to security in the courtrooms and courthouse, and jury services functions, Callaway deputy marshals conduct additional functions, as indicated below. These functions are performed by Adult Court Services in Boone County.

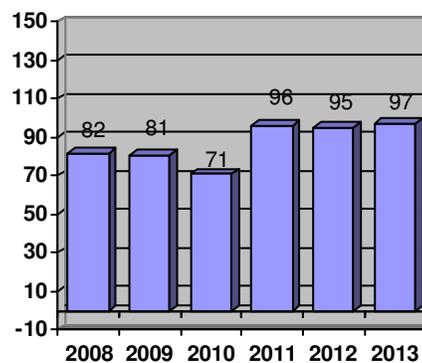
### Bond Investigation – 118 Community Service Cases Supervised – 97

**Bond Investigations**



■ Callaway County

**Community Service Cases Supervised**



■ Callaway County

# TRAINING COMPLETED IN 2013

## By Deputy Marshals

### Missouri Police Officer Standards and Training Continuing Education

Missouri Peace Officers are required to participate in continuing education courses to maintain state certification. The 13<sup>th</sup> Judicial Circuit requires deputy marshals to maintain POST Certification. The requirements over a three year period are:

- 12 hours of Legal Studies
- 12 hours of Interpersonal Perspectives must include 3 hours of racial profiling during the 3 year cycle
- 12 hours of Technical Studies
- 12 hours of Skill Development must include 4 hours of firearms training during the 3 year cycle

This means each marshal must complete an average of 16 hours of training each year. Officers each received an average of 26.5 hours of training in 2013.

The part-time pool officers receive training in general from their current employers therefore do not participate in our provided training.

<b>Session Categories for 2013</b>	<b># of Hours</b>
<b>Firearms</b>	<b>18</b>
Firearms Qualification	
Handgun Familiarization	
<b>Legal Studies</b>	<b>24.5</b>
Sexual Harassment	
Legislative Updates	
<b>Interpersonal Perspectives</b>	<b>20.5</b>
Response to Persons with Disabilities	
Fear Management	
Racial Profiling	
<b>Technical Studies</b>	<b>23</b>
On-Star Technology	
Photography for Law Enforcement	
Report Writing for Law Enforcement	
<b>Skill Development</b>	<b>232</b>
A.L.I.C.E.	
Active Shooter Response	
Homemade Explosives	
Livescan Certification	
Supervision, Leadership and Officer Discipline	
<b>Grand Total</b>	<b>318</b>

## **Training 2013**

During 2013, the Court Marshals Office offered training for employees of Boone County in A.L.I.C.E. (**A**lert, **L**ockdown, **I**nform, **C**ounter, and **E**vacuate) with the assistance of Boone County Deputies Trevor Fowler and Craig James.

This training provided insight to employees on how to counteract an armed intruder into the courthouse or other violent intrusion. The methods shown can also be used outside of a work environment such as shopping malls, school events and other activities.

The training included lecture and an interactive scenario where employees were given an opportunity to practice what they had learned earlier in the day.

The next step in the training process of A.L.I.C.E. was to provide law enforcement/deputy marshals with insight on how to respond in the event of armed intruder.

This training, Active Shooter Response, was offered and trained by Todd Burke of Tactical Specialties at the courthouse for all deputy marshals. This training was more interactive than lecture and provided counter measures in the event marshals were faced with an active intrusion/shooter situation.

For 2014, we are developing a COOP (Continuity of Court Operations) Plan for use within the 13<sup>th</sup> Circuit Court. This plan ensures mission essential functions continue when normal operations are impaired.

This plan will establish an effective process and procedure to quickly deploy pre-designated personnel, equipment, vital records, and supporting hardware and software to an alternative site to sustain organizational operations for up to 30 days.

A committee has been formed to look at potential disasters, essential functions of the court and how to respond to these situations. For each concern, a plan will be developed to ensure the operation of the court continues.

