



OFFICE OF STATE COURTS ADMINISTRATOR
P.O. Box 104480
2112 Industrial Drive
Jefferson City, MO 65110-4480

RFP NUMBER: OSCA 23-01792
TITLE: Drug/Alcohol Testing Equipment,
Monitoring Equipment, & Services

CONTACT: Russell W. Rottmann
E-MAIL: osca.contracts@courts.mo.gov
PHONE NO.: (573) 522-6766

ISSUE DATE: April 11, 2023

DUE DATE: May 2, 2023

Proposal submission: Proposals may be sent electronically to osca.contracts@courts.mo.gov. If you would like to submit a written proposal, please print or type the RFP number on the lower left hand corner of the envelope.

(U.S. Mail)
 Office of State Courts Administrator
 Attn: Contract Unit
 PO Box 104480
 Jefferson City, MO 65110 - 4480

(Courier Service)
 Office of State Courts Administrator
 Attn: Contract Unit
 2112 Industrial Dr.
 Jefferson City, MO 65109

CONTRACT PERIOD: DATE OF AWARD THROUGH JUNE 30, 2024

DELIVER SUPPLIES/SERVICES FOB DESTINATION TO THE FOLLOWING ADDRESS:

VARIOUS TREATMENT COURTS THROUGHOUT THE STATE OF MISSOURI

The offeror hereby declares understanding, agreement and certification of compliance to provide the items and/or services, at the prices quoted, in accordance with all requirements and specifications contained herein and the Terms and Conditions Request for Proposal (RFP). The offeror further agrees that the language of this RFP shall govern in the event of a conflict with his/her proposal. The offeror further agrees that upon receipt of an authorized purchase order from the Office of State Courts Administrator or when this RFP is countersigned by an authorized official of the Office of State Courts Administrator, a binding contract shall exist between the offeror and the Office of State Courts Administrator.

SIGNATURE REQUIRED

AUTHORIZED SIGNATURE <i>Crystal Copeland</i>	DATE 4/24/2023
PRINTED NAME Crystal Copeland	TITLE owner
COMPANY NAME Judicial Services of the Ozarks	
MAILING ADDRESS P.O. BOX 682	
CITY, STATE, ZIP Ozark, MO 65721	
TELEPHONE NUMBER 417) 224-0344	E-MAIL ADDRESS Crystal@judicialservicesoftheozarks.com

NOTICE OF AWARD (OSCA USE ONLY)

ACCEPTED BY OFFICE OF STATE COURTS ADMINISTRATOR AS FOLLOWS: In its entirety as submitted		
CONTRACT NO. OSCA 23-01792-12		CONTRACT PERIOD July 1, 2023 through June 30, 2024
CONTRACTS SECTION <i>Russell W. Rottmann</i>	DATE 06/09/2023	DEPUTY STATE COURTS ADMINISTRATOR <i>R. Morrissey</i>

PRICING PAGE

The offeror shall provide the firm, fixed pricing information for each product and/or service to be provided in accordance with the provisions and requirements specified herein. All costs associated with providing the products and/or services required herein shall be included in the prices.

PRICE: The offeror shall provide a listing of each product and/or service with a firm, fixed price for each product and/or service.

OFFEROR NAME: Judicial Services of the Ozarks

Electronic Monitoring

Pricing per participant

per day: \$9.00

per week: \$63.00

per month: \$252.00_____

Is there a minimum number of days? Yes_____ No__X_____

If yes, please indicate number of days:_____

Deposit or Start Up fee required? Yes__X_____ No_____

If yes, what is the cost? \$50.00_____

Please list system requirements, such as single land phone line, water resistance, range of coverage etc.:

None_____

Please list counties for which you will provide this service: All Missouri Counties

Alcohol Monitoring

Pricing per participant

Per day: \$8.00

Per week: \$56.00

Per month: \$240.00

Is there a minimum number of days? Yes_____ No__X_____

If yes, please indicate number of days:_____

Deposit or State Up fee Required? Yes___X_____ No_____

If yes, what is the cost? \$50.00_____

Please list counties for which you will provide this service: All Missouri Counties

Collector Services

Firm, Fixed price for collector services performed? \$35.00 per hour

Please list counties for which you will provide this service: All Missouri Counties

Drug/Alcohol Testing

INSTANT (ONSITE) TESTING PRODUCT	FIRM, FIXED PRICE (ea)
1-panel	\$0.33
1-panel K2 Spice 30	\$1.50
1-panel Fentanyl 200	\$1.55
1-panel EtG	\$2.00
1-panel Buprenorphine	\$0.80
2-panel	\$0.67
3-panel	\$0.86
4-panel	\$1.13
5-panel	\$1.35
6-panel	\$1.62
7-panel	\$1.89
8-panel	\$2.14
9-panel	\$2.40
10-panel	\$2.66
11-panel	\$3.19
12-panel	\$3.32

Collection Only	\$15.00 (maximum)
-----------------	-------------------

- The above instant tests are purchased through Redwood Toxicology/Abbott. These prices do not include the collections.
- For multi-panel test strips, the variation of individual panels can differ among devices. These offerings can be discussed for specific panel options available.

LABORATORY TESTING – Redwood Toxicology	FIRM, FIXED PRICE
1 Drug Standard Urine Lab Panel	\$5.50
4 & 5 Panel Standard Urine Screen Only	\$5.93
6 Panel Standard Urine Screen Only	\$6.02
7 Panel Standard Urine Screen Only	\$6.11
8 Panel Standard Urine Screen Only	\$6.19
9 Panel Standard Urine Screen Only	\$6.28
10 Panel Standard Urine Screen Only	\$6.36
11 Panel Standard Urine Screen Only	\$6.45
12 Panel Standard (w/ EtG & Tramadol)	\$10.00
EtG Alcohol Metabolite - Add-on Screen	\$2.50
EtG Alcohol Metabolite Stand Alone – Screen	\$11.50
Confirmation per drug	\$14.00-\$55.00
Specimen Validity Panel (Creatinine & Specific Gravity)	\$5.50
Collection Only	\$15.00 (maximum)

- The above laboratory pricing is offered by Redwood Laboratory/Abbott. Their certification standards to meet this contract are already on file and not contained herein.
- The above laboratory **pricing** does not include specialty drugs. Other specialty laboratory tests can be ordered with advance notice and subject to laboratory availability. Examples include Synthetic Marijuana (K2/Spice), Designer Drugs, Kratom and others. For specific availability, please contact a JSO representative for pricing on specific drugs under this contract.

EXHIBIT A

OFFEROR INFORMATION

The offeror should provide the following information about their organization:
--

OFFEROR NAME: Judicial Services of the Ozarks

- a. Provide a brief company history, including the founding date and number of years in business as currently constituted.**

Judicial Services of the Ozarks (“JSO”) is a limited liability company incorporated in Missouri in 2017 to fill a need of Pretrial Services and Misdemeanor Probation. JSO is a female owned business and strives for diversity by employing underrepresented groups. JSO currently holds the OSCA contract for Drug/Alcohol Testing Equipment, Monitoring Equipment & Services, Pretrial Services contract with the 38th Judicial Circuit Court of Missouri, Misdemeanor Probation and Pretrial Services contract with the Stone County Circuit Court, as well as provides pretrial services and probation supervision for multiple counties in Southwest Missouri. JSO works diligently to assist the Circuit Courts in monitoring defendant compliance, while exemplifying a true resource to the County.

- b. Describe the nature of the offeror’s business, type of services performed, etc.**

Judicial Services of the Ozarks (“JSO”) has implemented pretrial supervision programs to meet the needs of local courts. JSO also has a specialty dealing with indigent defendant electronic monitoring and drug/alcohol testing. The JSO team offers its customers a staff with over 14 years’ experience with electronic GPS monitoring and the technical experience to effectively deliver drug and alcohol testing. The JSO team is dedicated to providing oversight and services to Missouri treatment courts.

With regard to our electronic monitoring services, the JSO team provides 24/7 monitoring of the defendants location data, provides prompt and reliable reporting striving for excellence and accountability. JSO works closely with the Court and Court staff in proactive problem-solving, prompt and open communication, and the ability to immediately respond with expert and professional testimony when called upon.

