

Office of State Courts Administrator
P.O. Box 104480
2112 Industrial Drive
Jefferson City, Missouri 65110- 4480

RFP NO. OSCA 19-00284
TITLE: Specialized Treatment Provider
for Treatment Court

CONTACT: Russell W. Rottmann
PHONE NO.: (573) 522-6766
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ISSUE DATE: August 6, 2019

Proposal submission: Proposals may be sent electronically to osca.contracts@courts.mo.gov. If you would like to submit a written proposal, please print or type the RFP number on the lower left hand corner of the envelope.

RETURN PROPOSAL TO:

(U.S. Mail)
Office of State Courts Administrator
Attn: Contracts or
P.O. Box 104480
Jefferson City, MO 65110 - 4480

(Courier Service)
Office of State Courts Administrator
Attn: Contracts
2112 Industrial Drive
Jefferson City, MO 65109

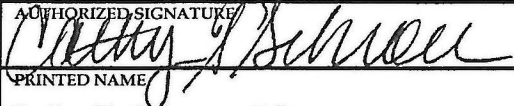
CONTRACT PERIOD: OCTOBER 1, 2019 THROUGH JUNE 30, 2020

DELIVER SUPPLIES/SERVICES FOB DESTINATION TO THE FOLLOWING ADDRESS:



VARIOUS LOCATIONS THROUGHOUT THE STATE OF MISSOURI

The offeror hereby declares understanding, agreement and certification of compliance to provide the items and/or services, at the prices quoted, and in accordance with all requirements and specifications contained herein, including the Terms and Conditions attached hereto. The offeror further agrees that the language of this RFP shall govern in the event of a conflict with his/her proposal. The offeror further agrees that upon receipt of an authorized purchase order or when this RFP is countersigned by an authorized official of the Office of State Courts Administrator, a binding contract shall exist between the offeror and the Office of State Courts Administrator.

SIGNATURE REQUIRED

AUTHORIZED SIGNATURE 		DATE 11/1/2019
PRINTED NAME Cathy T. Schroer, BS		TITLE Chief Business Officer
COMPANY NAME Southeast Missouri Behavioral Health		
MAILING ADDRESS 5536 Highway 32 - PO Drawer 459		
CITY, STATE, ZIP Farmington, Missouri 63640-0459		
E-MAIL ADDRESS cschroer@semobh.org		
TELEPHONE NUMBER: 573-756-5749	FACSIMILE NUMBER: 573-431-0048	

NOTICE OF AWARD (OSCA USE ONLY)

ACCEPTED BY OFFICE OF STATE COURTS ADMINISTRATOR AS FOLLOWS: <i>IN ITS ENTIRETY AS SUBMITTED</i>		
CONTRACT NO. <i>OSCA 19-00284-34</i>		CONTRACT PERIOD <i>NOVEMBER 14, 2019 through JUNE 30, 2020</i>
CONTRACTS SECTION 	DATE <i>11/21/19</i>	DEPUTY STATE COURTS ADMINISTRATOR 

00001

Offerors who are employees of the state of Missouri, a member of the general assembly, a statewide elected official, other political subdivisions or publicly funded institutions must comply with Sections 105.450 to 105.458, RSMo regarding conflict of interest. If the offeror and/or any of the owners of the offeror's organization are currently an employee of the state of Missouri, a member of the general assembly, a statewide elected official, other political subdivisions or publicly funded institutions, please provide the following information.

Offeror Name		
Name of State Employee, General Assembly Member, or Statewide Elected Official:		
	In what office/agency are they employed?	
	Employment Title:	
Percentage of ownership interest in offeror's organization:		_____ %

PRICING PAGES

The offeror must provide not to exceed prices for the services identified below. Should a contract award be made based upon the offeror's proposal, the prices stated herein shall be legally binding for the entire contract period.