Some areas of concern are but not limited to; heavy snow/ice, tornado, fire, earthquakes and armed assaults/intrusions.

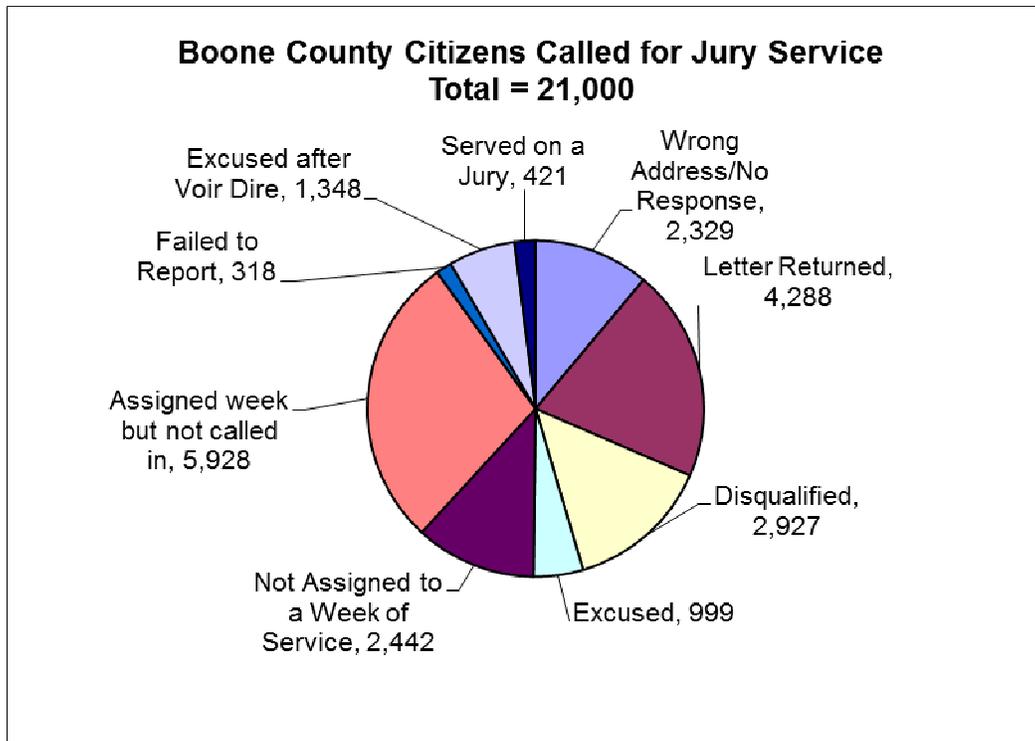
# **Jury Service**

**Jury Panel Data  
2013**

# Jury Service Boone County

Jury service in Boone County consists of a two-month term of service. If selected, individuals are assigned one week during that two-month term. They are assigned a juror number and asked to call every evening during their assigned week to see if they are needed for jury service.

As shown below, 21,000 questionnaires were sent out to potential jurors in Boone County in 2013. Many jurors are disqualified, excused or deferred before actually being called to serve. For 2013, 8,015 individuals were assigned a week of service but only 2,087 were asked to report. The total number of individuals who actually served on a jury was 421. Jurors who failed to report, 318, are either placed in a future term or asked to report to the courthouse and appear before a judge to state why they were unable to appear for jury service.