With regard to drug/alcohol testing, we employ trained and experienced staff that will provide the drug testing of participants that meets contract and industry standard for observed collections. We can offer random testing schedules including weekends and holidays. Our service will come with a web-based, HIPPA compliant software platform where results are reported seamlessly to the Court. Highlights of this include:

- Donor management
- Automatic randomization and scheduling of testing
- A toll-free interactive voice-response telephone line for donors to call into daily
- Call log which provides individual and aggregate reports that are time and date stamped and provide the phone number in which the donor called from
- Donor missed call-in reports
- Produce and print electronic chains of custody
- Test results to include both point-of-care and laboratory results
- No-show reports

The JSO team has provided GPS monitoring, Drug/Alcohol Testing, and pretrial and post-trial services to over 20 Counties in Missouri. JSO, its team and professional and experienced staff are also citizens of Missouri who are committed to and strive to provide excellent service to the Court, at a cost that is financially responsible to the taxpayers of the State.

- c. **Provide a list of, and a short summary of, information regarding the offeror's current contracts/clients. List, identify, and provide reasons for each contract/client gained and lost in the past 2 years.**

We have provided GPS monitoring for the following Missouri County Courts:

-Christian	-Stone
-Greene	-Taney
-Dallas	-Lawrence
-Webster	-Jasper
-Laclede	-Cedar
-Douglas	-Vernon
-Ozark	-Barry
-Wright	-Hickory
-Polk	-Texas
-St. Clair	-Henry

Judicial Services of the Ozarks currently holds the contract with OSCA for Drug/Alcohol Testing Equipment, Monitoring Equipment & Services. The contract was signed in 2021 and remains current.

Judicial Services of the Ozarks currently holds the contract with the Stone County Circuit Court for Pretrial Services, Misdemeanor Probation supervision and Deferred Prosecution supervision. Services provided are including, but not limited to, Drug/Alcohol Testing, Alcohol Monitoring and Electronic GPS Monitoring. This contract was signed in 2017 and remains current.

Judicial Services of the Ozarks currently holds the contract with the 38th Judicial Circuit of Missouri for Pretrial Services. Services provided are including but not limited to Drug/Alcohol Testing, Alcohol Monitoring and Electronic GPS Monitoring. This contract was awarded in 2019 and remains current.

Judicial Services of the Ozarks currently provides Pretrial Services, Misdemeanor Probation supervision and Deferred Prosecution supervision for the Webster County Circuit Court. JSO began providing services for Webster county in 2020 and remains current.

Judicial Services of the Ozarks currently provides Drug/Alcohol Testing and Collection for the Webster County Drug Court. JSO began providing this service in 2021 and this contract remains current.

- d. **Describe the structure of the organization including any board of directors, partners, top departmental management, corporate organization, corporate trade affiliations, any parent/subsidiary affiliations with other firms, etc.**

Judicial Services of the Ozarks is a limited liability company incorporated in Missouri in 2017 and fully registered through the Missouri Secretary of the State. JSO is a female owned business and strives for diversity by employing underrepresented groups.

- **Crystal Copeland, Owner/Operator**

- e. **Provide a list summarizing pending litigation, any civil or criminal judgments, any bankruptcy proceedings, etc., that could affect the offeror's ability to perform. Failure to list such litigation may result in rejection of the proposal or in termination of any subsequent contract.**

JSO does not have any pending legal litigation whether that is civil or criminal judgements, any bankruptcy proceedings, etc that could affect the ability to perform.

- f. **Document the offeror's financial solvency in a manner that is acceptable for public review. Audited financial statements for the last year will provide such documentation; however, the statements will become public information. If the offeror is a subsidiary, also provide the documentation for the parent company.**

JSO is a privately held company and is financially solvent. As a privately-owned company, JSO cannot publish financial statements that can be made a public record. Within this contract offering we have provided a list of references (vendors) that can speak directly to our reputation and business practices. JSO is financially secure to guarantee all expenses and to accomplish long-term expansion and growth. We are very proud of our company and would be agreeable to discuss our financial vigor with representatives of the Office of State Courts Administrator. However, business protocols do not allow for us to share this in a manner that will later be shared in a public domain.

EXHIBIT B**PRIOR EXPERIENCE REFERENCE**

The offeror should copy and complete this form for each reference being submitted as demonstration of the offeror's and subcontractor's prior experience. In addition, the offeror is advised that if the contact person listed for the reference is unable to be reached during the evaluation, the listed experience may not be considered.

Offeror Name: Judicial Services of the Ozarks	
Subcontractor Name, if applicable: _____	
Reference Information (Prior Services Performed For:)	
Name of Reference Company:	Stone County Circuit Court
Address of Reference Company: ✓ Street Address ✓ City, State, Zip	110 S. Maple St, Galena, MO 65656
Reference Contact Person Information: ✓ Name ✓ Phone # ✓ E-mail Address	Judge Alan Blankenship 417-239-4824 alan.blankenship@courts.mo.gov
Dates of Prior Services:	May 2017 – Current
Dollar Value of Prior Services:	Unknown – Defendant Paid
Description of Prior Services Performed:	<ul style="list-style-type: none"> ● Probation Supervision ● Pretrial Supervision ● Alcohol Monitoring ● GPS Monitoring

As the contact person for the reference provided above, my signature below verifies that the information presented on this form is accurate. I am available for contact by OSCA for additional discussions regarding my company's association with the offeror referenced above:

Signature of Reference Contact Person

Date of Signature

Offeror Name: Judicial Services of the Ozarks	
Subcontractor Name, if applicable: _____	
Reference Information (Prior Services Performed For:)	
Name of Reference Company:	38 th Judicial Circuit Court
Address of Reference Company: ✓ Street Address ✓ City, State, Zip	102 W. Walnut St Ozark, MO 65721
Reference Contact Person Information: ✓ Name ✓ Phone # ✓ E-mail Address	Honorable Judge Laura Johnson 417-582-5150 Laura.Johnson@courts.mo.gov
Dates of Prior Services:	October 2018-Current
Dollar Value of Prior Services:	Unknown – Defendant Paid
Description of Prior Services Performed:	<ul style="list-style-type: none"> • Pretrial Supervision • Drug/Alcohol testing collection • Alcohol Monitoring • GPS Monitoring

As the contact person for the reference provided above, my signature below verifies that the information presented on this form is accurate. I am available for contact by OSCA for additional discussions regarding my company's association with the offeror referenced above:



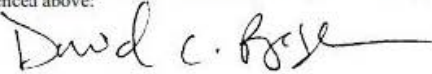
Signature of Reference Contact Person

4/17/2023

Date of Signature

Offeror Name: Judicial Services of the Ozarks	
Subcontractor Name, if applicable: _____	
Reference Information (Prior Services Performed For:)	
Name of Reference Company:	Webster County Circuit Court
Address of Reference Company: ✓ Street Address ✓ City, State, Zip	101 S Crittenden St Marshfield, MO 65706
Reference Contact Person Information: ✓ Name ✓ Phone # ✓ E-mail Address	Judge Chuck Replogle Phone) 417-859-2006 Fax) 417-859-6265
Dates of Prior Services:	March 2020- Current
Dollar Value of Prior Services:	Unknown - Defendant Paid
Description of Prior Services Performed:	<ul style="list-style-type: none"> ● Probation Supervision ● Drug Testing collection for Treatment Court ● GPS Monitoring ● Drug and Alcohol Testing

As the contact person for the reference provided above, my signature below verifies that the information presented on this form is accurate. I am available for contact by OSCA for additional discussions regarding my company's association with the offeror referenced above:



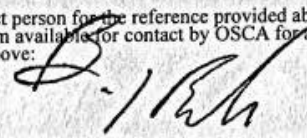
Signature of Reference Contact Person

Apr 25, 2023

Date of Signature

Offeror Name: Judicial Services of the Ozarks	
Subcontractor Name, if applicable: _____	
Reference Information (Prior Services Performed For:)	
Name of Reference Company:	Webster County Circuit Court
Address of Reference Company: ✓ Street Address ✓ City, State, Zip	101 S Crittenden St Marshfield, MO 65706
Reference Contact Person Information: ✓ Name ✓ Phone # ✓ E-mail Address	Prosecutor Benjamin Berkstresser Phone) 417-859-0214 Fax) 417-859-3186
Dates of Prior Services:	March 2020- Current
Dollar Value of Prior Services:	Unknown - Defendant Paid
Description of Prior Services Performed:	<ul style="list-style-type: none"> • Probation Supervision • Drug Testing collection for Treatment Court • GPS Monitoring • Drug and Alcohol Testing

As the contact person for the reference provided above, my signature below verifies that the information presented on this form is accurate. I am available for contact by OSCA for additional discussions regarding my company's association with the offeror referenced above:



Signature of Reference Contact Person

4-25-23

Date of Signature

EXHIBIT C - PERSONNEL EXPERTISE SUMMARY

OFFEROR NAME: Judicial Services of the Ozarks

Personnel	Background and Expertise of Personnel and Planned Duties
<p>1. Crystal Copeland Title: Owner and CEO, Court Liaison Proposed Role: Program Manager, Lead Supervision Officer</p>	<ul style="list-style-type: none"> • 15 years supervision experience in the Judicial Field as a managing member of GPS Company and Pretrial Services Company • Supervises training and staff • Contractual Satisfaction • Market and Product Development • Court Liaison • Major External Relationships, Company Alignment • Financial Reporting, Budgeting, & Cash Flow • Assets & Facilities, Banking, Insurance & Legal • Drug Testing Collector
<p>2. Megan Stracke Title: Program Supervisor Proposed Role: Lead Supervision Officer, Drug Alcohol Monitoring Supervisor, Secretarial Staff, Drug Testing Collector, Install Agent</p>	<ul style="list-style-type: none"> • 10 years experience in the Judicial Field as a Jail Administrative Sargeant, Pretrial Services Officer and Bail Bond Agent • Supervision and Case Management • Reporting Officer to Court • Drug Testing Collector • Training Supervisor • Install Agent • Remove Obstacles & Barriers • Efficient & Cohesive Systems
<p>3. Debbie Lackey Title: Electronic Monitoring Supervisor Proposed Role: Electronic Monitoring and Case Management</p>	<ul style="list-style-type: none"> • Supervise Electronic Monitoring Systems • Install Agent • Liaison with Account Manager • Reporting Officer to Court • Customer Satisfaction • Customer Contracts
<p>4. Ellen Lambert Title: Case Management Proposed Role: Secretarial Staff, Supervision Officer, Case Manager</p>	<ul style="list-style-type: none"> • Client Liaison & Client Issues • Drug Testing Case Manager • Account Reviews • Invoicing • Client Pricing • Secretarial Obligations
<p>5. Ty Helton Title: Drug Testing Collector, Supervision Officer, Secretarial Staff</p>	<ul style="list-style-type: none"> • Drug Testing Collector • Reporting Officer to Court • Supervision Officer • Client Liaison • Secretarial Obligations

EXHIBIT D

METHOD OF PERFORMANCE

OFFEROR NAME: Judicial Services of the Ozarks

1. Describe testing procedures, including but not limited to the following:

a. What is provided with which to collect each sample (cups, chain of custody forms, mailing packets)?

JSO will provide urine-based specimen collection and testing directly to the customer at mutually agreed locations in close proximity to each treatment court served. Through our local partnerships, we are also able to secure additional testing matrixes such as hair, oral fluids & fingernail. These other matrixes are not being presented for this contract approval. Our employees (technicians) have been thoroughly trained under the thoughtful and lengthy curriculum that can satisfies the Drug and Alcohol Testing Industry Association DATIA certifications and training standards. JSO (if lab testing is requested) will provide all materials and supplies necessary to collect and analyze specimens to include the sample cups, chain of custody forms and all of the mailing supplies to ensure timely delivery of the specimen according to the timelines established under this contract.

JSO employs strict chain of custody protocols for the pre-collection, collection, post-collection. These protocols are designed to ensure that a valid sample is collected, appropriately tested, and accurately reported to the treatment court team.

b. Describe how the sample is transported to the testing laboratory (U S Postal, Fed Ex, UPS, etc.).

Prepaid packing along with supplies are provide to the courts.

c. Describe the methods of testing which are employed (LC/MS/MS, GS/MS, LC/MS, and/or Immunoassay methods).

In general, and for specific type of drug classes, Enzyme Immunoassay (EIA) screening is deployed with Gas Chromatography-mass spectrometry (GC/MS), liquid chromatography-tandem mass spectrometry (LC/MS-MS) or gas chromatography-flame ionization (GC-FID for rare ethanol requests) for confirmations.

d. Provide the testing cutoff levels which are available (100ng/mL, 250ng/mL, 500ng/mL, 1000 ng/mL). What cutoff level is recommended to safeguard against incidental false positive?

INSTANT DEVICE TESTING	CUT-OFF LEVEL	FDA CLEARED OR FORENSIC USE ONLY
Amphetamine	300 ng/mL or 1,000 ng/mL	FDA or FOU
Barbiturate	300 ng/mL	FDA or FOU
Benzodiazepine	200 (FUO only) or 300 ng/mL	FDA or FOU
Buprenorphine	10 ng/mL	FDA or FOU
Cocaine	150 ng/mL & 300 ng/mL	FDA or FOU
Marijuana (THC)	50 ng/mL	FDA or FOU
Methadone	300 ng/mL	FDA or FOU
Methamphetamine	500 ng/mL & 1,000 ng/mL	FDA or FOU
MDMA	500 ng/mL	FDA or FOU
Opiates	300 ng/mL & 2,000 ng/mL	FDA or FOU
Oxycodone	100 ng/mL	FDA or FOU
Phencyclidine	25 ng/mL	FDA or FOU
Propoxyphene	300 ng/mL	FDA or FOU
Tricyclic Antidepressants	1,000 ng/mL	FDA or FOU
LABORATORY TESTING (Redwood Toxicology)	SCREENING	CONFIRMATION GC/MS or LC-LC/MS
Amphetamine/Methamphetamine	500 ng/mL or 1,000 ng/mL	250 ng/mL
Barbiturate	200 ng/mL	100 ng/mL
Benzodiazepines	200 ng/mL	20 ng/mL / 50 ng/mL
Cocaine	150 ng/mL, 300 ng/mL	100 ng/mL
Ecstasy (MDMA)	500 ng/mL	200 ng/mL
Marijuana (THC)	20 ng/mL or 50 ng/mL	5 ng/mL
Methadone	150 ng/mL	150 ng/mL
Opiates	300 ng/mL	100 ng/mL
Oxycodone	100 ng/mL	50 ng/mL
Phencyclidine	25 ng/mL	10 ng/mL

Ethyl Glucuronide (EtG)	100 ng/mL or 500 ng/mL	100 ng/mL, 25 ng/mL
-------------------------	------------------------	---------------------

e. Describe the turnaround time for results.

When a court program is using instant device tests, results will be delivered to the agency within 24 hours of sample collection and testing. Most often they are delivered in live time and the same day of service.

Both instant and lab results are delivered online through a HIPPA compliant web-based system. Standard urine panels with negative screening results can have 24-hour turnaround. For confirmed positives, an anticipated 72-hour turnaround time should be expected. None of these times include weekend and holidays. Additional time may be necessary for validation tests. Specialty test results can take up to 72-96 hours after the specimen is received at the laboratory.

f. Describe how test results will be reported (telephone, fax, or e-mail).

Instant device results will be delivered to the agency within 24 hours of sample collection and testing, and almost always the same day of service. Delivery of results will normally be through email notification but we can craft other reasonable and specific method of delivery (fax, US Mail, etc) if the court wishes.

2. Describe the instruction or training provided to treatment court staff pertaining to properly collecting a sample and completing necessary documentation.

A. JSO staff are subject to a series of pre-employment qualifications and screening

- Background Checks
 - Urinalysis
 - Fingerprints
 - Family Care Safe Registry
 - National Sex Offender Registry
 - Criminal background checks

B. Each staff member is sent through our Missouri forensic training process as well as a regimen of instruction meeting the Missouri Treatment Court Collections Guidelines.