**Boone County**

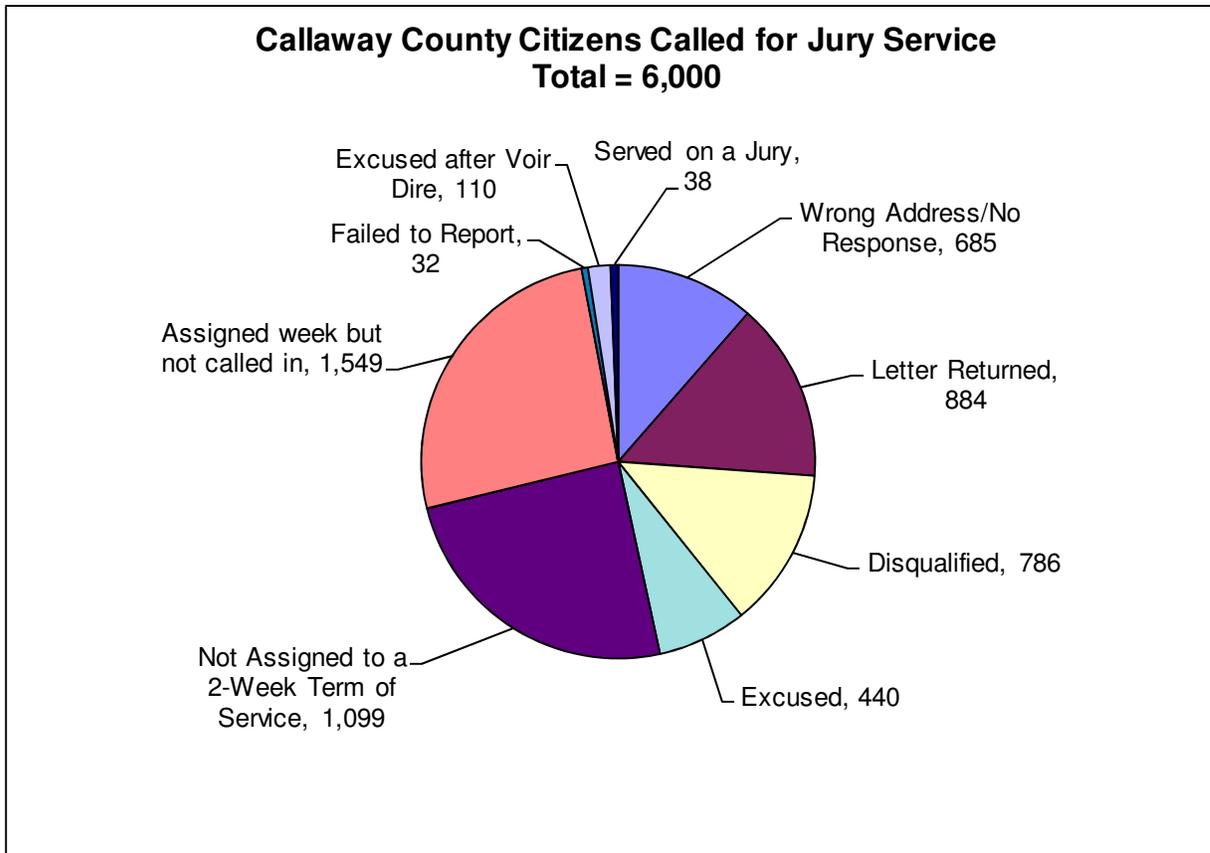
**Jury Panel Service Overview**

	<b>2009</b>		<b>2010</b>		<b>2011</b>		<b>2012</b>		<b>2013</b>	
	<b>#</b>	<b>%</b>								
<b>Questionnaires Sent</b>	21,252	100%	21,512	100%	21,000	100%	21,000	100%	21,000	100%
Letter Returned	5,347	25%	4,733	22%	4,215	20%	3,895	18%	4,288	20%
No Response	2,169	10%	2,234	10%	2,335	11%	2,229	11%	2,329	11%
Disqualified	2,189	10%	2,711	13%	2,915	14%	2,994	14%	2,927	14%
Excused	1,009	5%	1,003	5%	919	4%	1,038	5%	999	5%
Eligible	10,538	50%	10,831	50%	10,616	51%	10,844	52%	10,457	50%
<b>ELIGIBLE</b>	10,538	100%	10,831	100%	10,616	100%	10,844	100%	10,457	100%
Reserve - Not Assigned	2,338	22%	2,775	26%	2,691	25%	2,723	25%	2,442	23%
Assigned a Week	8,200	78%	8,056	74%	7,925	75%	8,121	75%	8,015	77%
<b>ASSIGNED A WEEK</b>	8,200	100%	8,056	100%	7,925	100%	8,121	100%	8,015	100%
Not Called In	5,326	65%	5,431	67%	6,701	85%	6,817	84%	5,928	74%
Asked to Report	2,874	35%	2,625	33%	1,224	15%	1,304	16%	2,087	26%
<b>ASKED TO REPORT</b>	2,874	100%	2,625	100%	1,224	100%	1,304	100%	2,087	100%
Excused Prior to Trial	0	0%	0	0%	0	0%	0	0%	0	0%
Absent	311	11%	373	14%	161	13%	181	14%	318	15%
Reported for a Panel	2,563	89%	2,252	86%	1,063	87%	1,123	86%	1,769	85%
<b>REPORTED FOR PANEL</b>	2,595	100%	2,252	100%	1,063	100%	1,123	100%	1,769	100%
One Panel	2348	90%	2192	97%	1,028	97%	1,104	98%	1,737	98%
Two Panels	247	10%	60	3%	35	3%	19	2%	32	2%
Excused After VD	1,944	75%	1,673	74%	801	75%	881	78%	1,348	76%
Served On A Jury	639	25%	579	26%	261	25%	242	22%	421	24%
<b>SERVED ON JURY</b>	639	100%	579	100%	261	100%	242	100%	421	100%
One Day	300	47%	327	56%	133	51%	109	45%	170	40%
Two Days	168	26%	155	27%	101	39%	78	32%	195	46%
Three Days	83	13%	40	7%	13	5%	27	11%	13	3%
Four Days	42	7%	0	0%	4	2%	0	0%	14	3%
More than Four Days	46	7%	57	10%	0	0%	28	12%	29	7%
<b>Questionnaires Sent</b>	21,252	100%	21,512	100%	21,000	100%	21,000	100%	21,000	100%
Asked To Report	2,914	14%	2,914	12%	1,224	6%	1,304	6%	2,087	10%
Served On A Jury	639	3%	579	3%	261	1%	242	1%	421	2%

# Jury Service Callaway County

Jury service in Callaway County consists of a three-month term of service. If selected, individuals are assigned two weeks during the quarter. They are assigned a juror number and asked to call every evening during that two-week period to see if they are needed for jury service.

As shown below, 6,000 questionnaires were sent out for qualifying potential jurors in 2013. Of the 6,000 questionnaires, 1,729 individuals were assigned a two-week term of service but only 180 were actually asked to report. The total number of individuals that actually served on a jury was 38.