- A brief history about how drug court benefits participants
- Review Code of Ethics, qualifications, and confidentiality
- Discussion about addiction, drug overviews, and behavior

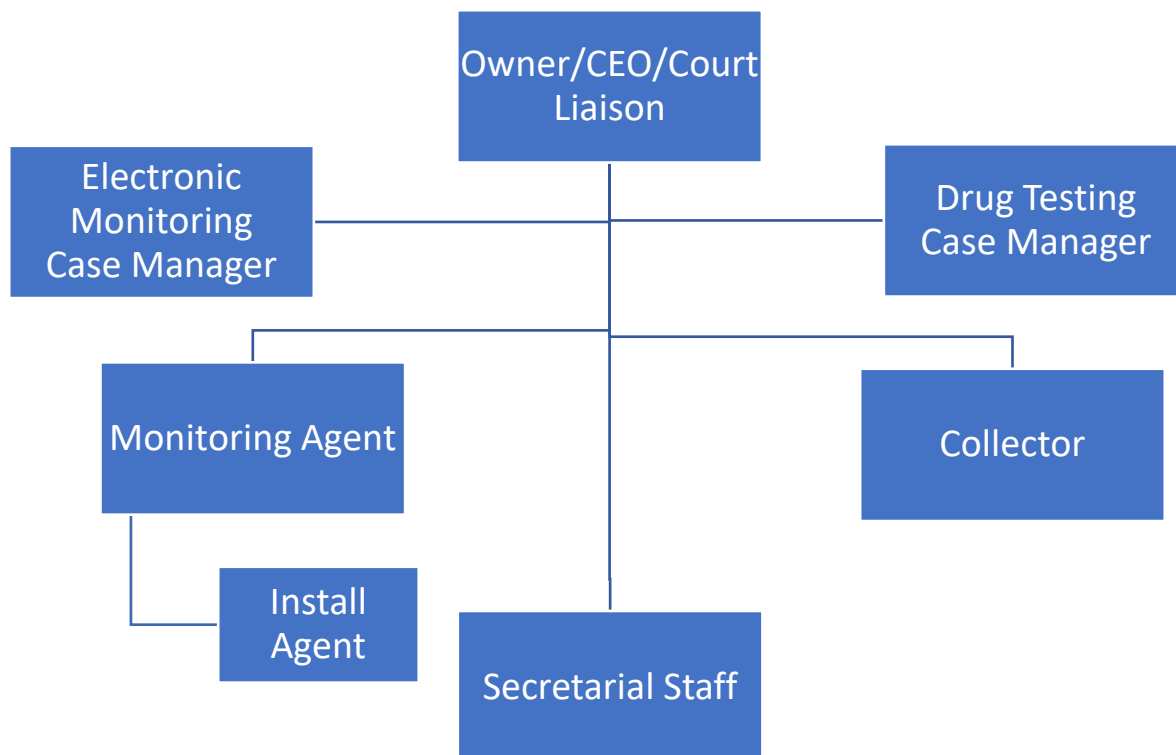
C. Forensic drug collection procedure

- Each collector goes through specific training on pre-testing procedures
 - Check-in
 - Hand washing
 - Specific direct observation procedures
 - Testing procedures on specific paperwork
 - Mock collections
 - Proper shipping procedures
- Post testing procedures
- Mock collections
- Student Acknowledgment form

D. Confidentiality paperwork and wrap-up

3. **Organizational Chart - The offeror should provide an organizational chart showing the staffing and lines of authority for the key personnel to be used. The organizational chart should include (1) The relationship of service personnel to management and support personnel, (2) The names of the personnel and the working titles of each, and (3) Any proposed subcontractors including management, supervisory, and other key personnel.**

a. **The organizational chart should outline the team proposed for this project and the relationship of those team members to each other and to the management structure of the offeror's organization.**



4. **Along with a detailed organizational chart, the offeror should describe the following:**

a. **How services of the contract will be managed, controlled, and supervised in order to ensure satisfactory contract performance.**

The contract and performance within the contract will be managed exclusively by myself, Crystal Copeland. I will supervise all officers and agents within JSO to ensure that JSO exceeds satisfaction with treatment court team in regard to contractual obligations.

b. **Total Personnel Resources - The offeror should provide information that documents the depth of resources to ensure completion of all requirements on time and on target. If the offeror has other ongoing contracts that also require personnel resources, the offeror should document how sufficient resources will be provided to the state of Missouri.**

JSO has multiple ongoing contracts and consistently strives to excel in the field. Satisfaction of the contractual party is always the goal. JSO has independent resources to ensure that a contract is met, on

time and on target, with or without a certain revenue or caseload. This same mission of providing diligent, accurate work will be applied and provided to the State of Missouri.

5. **Outside United States - If any products and/or services offered under this RFP are being manufactured or performed at sites outside the United States, the offeror MUST disclose such fact and provide details in the space below or on an attached page.**

Are products and/or services being manufactured or performed at sites outside the United States?	Yes XX	No
Describe and provide details: The majority of the rapid test devices are manufactured in China by the parent company of Redwood, Abbott.		

2.0 PERFORMANCE REQUIREMENT

With regard to sections 2.1.1-2.2.3, JSO understands and agrees to these terms

2.3 LABORATORY SERVICES

2.4 Accreditation

With regard to sections 2.4.1 - 2.4.5 that address laboratory certifications and accreditations, JSO will be utilizing Redwood Toxicology/Abbott and they will provide this.

2.4.6 – JSO agrees to and currently follows protocols consistent with HIPPA and 42 CFR to ensure the confidentiality of all participants.

2.4.7. –Redwood Toxicology/Abbott deploys Enzyme Immunoassay (EIA) for screening services and Gas Chromatograph/Mass Spectrometer (GC/MS), Liquid Chromatography/Mass Spectrometry (LC/MS) and Liquid Chromatography tandem Mass Spectrometry LC/MS/MS technology for confirmation testing, including EtG/EtS. Alcohol testing utilizes Gas Chromatography/Flame Ionization GC-FID.

2.5.1, 2.5.2 & 2.5.3 Testing Service Requirements – JSO can facilitate full administration of a drug testing program/system to include randomization, testing and results whether that is using their own system or those provided and operated by Redwood Toxicology/Abbott.

The ToxAccess system is one that JSO has plenty of experience and fully supports its effectiveness for treatment court and criminal justice settings. ToxAccess delivers web-based randomization; interactive voice response for clients to call into daily; web-based access for donor inquiry; donor call-in log reports, donor no-show reports, electronic chains of custody and web-based test results for both instant and lab testing.

JSO also follows all industry standards for chains of custody. JSO will deploy full observation of participants when providing sample collections for court programs. JSO also can customize the observation protocol to meet the court's need with special populations such as with some juvenile courts that may not want full observation protocols.

2.5.4 – JSO will provide routine courier pick-up of urine analysis samples the next business day following collection.

2.5.5 – Cutoff levels are generally set by the laboratory and are also included in this packet. Any Enzyme Immunoassay (EIA) tests are prone to false positive which is why each of the selected laboratories use GC/MS and LC/LC/MS for confirmation purposes.

2.5.6 & 2.5.7 – JSO agrees to these terms.

2.6.1 & 2.6.2 Transportation of Specimens – Redwood Laboratory/Abbott provides all necessary equipment and supplies for the specimens to be collected and safely delivered to their respective laboratory for testing.

2.7 TESTING SERVICE RESULT REPORTING

2.7.1 – As previously discussed in this offer, all instant and lab testing results can be facilitated through a web-based portal. The web portal includes: participant's full name, test results (including positive, negative, tampered, dilute, no shows and confirmations); range of normal / indication of abnormal levels/values, treatment court name, date of specimen collection, date of specimen testing and date of test result.

If not using a contracted partner JSO can deliver results via fax or email service.

2.7.2 JSO agrees and can deliver compliance with this contractual requirement. Redwood Laboratory/Abbott is a nationally recognized laboratory used extensively in the medical, health and human services and criminal justice sectors including many Missouri treatment courts.

2.7.3 Redwood Laboratory/Abbott delivers both instant and lab results online through their web-based ToxAccess system. Standard urine panels with negative screening results can have 24-48 hour turnaround. For confirmed positives, an anticipated 72-96 hour turnaround time should be expected. None of these times include weekend and holiday times. Additional time may be necessary for validation tests. Specialty test results can take up to 72-96 hours after the specimen is received at the laboratory.

2.7.4 JSO agrees to these terms.

2.7.5 Timelines for both screening and confirmation results have been detailed earlier.

2.8 Test Order Forms and Billing Forms.

2.8.1 The ordering of laboratory tests is simple with Redwood Laboratory/Abbott as they provide electronic chains of custody providing the client's full name as entered in the database by treatment court staff. In addition, handwritten chains of custody are available should the internet or either system be down. This process will facilitate the court name, account number; the type of test selected; date of test/specimen collected and time of specimen collection. Results will also reveal the toxicologist or technician performing the test.

- This does not include specialty drugs. Other specialty laboratory tests can be ordered with advance notice and subject to laboratory availability. Examples include Synthetic Marijuana (K2/Spice), Designer Drugs, Kratom and others

2.9 ONSITE DRUG TESTING DEVICES

2.9.1 – JSO can offer both single and multi-panel composition of onsite (aka instant) testing devices. Some of these panels are referenced earlier in this offer along with pricing with additional options available and upon consultation with an agent of JSO.

2.9.3 – All instant devices can be used in almost any location to include office, field, custody and residential locations.

2.9.4 – All instant devices offered under this proposal meet the requirements so long as stored as specified by the manufacturer.