## Callaway County

### Jury Panel Service Overview

	2009		2010		2011		2012		2013	
	#	%	#	%	#	%	#	%	#	%
<b>Questionnaires Sent</b>	6,000	100%	6,000	100%	6,004	100%	6,000	100%	6,000	100%
Letter Returned	1,133	19%	981	16%	928	15%	876	15%	884	15%
No Response	539	9%	637	11%	681	11%	674	11%	685	11%
Disqualified	768	13%	860	14%	849	14%	884	15%	786	13%
Excused	316	5%	408	7%	422	7%	368	6%	440	7%
Eligible	3,244	54%	3,114	52%	3,124	52%	3,198	53%	3,205	53%
<b>ELIGIBLE</b>	3,244	100%	3,114	100%	3,124	100%	3,198	100%	3,205	100%
Reserve - Not Assigned	1,082	33%	1,185	38%	1,099	35%	1,071	33%	1,476	46%
Assigned a Week	2,162	67%	1,929	62%	2,025	65%	2,127	67%	1,729	54%
<b>ASSIGNED A WEEK</b>	2,162	100%	1,929	100%	2,025	100%	2,127	100%	1,729	100%
Not Called In	1,327	61%	1,164	60%	1,521	75%	1,747	82%	1,549	90%
Asked to Report	835	39%	765	40%	504	25%	380	18%	180	10%
<b>ASKED TO REPORT</b>	835	100%	765	100%	504	100%	380	100%	180	100%
Excused Prior to Trial	0	0%	0	0%	0	0%	0	0%	0	0%
Absent	151	18%	155	20%	68	13%	78	20%	32	18%
Reported for a Panel	684	82%	610	80%	436	87%	302	80%	148	82%
<b>Reported for Panel</b>	684	100%	610	100%	436	100%	302	100%	148	100%
One Panel	587	86%	527	86%	371	85%	302	100%	148	100%
Two Panels	97	14%	83	14%	65	15%	0	0%	0	0%
Three or more panels	0	0%	0	0%	0	0%	0	0%	0	0%
Excused After VD	506	74%	474	78%	304	70%	226	75%	110	74%
Served On A Jury	178	26%	136	22%	132	30%	76	25%	38	26%
<b>SERVED ON JURY</b>	178	100%	136	100%	132	100%	76	100%	38	100%
One Day	110	62%	96	70%	120	91%	36	48%	13	34%
Two Days	40	22%	26	19%	12	9%	13	17%	25	66%
Three	14	8%	0	0%	0	0%	13	17%	0	0%
Four Days	0	0%	14	11%	0	0%	14	18%	0	0%
More than Four Days	14	8%	0	0%	0	0%	0	0%	0	0%
Questionnaires Sent	6,000	100%	6,000	100%	6,004	100%	6,000	100%	6,000	100%
Asked To Report	835	14%	765	13%	504	8%	380	6%	180	3%
Served On A Jury	178	3%	136	2%	132	2%	76	1%	38	1%

# **Jury Trial Data**

**Trial Data  
2013**

## Jury Trial Statistics Boone County

During 2013, there was a 72 percent increase in the number of actual jury trials for Boone County. Of the 36 jury trials held, 5 panels were dismissed prior to the conclusion of the trial which resulted in 31 actual trials. There were verdicts returned in each of the 18 criminal and 13 civil jury trials. Of the criminal verdicts not returned, 1 was due to a mistrial, 1 case was dismissed and 2 the defendant pled guilty before voir dire. In one civil case, the case was settled prior to voir dire. 3 West continues to be utilized more due to the technology features of that courtroom. Ceremonial courtroom technology was upgraded at the end of 2013 and it is anticipated the number of jury trials held in that courtroom will increase.

	2009	2010	2011	2012	2013
<b>Number of Panels Reporting</b>	52	49	24	25	36

<b>Panels Dismissed Before Verdict Rendered</b>	6	7	5	7	5
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<b>Number Of Actual Trials</b>	46	42	19	18	31
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### Divisions in Which Trials Were Scheduled

<b>I</b>	11	16	2	5	3
<b>II</b>	14	8	6	4	13
<b>III</b>	13	8	7	7	8
<b>IV</b>	9	10	9	8	10
<b>XI</b>	3	2	0	0	0
<b>Visiting Judge</b>	2	5	0	1	2

### Courtrooms Jury Trials Were Held

<b>Ceremonial</b>	22	24	4	5	6
<b>1 West</b>	7	1	0	2	0
<b>2 West</b>	1	0	0	0	0
<b>3 West</b>	19	20	20	18	30

### CIVIL VERDICTS

<b>Plaintiff (CV1)</b>	13	11	3	4	6
<b>Defendant (CV2)</b>	12	6	3	5	7

### CRIMINAL VERDICTS

<b>Guilty (CR1)</b>	17	23	13	6	14
<b>Not Guilty (CR2)</b>	4	2	0	3	4

### GENDER OF JURORS REPORTING

<b>Male</b>	1344	1069	485	511	786
<b>Female</b>	1510	1146	577	611	983

## Jury Trial Statistics Callaway County

Callaway showed a 25 percent decrease in actual jury trials held for 2013. 13<sup>th</sup> Circuit Judges accounted for all 3 of the jury trials held in Callaway County. All jury trials reached a verdict during 2013.