2.9.5 – All instant devices offered and provided/sold under this proposal will meet expiration requirements.

2.9.6 – All instant devices offered and provided/sold will meet the specifications for portability and packaging.

2.9.7 – All instant devices offered and provided/sold will meet the specifications set by SAMHSA and industry standards. JSO will be using products offered and distributed by Redwood Toxicology/Abbott.

2.9.8 – JSO has ample experience with using instant device testing. Our current training and protocols will comply with the requirements under this section.

2.9.9 – All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology/Abbott and none of these devices require pre-treatment or modification of a urine sample prior to use.

2.9.10 – All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology/Abbott. All of the instant urine devices under their contract have results read at 10 minutes or less. Although not specified in this offer, JSO can facilitate providing oral fluid testing devices provided by Redwood Toxicology/Abbott, however, wait times are 10 minutes for these devices based on industry and manufacturer requirements.

2.9.11 – All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology and almost all devices provided by Redwood are stable for interpretation for up to 30 minutes. *As noted, DrugCheck Dips, T-Cards and T-Cups are not to be interpreted after 10 and 5 minutes, respectively.*

2.9.12 - All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology/Abbott. JSO has considerable experience with these products and the readability of these tests are very good and easily comply with this section of the scope of work.

2.8.12 - All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology and they have provided substantiations for these products under a separate contract with OSCA. JSO has considerable experience with these products and stands behind performance standards under this section.

2.9.13 - All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology/Abbott. JSO has considerable experience with these products.

2.9.14 - All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology/Abbott. JSO has considerable experience with these products.

2.8.15 - All instant devices offered and provided/sold will be the same products offered and distributed by Redwood Toxicology/Abbott and results are available for printing, downloading and storing electronically.

2.10 TRAINING & SUPPORT

2.10.1 – JSO can provide training and support on a variety of topics including specimen collection, chain of custody, use of instant device test, software application for the administration and randomization program offered by Redwood.

2.10.2 - All types of support, including technical support, is delivered through direct contact with Crystal Copeland.

2.10.3 – Crystal Copeland with JSO can be available with or without subpoena to be available and present in a minimum number of Court staffings. Redwood Laboratory/Abbott will be available to provide legal support.

2.11 Electronic Monitoring

Attenti Tracker 1



Designed for maximum flexibility and ease-of-use, the Attenti Tracker 1 (AT1) lets you focus more on your monitoring program and less on your equipment. The benefits of the AT1 include multiple tracking technologies, LTE and Wi-Fi communication, pursuit mode, and the widest array of interference detection in the industry. System updates and new features are released and installed wirelessly with no need for hardware upgrades.

The innovative technologies packed into it combine to provide precise, reliable tracking that interfaces with Attenti's popular EM Manager software. Key Benefits include:

- ***LTE and Wi-Fi Communication*** – delivers the most reliable coverage nationwide
- ***GPS, Wi-Fi, and Tower Based Tracking*** – ensures continuous tracking, even indoors
- ***Pursuit Mode*** – turns on real-time tracking
- ***Onboard Processing*** – furnishes immediate alert notifications
- ***Two-Way Communication*** – offers LED lights, vibration, and acknowledgment button
- ***Data Backup*** – stores more than 30 days' worth of data in nonvolatile memory
- ***Waterproof*** – resists water to a depth of 68 feet
- ***Slim Profile*** – weighs less than 6.5 ounces
- ***Interference Detection*** – provides cutting edge technology with the widest array of interference detection in the industry

LTE and Wi-Fi Communication - Despite offering cellular communication on the nation's largest and most widely used carriers, there are still areas and environments that simply do not have strong cellular coverage. Attenti is one of only company to offer a Wi-Fi data communication solution. Utilizing Wi-Fi and LTE communication over the AT&T and Verizon networks, the AT1 offers the most reliable coverage nationwide.

Multiple Tracking Technologies = Accurate Location Points

Global Positioning System (GPS)

Within the GPS performance standard, Attenti maintains the highest degree of accuracy. The AT1 is equipped with the latest GPS technology, including autonomous GPS, assisted GPS, and firmware that detects and filters out poor satellite signals.



Location Based Services

Attenti offers Location-Based Services (LBS) as a secondary means of tracking participants when a device is inside. If the GPS signals are poor or unavailable, the AT1 begins to track the participant using public Wi-Fi access points and cellular towers.

Wi-Fi Tracking. By default, the device will attempt to acquire Wi-Fi access points first.



- If at least three Wi-Fi points are in range, a location point will be stored and displayed on the map.
- The most recent Wi-Fi location point will be surrounded by an orange circle. The radius of the circle indicates the approximate location of the participant.
- The AT1 will continue to store and display Wi-Fi location points every 3 minutes.

Tower-Based Tracking (TBT). If the device is unable to locate viable Wi-Fi access points after 2 minutes, TBT is initiated. TBT will store and display a location point with a cellular tower icon.



- When TBT is active, the device will continue to scan for GPS and Wi-Fi access points.
- TBT points are stored and displayed when there is a status change, including a new tower in range.

One Integrated Map

GPS, Wi-Fi, and TBT are integrated into one EM Manager map; there is no need to select one map for GPS points, another for Wi-Fi points, and a third for TBT points. The icons appear based on the type of location point collected.

In the example to the right, when Mr. Jones enters the southern Battery Park subway station in New York City, the AT1 goes into Location Based Tracking [L] and picks up a TBT point. Wi-Fi access points are available at the next three subway stations to triangulate position, and an arrow displays his GPS location and heading as he leaves the subway in midtown Manhattan.

Besides subway systems, this technology proves useful when tracking participants through shopping malls, office buildings, big box stores, and parking garages.



Real-Time Tracking

Download Points, On Demand - Attenti actively monitors in near-real time, providing users with the capability to download GPS points and monitoring data on demand, without waiting for the device's next scheduled call. In response to the *Download Points* command, executed with the click of a button in EM Manager, the system contacts the device, forcing an automatic download of GPS points with tracking and monitoring information.



Pursuit Mode - *Pursuit Mode enables the Attenti system to go into real-time tracking.* When in Pursuit Mode, the device collects a GPS point every 15 seconds and calls in once every 30 seconds for a user-specified duration (5 minutes, 15 minutes, 30 minutes, or 60 minutes).



The map updates every 15 seconds with the last five GPS points, allowing officers to closely track participant locations during an active investigation. The Pursuit Mode Status and Last Refresh date and time are displayed below the map.

The AT1 stores all rules in memory. *The device samples GPS every second and the computer processor compares that data **instantaneously** with the onboard rules.* The AT1 quickly detects geographic noncompliance and automatically increases its point collection rate to 15 seconds, at the same time notifying the participant of the alert and calling the server to download both the alert information and the tracking data. By doing so, the device generates alerts for noncompliance faster than other devices.

Example

Device A does NOT have onboard processing. It is designed to call in once every 15 minutes. A participant enters an exclusion zone:

- *Device A* could take up to 14 minutes, 59 seconds, until its next scheduled call, to detect, record, and report the alert; the device does not go into alert or notify the participant until it calls in and the server processes its GPS position against

the participant's rules and initiates the alert status. This delay could result in the notification being generated 15 minutes or more after the event, to both the participant and the agency.

The AT1 (*Device B*) WITH onboard processing is designed to call in once every hour, and automatically upon violation. A participant enters an exclusion zone:

- Device B automatically detects and records the alert, notifying the participant (if selected), increasing GPS point collection to every 15 seconds, and immediately initiating a call to report the alert to the agency.

Send Message and Message Acknowledgement

Direct communication occurs through the *Send MSG* option in EM Manager, which sends a command to the device that triggers a 10-second vibration. The alert is device specific; it can be defined for each participant according to the officer or the Agency's preference.

The participant must acknowledge the communication by pressing the button on the device. Notes that define the participant's required response to this communication can be entered into the software during the enrollment process or at any time afterward.



Automated Communication – The device is configurable for automated notification of pending alert status to the participant.

- **Power:** The device is always monitoring and reporting its battery status. When the LED flashes red, the vibration motor also sends notification to the participant with three short bursts. When the device is fully charged, the AT1 vibrates and the light turns off.
- **GPS:** The device continually monitors whether it has GPS. When the LED flashes red, the vibration motor also sends notification to the participant with three short bursts. When the alert clears the AT1 vibrates again and the light turns off.
- **Zone:** Finally, the device samples GPS every 2 seconds, comparing its location with the zones stored onboard. In alert, the LED flashes red and the vibration motor sends notification to the participant with three short bursts. When the alert clears (behavior corrected), the AT1 vibrates and the light turns off.