	2009	2010	2011	2012	2013
<b>Number of Panels Reporting</b>	15	15	11	7	3

<b>Panels Dismissed Before Verdict Rendered</b>	3	4	1	3	0
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<b># Of Actual Trials</b>	12	11	10	4	3
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### Divisions in Which Trials Were Scheduled

<b>I</b>	4	4	1	1	0
<b>II</b>	0	5	2	4	1
<b>III</b>	6	3	4	1	1
<b>IV</b>	3	3	4	1	1
<b>V</b>	0	0	0	0	0
<b>VI</b>	0	0	0	0	0
<b>VII</b>	0	0	0	0	0
<b>VIII</b>	0	0	0	0	0
<b>IX</b>	0	0	0	0	0
<b>X</b>	0	0	0	0	0
<b>XI</b>	1	0	0	0	0
<b>Visiting Judge</b>	1	0	0	0	0

### CIVIL VERDICTS

<b>Plaintiff (CV1)</b>	1	4	0	1	0
<b>Defendant (CV2)</b>	1	0	0	1	0

### CRIMINAL VERDICTS

<b>Guilty (CR1)</b>	9	7	9	0	3
<b>Not Guilty (CR2)</b>	1	0	1	2	0

### GENDER OF JURORS REPORTING

<b>Male</b>	273	299	206	135	66
<b>Female</b>	363	323	230	167	82

# **Jury Service**

**Exit Questionnaire Responses  
2013**

## **Exit Questionnaires**

When individuals are called for jury service, it is important that they receive courteous, responsive and respectful treatment. Exit questionnaires were developed as a way to improve jury service throughout the 13<sup>th</sup> Judicial Circuit.

In 2010, a new procedure was developed through the Office of State Courts Administrator in which data, collected from completed exit questionnaires, ranks responses into the excellent/good category. Once in this category, a percentage is gathered from the number of responses received.

The following pages report the responses collected in 2013. Data was collected for previous years as a comparison to note improvements that have been made.

In 2009, a new jury procedure was implemented in Boone County to improve the use of a potential juror's time. Jurors are asked to report no later than 8:00 a.m. After jurors report, they are directed to the jury assembly room. While they wait for the selection process to begin, the jurors are provided coffee, snacks and reading materials. A court marshal addresses the panel about the jury process and what to expect during the day. Jurors are then provided a seat number and taken to their prospective courtrooms to start the jury selection.

Court Marshals and other court personnel are aware of the anxiety individuals feel when they are asked to report for jury service. We do our best to set their mind at ease by explaining what will take place during their time of service. As reflected in the following pages treatment by staff in both Boone and Callaway are above 95%.

Another area of interest is the personal safety of individuals reporting for jury service. We strive to insure the safety for all parties that visit the courthouse and especially individuals reporting for a jury selection. Of the exit questionnaires received, individuals have indicated on their exit questionnaires their personal safety averages 94% in the excellent to good category.

One area that the court marshal staff is taking strides to improve in is the scheduling and use of time for the jury pool. We have implemented a trivial pursuit slide show to test panelist knowledge of jury service as well as help to provide an activity to help pass the time while waiting. As of this reporting year our rating in this category is an average of 76%.

Overall, most jurors describe the impression of their service favorable over 90% of the time.

Jury Exit Questionnaires Boone County	2005	2006	2007	2008	2009	2010	2011	2012	2013
	%	%	%	%	%	%	%	%	%
<b>GENDER</b>									
Men	34%	34%	42%	40%	37%	39%	42%	33%	33%
Women	66%	66%	58%	60%	60%	61%	58%	67%	66%
<b>AGE GROUP</b>									
21-24	3%	3%	3%	3%	4%	4%	4%	2%	2%
25-34	13%	15%	10%	23%	17%	16%	16%	14%	16%
35-44	20%	20%	17%	17%	16%	19%	13%	17%	14%
45-54	29%	25%	27%	26%	24%	21%	25%	19%	20%
55-64	19%	22%	24%	25%	23%	22%	24%	28%	24%
65 and Over	15%	15%	18%	17%	16%	18%	18%	20%	22%
<b>PRIOR SERVICE</b>									
Yes	41%	45%	46%	45%	46%	44%	45%	37%	40%
No	59%	55%	54%	55%	54%	56%	56%	63%	54%
Federal	1%	11%	1%	1%	1%	10%	9%	9%	6%
State	35%	82%	8%	9%	9%	78%	76%	78%	90%
Grand Jury	3%	4%	83%	82%	76%	5%	8%	5%	4%
<b>NUMBER OF DAYS REPORTING</b>									
1 - 5 Days	100%	99%	99%	95%	90%	97%	99%	96%	98%
6 - 10 Days	0%	1%	1%	5%	10%	1%	1%	4%	2%
More Than 10 Days	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>TYPE OF CASE</b>									
Criminal	65%	54%	60%	65%	40%	58%	60%	56%	63%
Civil	35%	46%	40%	35%	60%	37%	33%	36%	36%
<b>LOSS OF INCOME</b>									
Yes	19%	19%	19%	19%	14%	19%	18%	63%	16%
No	81%	81%	81%	81%	86%	80%	79%	35%	83%
<b>SCHEDULING OF TIME</b>									
Excellent/Good	76%	77%	77%	76%	79%	74%	74%	77%	74%
<b>CALL-IN SYSTEM</b>									
Excellent/Good	92%	95%	93%	93%	96%	96%	96%	98%	95%
<b>PARKING</b>									
Excellent/Good	84%	82%	87%	87%	82%	84%	89%	92%	89%
<b>HANDOUTS/BOOKLETS</b>									
Excellent/Good	91%	92%	92%	92%	88%	95%	95%	96%	92%
<b>INITIAL ORIENTATION</b>									
Excellent/Good	97%	97%	97%	98%	99%	98%	98%	97%	98%
<b>ORIENTATION VIDEO</b>									
Excellent/Good	89%	88%	88%	88%	90%	89%	86%	89%	90%
<b>TREATMENT BY STAFF</b>									
Excellent/Good	97%	97%	97%	98%	98%	98%	99%	99%	97%
<b>TREATMENT BY BAILIFFS</b>									
Excellent/Good	97%	99%	99%	99%	99%	99%	99%	99%	98%
<b>ASSEMBLY ROOM</b>									
Excellent/Good	79%	67%	70%	70%	81%	91%	92%	92%	87%
<b>COURTROOM</b>									
Excellent/Good	85%	82%	82%	81%	84%	86%	87%	88%	84%
<b>DELIBERATION ROOM</b>									
Excellent/Good	86%	82%	82%	85%	86%	89%	85%	89%	86%
<b>RESTROOMS</b>									
Excellent/Good	82%	79%	80%	71%	86%	96%	94%	97%	91%
<b>PERSONAL SAFETY</b>									
Excellent/Good	94%	96%	97%	96%	97%	97%	96%	98%	95%
<b>IMPRESSION OF SERVICE</b>									
Favorable	95%	93%	93%	94%	96%	88%	86%	87%	92%
Unfavorable	5%	7%	7%	6%	4%	7%	5%	6%	8%
Not Indicated	0%	0%	0%	0%	0%	5%	9%	7%	0%