Onboard Storage and Nonvolatile Memory - *The AT1 stores more than 30 days' worth of data* in nonvolatile flash memory in the event of an interruption of communication. Nonvolatile memory is computer memory that is stable and not prone to change; it persists even when not powered. The data storage is permanent; when communication is restored, the device automatically calls in to download its data.

Interference Detection - The AT1 offers cutting edge technology with *the widest array of interference detection in the industry: cellular jamming, GPS jamming, device shielding, and a 9-axis motion detector*. Participants may try to block the device, but the AT1 is designed to monitor and alert on any interference attempt.

Optional Beacon - Configured to work with the AT1, the Beacon is plugged into a standard AC power outlet at the residence and transmits a unique RF signal. The AT1 can distinguish the signal that it is paired with from any other.

The AT1 "listens" for the Beacon's signal to be in range and reports the participant's presence at home. *These two state-of-the-art devices use RF technology in conjunction with cellular and Wi-Fi technology to allow for secure monitoring of participants.*



Key Benefits

- **Home Curfew Monitoring** – improves location accuracy while allowing the participant to move freely indoors without signal loss or interruption
- **Adjustable Range** – allows for custom range settings between the Beacon and the AT1

Enhanced Strap Design - Attenti has patented a light-focusing technology that maximizes the ability to accurately detect strap tamperers:

- The strap contains an accurate fiber optic circuit through which a coded infrared signal is transmitted multiple times per second.
- An internal copper wire embedded in the strap aids in stretch resistance and reduces false tamperers.
- The strap, pin trays, and tamper plugs reveal tamper attempt

Home Curfew RF Monitoring System 3000



Attenti's Home Curfew RF Monitoring System 3000 with voice communication. The system utilizes advanced monitoring technology as an effective curfew compliance tool. Participants are fitted with a 2-Way Bracelet, capable of vibration upon non-compliance, assigned a Base Unit 3000, and managed through Attenti's EM Manager software.

The radio frequency technology tethers the Bracelet attached around the participant to a Base Unit 3000 installed in the participant's home. Through EM Manager, users establish and modify curfews, grace periods, officer contacts, and notification protocols. One of the benefits of using Attenti's system is that RF and GPS participants are both managed through the same simple web-based software.

Key Benefits

- **2-Way Bracelet** – vibrates to notify participant of curfew violations.
- **Voice Communication** – the handset simplifies two-way communication between participants and Probation staff.
- **Multiple Connection Methods** – connects via cellular or landline providing redundancy if the primary connection is unavailable.
- **Patented Strap Design** – Attenti has patented a light-focusing technology that maximizes the ability to detect strap tampers and bracelet removals.
- **Customizable System** – wide range of configurable options enables customization at the department, division, officer, and participant level.
- **Supporting Software** – EM Manager provides integrated monitoring, case management, reporting, inventory management, and range testing.
- **Mobile EM Manager** – allows users to perform essential RF monitoring functions while in the field.
- **Extended Storage Capacity** – records and stores up to 30 days' worth of events.



The 2-Way Bracelet vibrates to communicate curfew violations.

2-Way Bracelet

Attenti's 2-Way Bracelet *is most advanced bracelet on the market*, with the capability to notify participants of curfew violations with short bursts from its vibration motor: an effective tool to encourage compliance.

Small and discreet, the bracelet weighs just 1.7 ounces, and there are no batteries to replace or straps to clean. When a *Bracelet Battery* alert is received, simply cut the depleted bracelet off for return and put on a new one.

The bracelet is attached around the participant's ankle with a strap that is easily cut to size. No specialized keys or fobs are required for installation; simply connect the strap and the bracelet activates. The strap contains an embedded fiber optic light pipe through which an IR signal is transmitted.

The bracelet has an operational battery life of twelve months and one of the unique features is that *it provides a 30-day notice of impending battery depletion*, allowing agencies to arrange for bracelet replacement during a regular office visit. The unit transmits an encoded signal every 20 seconds, picked up by the Base Unit 3000, to verify its proximity.

Adjustable Range - The range settings of the bracelet are adjustable when used in conjunction with the Base Unit 3000. During the enrollment process, Attenti's EM Manager software allows the user to select a variable range of Low, Medium, or High. The ranges are approximate, as they are dependent on environmental conditions, but an *Equipment Range Test* is also available to help determine the correct range for the residence.

Tamper Detection - The 2-Way Bracelet is attached around the participant's ankle with a disposable strap that contains an embedded fiber optic light pipe. An IR signal is transmitted through the fiber optic pipe. An interruption in the signal results in a *Bracelet Strap* alert. If the housing is compromised, a *Bracelet Case Tamper* alert is generated. The bracelet is designed to detect tamper attempts; if the equipment generates a tamper alert, it needs to be inspected.

The bracelet comes with two tamper plugs that must be inserted into the back of the bracelet brackets. Any unauthorized attempt to remove them leaves obvious signs of tampering. The plastics around the brackets are also smooth so that attempts to tamper with the bracelet are readily apparent.

Home Curfew Base Unit 3000



The Base Unit 3000, Attenti's advanced cellular RF monitoring unit with backup landline capability, offers handset communication with the participant. It utilizes a low power RF receiver to listen for the encoded signal from the Bracelet and a battery that provides 45 hours of backup power, allowing it to continue communication with the system as normal, even in the absence of an AC power connection.

The Base Unit 3000 offers reliable curfew monitoring while providing participants with mobility to move around the residence. The base unit typically downloads data every six hours and upon a condition change and stores more than 30 days of monitoring data in nonvolatile memory. In addition to the case tamper detection, the Base Unit also monitors the phone line, the power line, and any significant motion, providing notification of tamper events. The system expects all units to call in at prescribed intervals: if a base unit misses a call, the system recognizes it as a potential tampering and the missed call is reported.

Battery Backup - The Base Unit 3000 is powered by standard 110-volt AC power and has a battery backup that will power it for a minimum of 45 hours in the event of AC power loss. This will allow the device to record and store events in the absence of power, as well as to transmit the data over the cellular network. The backup battery automatically begins recharging itself as soon as AC power is restored.

Onboard Processing - The Base Unit 3000 is an autonomous RF monitoring device. This means that the unit has the computer processing capability to compare its current status to the rules established for the participant wearing the bracelet. The device has the capability to store all of a participant's rules right in the base unit and update them each time the device calls in. Every time an officer creates a rule in the software, the new information is uploaded to the monitoring device. This allows autonomous monitoring independent of contact with the server.

How it Works - Because the base unit stores the participant's rules onboard, it can continuously compare its current status to the rules defined for the participant. By doing so, the device can generate alarms for noncompliance faster than devices that do not have this capability. The device detects noncompliance and automatically calls the server to download the alarm information.

Nonvolatile Memory - Since continuous, uninterrupted monitoring data enables stability and reliability for an electronic monitoring program, it is paramount for the tracking device to have nonvolatile memory. Nonvolatile memory is computer memory that is stable and not prone to change; it persists even when not powered.

The nonvolatile memory in the Base Unit 3000 is capable of recording and storing over 30 days of events, which is useful in the event of a communication outage. The base unit will continue to store data and will transmit the information to Attenti's servers when communication is restored.

Internal Clock - All of the devices, servers and other computerized components of Attenti's system are time synchronized. The base unit incorporates an internal clock and synchronizes with the server each time the device calls in. With accurate timing, the devices themselves mark the date and time of every monitored event. As a result, Attenti knows; records; stores;

backups; archives; and reports the date/time of every monitored event, every download, every violation, and every call-in, in addition to when each notification is transmitted to an officer.

Motion Sensor - The Base Unit 3000 is capable of detecting movement beyond what is seen during bumps and cleaning. The internal electronics include a motion sensor that operates independently of any other infrastructure and, therefore, is always on and working. If excessive movement is detected, a Base Unit Location Untrusted alert is generated.

Tamper Detection - The Base Unit 3000 is designed to detect tamper attempts and will generate a Base Unit Tamper alert with notifications per agency protocol on an attempt to open or tamper with the case. The rule default is not to notify Participants on tamper alerts, but all data is recorded and notification is generated and reported to the agency.

aCheck - Attenti offers aCheck – a customizable check-in app using biometric recognition to ensure reliable participant monitoring. aCheck provides officers the means to efficiently communicate with and supervise participants from the office and in the field.

The officer selects the required service(s) in EM Manager, enters the check-in schedule, and has the participant download and install aCheck from the App or Google Play.

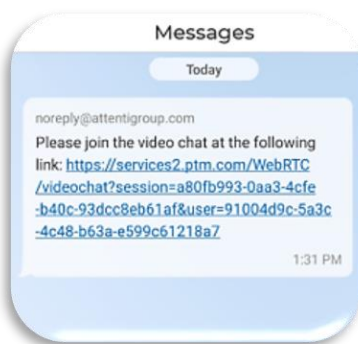


Store

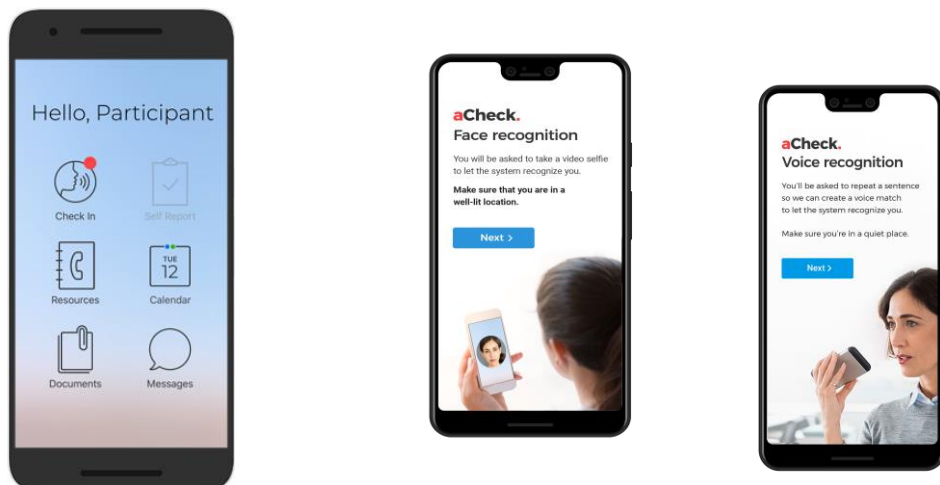
Key Benefits

- **Text and Video Chat** – agency staff and participant can communicate via two-way video or text messaging
- **Biometric Identification** – facial recognition and voice verification to confirm the participant's identity
- **Self-Reporting** – participants answer a list of supervision related questions and responses are automatically reported in EM Manager
- **GPS Location and Zones** – GPS location points captured during check-ins; inclusion and exclusion zones aid in monitoring
- **Document Upload** – allows participants to upload required case management documentation
- **Calendar** – schedule and display appointments
- **Community Resource Page** – a customized list of community resources available to the participant

Communication - aCheck provides agency staff with secure messaging options via text messaging and video chat. Messages are initiated by the officer through EM Manager or Mobile EM Manager. Communications are secure and all text messages and video calls are logged.



Biometric Check-In - aCheck offers two types of biometric identification, face recognition and voice recognition, and allows for both scheduled and random check-ins.



Face Recognition - During enrollment, the officer has the participant take a video “selfie” for facial verification. At the scheduled check-in time, a push notification is sent to the phone to prompt the participant. The app then instructs the participant to take up to three photos to complete the facial verification process.

Voice Recognition - During enrollment, the officer has the participant follow the screen prompts and recite a sentence that will be used for voice recognition. At the scheduled check-in time, a push notification is sent to the phone to prompt the participant. The participant then follows the simple 3-step verification prompts on the smartphone screen. If the participant misses the check-in, fails the facial or voice verification, or if the location if the participant is unavailable, an alert will be sent to the designated contacts.

Self-Report - aCheck also includes the self-report function. *Self-Report* simply requires the participant to answer a few yes or no questions, such as

- “Did you change your home address,” and finalizes the process through Face or Voice Verification.

Additional Benefits

- **aCheck** include the *Calendar* to schedule appointments and visits
- *Community Resource Information* based on referrals made by the officer
- *Document Upload* feature for the upload of required case management documents.



MONITORING SOLUTIONS
A Satellite Tracking of People LLC Company

SoberTrack™

*GPS-enabled, handheld mobile breath-alcohol testing unit
with facial recognition technology*

SoberTrack™ represents the state-of-the-art in mobile handheld breath-alcohol (BrAC) testing solutions and is designed to provide law enforcement and community corrections agencies with the ability to conduct scheduled and on-demand alcohol testing of enrollees—regardless of their location. This lightweight, compact device comes with an array of standard features including:

- GPS tracking capabilities
- Facial recognition software
- An extremely reliable deep-lung fuel sensor
- A video enabled high-resolution camera (with automatic flash)

SoberTrack is seamlessly integrated with VeriTracks®, our secure web-based electronic monitoring platform that allows agencies to easily schedule regular and random breath-alcohol tests. Each test conducted by SoberTrack captures the time and GPS location of where the test occurred, a high-resolution photograph of the enrollee taking the test, and an accurate BrAC number value (e.g., 0.080) that are used by law enforcement agencies across the country.

In addition, SoberTrack comes complete with these additional features:

- An audible tone notification is emitted when a test is required
- Enrollee acknowledges each test notification through an intuitive touchscreen interface
- Text message capability allows an agency make direct contact with an enrollee
- High-resolution camera is video enabled and capable of recording a complete test
- Single battery charge lasts for 24+ hours of normal usage



SOBERTRACK USES RELIABLE FACIAL RECOGNITION SOFTWARE

SoberTrack now utilizes automated *facial recognition software* to verify enrollee images taken during each sobriety test. Our facial recognition software applies *vectors* to 128 points on the enrollee's sobriety test image and compares those points with the enrollee's image captured during the enrollment process. In addition, each new test image is compared to the images captured during the previous 20 successful sobriety tests. An algorithm then gathers and calculates a *total relevancy value* which is then compared to an *accuracy threshold* to determine whether the test image passes or fails. For added scrutiny, agencies have the option to configure the number of comparison images used to meet the recognition threshold before our system reports that an image has *passed*.

SoberTrack™

GPS-enabled, handheld mobile breath-alcohol testing unit with facial recognition technology

SoberTrack™ represents the state-of-the-art in mobile handheld breath-alcohol (BrAC) testing solutions and is designed to provide law enforcement and community corrections agencies with the ability to conduct scheduled and on-demand alcohol testing of enrollees—regardless of their location. This lightweight, compact device comes with an array of standard features including:

- GPS tracking capabilities
- Facial recognition software
- An extremely reliable deep-lung fuel censor
- A video enabled high-resolution camera (with automatic flash)

SoberTrack is seamlessly integrated with VeriTracks®, our secure web-based electronic monitoring platform that allows agencies to easily schedule regular and random breath-alcohol tests. Each test conducted by SoberTrack captures the time and GPS location of where the test occurred, a high-resolution photograph of the enrollee taking the test, and an accurate BrAC number value (e.g., 0.080) that are used by law enforcement agencies across the country.

In addition, SoberTrack comes complete with these additional features:

- An audible tone notification is emitted when a test is required
- Enrollee acknowledges each test notification through an intuitive touchscreen interface
- Text message capability allows an agency make direct contact with an enrollee
- High-resolution camera is video enabled and capable of recording a complete test
- Single battery charge lasts for 24+ hours of normal usage



EXHIBIT E**EMPLOYEE BIDDING/CONFLICT OF INTEREST**

Offerors who are employees of the state of Missouri, a member of the General Assembly or a statewide elected official must comply with sections 105.450 to 105.458 RSMo regarding conflict of interest. If the offeror and/or any of the owners of the offeror's organization are currently an employee of the state of Missouri, a member of the General Assembly or a statewide elected official, please provide the following information.

Offeror Name		Judicial Services of the Ozarks
Name of State Employee, General Assembly Member, or Statewide Elected Official:		None / Not Applicable
	In what office/agency are they employed?	None / Not Applicable
	Employment Title:	None / Not Applicable
Percentage of ownership interest in offeror's organization:		None / Not Applicable 0 %

OSCA 23-01792 - Drug/Alcohol Testing and Monitoring Equipment & Services

OFFEROR NAME: Judicial Services of the Ozarks

OSCA 23- 01792
Collector Guideline Acceptance Form

Office of State Courts Administrator



I verify I have read and will abide by the Missouri Collector Guidelines. I further understand failure to follow these guidelines may result in the termination of my contract with the Office of State Courts Administrator and the court.