Jury Exit Questionnaires Callaway County	2005	2006	2007	2008	2009	2010	2011	2012	2013
	%	%	%	%	%	%	%	%	%
<b>GENDER</b>									
Men	39%	43%	41%	36%	43%	41%	37%	33%	14%
Women	61%	57%	59%	64%	57%	59%	63%	67%	76%
<b>AGE GROUP</b>									
21-24	4%	3%	2%	2%	1%	2%	3%	5%	5%
25-34	12%	13%	13%	10%	13%	11%	17%	6%	7%
35-44	17%	18%	46%	17%	21%	19%	16%	19%	18%
45-54	32%	29%	27%	26%	24%	24%	23%	14%	14%
55-64	25%	24%	27%	24%	25%	29%	21%	34%	39%
65 and Over	9%	14%	15%	22%	16%	15%	20%	22%	17%
<b>PRIOR SERVICE</b>									
Yes	33%	43%	47%	49%	49%	49%	46%	48%	41%
No	67%	57%	53%	51%	51%	51%	54%	52%	59%
Federal	20%	3%	1%	2%	1%	15%	5%	10%	3%
State	80%	3%	1%	2%	1%	83%	86%	72%	97%
Grand Jury	0%	36%	42%	34%	40%	2%	0%	1%	0%
<b>NUMBER OF DAYS REPORTING</b>									
1- 5 Days	96%	100%	100%	100%	95%	100%	99%	100%	100%
6 - 10 Days	4%	0%	0%	0%	5%	0%	0%	0%	0%
More Than 10 Days	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>TYPE OF CASE</b>									
Criminal	75%	78%	78%	97%	75%	49%	53%	37%	100%
Civil	25%	22%	22%	3%	25%	49%	38%	36%	0%
<b>LOSS OF INCOME</b>									
Yes	22%	84%	16%	21%	17%	18%	17%	13%	19%
No	78%	16%	84%	79%	83%	82%	78%	82%	81%
<b>SCHEDULING OF TIME</b>									
Excellent/Good	74%	77%	76%	70%	79%	73%	78%	84%	78%
<b>CALL-IN SYSTEM</b>									
Excellent/Good	92%	95%	93%	93%	94%	91%	95%	92%	97%
<b>PARKING</b>									
Excellent/Good	66%	68%	60%	47%	47%	67%	69%	65%	81%
<b>HANDOUTS/BOOKLETS</b>									
Excellent/Good	92%	95%	91%	95%	94%	94%	91%	92%	97%
<b>INITIAL ORIENTATION</b>									
Excellent/Good	94%	99%	97%	96%	99%	98%	98%	93%	95%
<b>ORIENTATION VIDEO</b>									
Excellent/Good	88%	93%	81%	84%	91%	88%	89%	90%	91%
<b>TREATMENT BY STAFF</b>									
Excellent/Good	97%	100%	98%	97%	99%	98%	97%	98%	97%
<b>TREATMENT BY BAILIFFS</b>									
Excellent/Good	97%	100%	99%	96%	99%	99%	98%	100%	95%
<b>ASSEMBLY ROOM</b>									
Excellent/Good	87%	80%	79%	80%	79%	75%	73%	77%	76%
<b>COURTROOM</b>									
Excellent/Good	82%	89%	88%	87%	87%	93%	84%	91%	88%
<b>DELIBERATION ROOM</b>									
Excellent/Good	88%	90%	90%	88%	83%	91%	86%	86%	84%
<b>RESTROOMS</b>									
Excellent/Good	95%	96%	88%	87%	82%	88%	87%	89%	84%
<b>PERSONAL SAFETY</b>									
Excellent/Good	94%	98%	95%	94%	95%	95%	96%	94%	92%
<b>IMPRESSION OF SERVICE</b>									
Favorable	95%	95%	93%	96%	94%	86%	83%	83%	90%
Unfavorable	5%	5%	7%	4%	6%	6%	10%	8%	10%
Not Indicated	0%	0%	0%	0%	0%	8%	7%	9%	0%