- ☐ I am a commissioned law enforcement officer by the state of Missouri.
- ☐ I understand that I will provide a copy of my POST certification to verify my law enforcement commission in the state of Missouri.
- ☒ I am not a commissioned officer.
- ☒ I have provided a completed background check, and
- ☒ I have registered with the Family Care Safety Registry (FCSR), and I have provided a copy of the results of the FCSR background screening results

Crystal Copeland Crystal Copeland 4/25/23
Collector Printed name Signature Date

The treatment court approves this person as a collector for our circuit. This approval does not mean the judiciary shall be liable for their actions in performance of these duties.

[Signature] 30th 4-25/23
Drug Court Judge/Coordinator Circuit Date

OSCA 23-01792 - Drug/Alcohol Testing and Monitoring Equipment & Services

OFFEROR NAME: Judicial Services of the Courts

OSCA 23- 01792
Collector Guideline Acceptance Form

Office of State Courts Administrator



I verify I have read and will abide by the Missouri Collector Guidelines. I further understand failure to follow these guidelines may result in the termination of my contract with the Office of State Courts Administrator and the court.

- ☐ I am a commissioned law enforcement officer by the state of Missouri.
- ☐ I understand that I will provide a copy of my POST certification to verify my law enforcement commission in the state of Missouri.
- ☒ I am not a commissioned officer.
- ☒ I have provided a completed background check, and
- ☒ I have registered with the Family Care Safety Registry (FCSR), and I have provided a copy of the results of the FCSR background screening results

Megan Stracke Megan Stracke 4/25/23
Collector Printed name Signature Date

The treatment court approves this person as a collector for our circuit. This approval does not mean the judiciary shall be liable for their actions in performance of these duties.

David 30th 4-25-23
Drug Court Judge/Coordinator Circuit Date

OSCA 23-01792 - Drug/Alcohol Testing and Monitoring Equipment & Services

OFFEROR NAME: Judicial Services of the Courts

OSCA 23- 01792
Collector Guideline Acceptance Form

Office of State Courts Administrator



I verify I have read and will abide by the Missouri Collector Guidelines, I further understand failure to follow these guidelines may result in the termination of my contract with the Office of State Courts Administrator and the court.

- ☐ I am a commissioned law enforcement officer by the state of Missouri.
- ☐ I understand that I will provide a copy of my POST certification to verify my law enforcement commission in the state of Missouri.
- ☒ I am not a commissioned officer.
- ☒ I have provided a completed background check, and
- ☒ I have registered with the Family Care Safety Registry (FCSR), and I have provided a copy of the results of the FCSR background screening results

Ty Helton [Signature] 4/25/23
Collector Printed name Signature Date

The treatment court approves this person as a collector for our circuit. This approval does not mean the judiciary shall be liable for their actions in performance of these duties.

[Signature] 30th 4-25-23
Drug Court Judge/Coordinator Circuit Date



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711

Randall W. Williams, MD, FACOG
Director



Michael L. Parson
Governor

03/26/2021

FAMILY CARE SAFETY REGISTRY
Registration Notification
Registrant Number: 49544241

CRYSTAL LEE COPELAND
284 WOODED HILLS LN
OZARK, MO 65721

Dear FCSR Registrant:

The Family Care Safety Registry (FCSR) processed your registration on 03/26/2021. An initial screening was run as part of the registration process, and your results are:

No finding reported in the background screening.

The results above were confirmed by searching the following state databases that contain Missouri data only, using your name, date of birth and Social Security number:

- Criminal history records maintained by the MO State Highway Patrol
- Sex Offender Registry records maintained by the MO State Highway Patrol
- Child abuse/neglect records maintained by the MO Department of Social Services
- Foster parent licensure records maintained by the MO Department of Social Services
- Child care licensure records maintained by the MO Department of Health and Senior Services
- Employee Disqualification List maintained by the MO Department of Health and Senior Services
- Employee Disqualification Registry maintained by the MO Department of Mental Health

If a finding is reported, you may request the specific details or appeal the accuracy of the transfer of the information to the FCSR by submitting a written request that includes your name, address, Social Security number and/or registrant number, and signature, to the Missouri Department of Health and Senior Services, Family Care Safety Registry, PO Box 570, Jefferson City, MO, 65102, or by FAX to 573-522-6981. See 19 CSR 30-80.040 for a full statement of what such an appeal should include.

Please keep this letter as confirmation of your registration with the FCSR. This is the only time you will need to register with the FCSR. If your name or address changes, it is your responsibility to notify the FCSR. If you have questions concerning the FCSR, please call our toll-free call center at 866-422-6872, or visit our Internet site at <http://health.mo.gov/safety/fcsr/>.



www.health.mo.gov

Healthy Missourians for life.

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711



Paula F. Nickelson
Acting Director

Michael L. Parson
Governor

04/25/2023

FAMILY CARE SAFETY REGISTRY
Background Screening Results - Registrant
Registrant Number: 32565155

MEGAN L STRACKE
2225 N 14TH ST
OZARK, MO 65721

Dear FCSR Registrant:

On 04/25/2023, the Family Care Safety Registry (FCSR) processed a request to conduct a background screening. The request for the background screening was made by MEGAN STRACKE, 2225 N 14TH ST, OZARK, MO, 65721. The requestor was informed that you are registered with the FCSR, and the background screening, confirmation #117652703024, indicated the following:

No finding reported in the background screening.

The results above were confirmed by searching the following state databases that contain Missouri data only, using your name, date of birth and Social Security number:

- Criminal history records maintained by the MO State Highway Patrol
- Sex Offender Registry records maintained by the MO State Highway Patrol
- Child abuse/neglect records maintained by the MO Department of Social Services
- Foster parent licensure records maintained by the MO Department of Social Services
- Child care licensure records maintained by the MO Department of Elementary and Secondary Education
- Employee Disqualification List maintained by the MO Department of Health and Senior Services
- Employee Disqualification Registry maintained by the MO Department of Mental Health

If a finding is reported, you may request the specific details or appeal the accuracy of the transfer of the information to the FCSR by submitting a written request that includes your name, address, Social Security number and/or registrant number, and signature, to the Missouri Department of Health and Senior Services, Family Care Safety Registry, PO Box 570, Jefferson City, MO, 65102, or by FAX to 573-522-6981. See 19 CSR 30-80.040 for a full statement of what such an appeal should include.

The statutes found in sections 210.900 et seq., RSMo, allow qualifying persons to contact the FCSR to obtain background screening information for employment purposes only. Each time the FCSR processes a background screening request, you will be provided with the requestor's name, address and the current background screening results provided. If you have questions concerning the FCSR, please call our toll-free call center at 866-422-6872, or visit our Internet site at <http://health.mo.gov/safety/fcsr/>.

If you are receiving this letter via U.S. mail, please consider helping us conserve resources by calling the FCSR toll-free at 866-422-6872 and providing an email address.



PROMOTING HEALTH AND SAFETY

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711



Paula F. Nickelson
Acting Director

Michael L. Parson
Governor

04/24/2023

FAMILY CARE SAFETY REGISTRY
Registration Notification
Registrant Number: 47998747

TY WESLEY HELTON
664 CHURCH ST APT 115
MARSHFIELD, MO 65706

Dear FCSR Registrant:

The Family Care Safety Registry (FCSR) processed your registration on 04/24/2023. An initial screening was run as part of the registration process, and your results are:

No finding reported in the background screening.

The results above were confirmed by searching the following state databases that contain Missouri data only, using your name, date of birth and Social Security number:

- Criminal history records maintained by the MO State Highway Patrol
- Sex Offender Registry records maintained by the MO State Highway Patrol
- Child abuse/neglect records maintained by the MO Department of Social Services
- Foster parent licensure records maintained by the MO Department of Social Services
- Child care licensure records maintained by the MO Department of Elementary and Secondary Education
- Employee Disqualification List maintained by the MO Department of Health and Senior Services
- Employee Disqualification Registry maintained by the MO Department of Mental Health

If a finding is reported, you may request the specific details or appeal the accuracy of the transfer of the information to the FCSR by submitting a written request that includes your name, address, Social Security number and/or registrant number, and signature, to the Missouri Department of Health and Senior Services, Family Care Safety Registry, PO Box 570, Jefferson City, MO, 65102, or by FAX to 573-522-6981. See 19 CSR 30-80.040 for a full statement of what such an appeal should include.

Please keep this letter as confirmation of your registration with the FCSR. This is the only time you will need to register with the FCSR. If your name or address changes, it is your responsibility to notify the FCSR. If you have questions concerning the FCSR, please call our toll-free call center at 866-422-6872, or visit our Internet site at <http://health.mo.gov/safety/fcsr/>.



PROMOTING HEALTH AND SAFETY

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.