OFFEROR NAME: __ Southeast Missouri Behavioral Health

Service Description	Not to Exceed Price	Unit of Service
Assessment	\$122.16	Per assessment
Assessment option	\$215.18	Per assessment
Assessment update	\$57.41	Per assessment
Case Management/Community Support	\$25.31	Per ¼ hour
Communicable Disease Assessment/Education/Testing	\$10.56	Per ¼ hour
Day Treatment	\$84.45	Per day
Detoxification (Social Setting)	\$98.93	Per day
Early Intervention (Intake)	\$15.83	Per ¼ hour
Early Intervention (Group Education)	\$2.78	Per ¼ hour
Early Intervention (Motivational Interviewing-Individual)	\$14.36	Per ¼ hour
Family Conference	\$14.36	Per ¼ hour
Family Therapy	\$18.58	Per ¼ hour
Group Counseling	\$3.24	Per ¼ hour
Group Counseling (Collateral relationship)	\$3.24	Per ¼ hour
Group Education	\$2.78	Per ¼ hour
Group Education (Trauma Related)	\$3.24	Per ¼ hour
Individual Counseling	\$14.36	Per ¼ hour
Individual Counseling (Collateral Relationship)	\$17.62	Per ¼ hour
Individual Counseling (Co-Occurring Disorder)	\$22.14	Per ¼ hour
Individual Counseling (Trauma Related)	\$18.58	Per ¼ hour

00003

PRICING PAGES (cont.)

Missouri Recovery Support Specialist (MRSS)	\$20.76	Per ¼ hour
Peer Support Recovery Mentor (Certified Peer Specialist)	\$20.76	Per ¼ hour
Modified Medical Treatment	\$401.41	Per day
Relapse Prevention Counseling	\$14.36	Per ¼ hour
Residential Support	\$17.79	Per day
Treatment Court Day	\$10.23	Per ¼ hour
Virtual Counseling (Group)	\$3.24	Per ¼ hour
Virtual Counseling (Individual)	\$14.36	Per ¼ hour
*Drug/Alcohol Testing: Sample Collection Only (Lab conf. only)	N/A	Per test
*Sample Collection with 1-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 2-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 3-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 4-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 5-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 6-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 7-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 8-panel on-site provided by contractor	N/A	Per test
*Sample Collection with 9-panel on-site provided by contractor	N/A	Per test
*Drug Testing: Sample Collection and On-Site Test (Kit provided by Treatment Court)	N/A	Per test
Drug Testing: Breathalyzer (Equipment provided by contractor)	\$25.38	Per test
Drug Testing: Breathalyzer (Equipment provided by Treatment Court)	\$15.23	Per test

The offeror must provide copies of invoices of actual cost per dose for the medications and services identified below with the double asterisk.

**Medication Service – Physician Office Visit	No pricing needed	Per office visit
Medication: [Medication Assisted Treatment (MAT)]		
**Naltrexone - Oral	No pricing needed	Per Dose
**Extended-Release Injectable Naltrexone (Vivitrol®)	No pricing needed	Per Dose
**Buprenorphine (i.e. Subutex®),	No pricing needed	Per Dose
**Buprenorphine/Naloxone (i.e. Suboxone®)	No pricing needed	Per Dose
**Buprenorphine Implants	No pricing needed	Per Dose
**Methadone	No pricing needed	Per Dose
**Acamprosate	No pricing needed	Per Dose
**Disulfiram	No pricing needed	Per Dose
**Buprenorphine Extended-Release Injection (i.e. Sublocade™)	No pricing needed	Per Dose
**Baclofen (Lioresal)	No pricing needed	Per Dose
**Benztropine (Cogentin)	No pricing needed	Per Dose
**Carbamazepine (tegretol)	No pricing needed	Per Dose
**Chlordiazepoxide (Librium)	No pricing needed	Per Dose
**Clonazepam (Klonopin)	No pricing needed	Per Dose
**Clonidine (Catapres)	No pricing needed	Per Dose
**Divalproex sodium (Depakote)	No pricing needed	Per Dose
**Gabapentin (Neurontin)	No pricing needed	Per Dose
**Haloperidol (Haldol)	No pricing needed	Per Dose
**Hydroxyzine (Vistaril)	No pricing needed	Per Dose
**Folic Acid	No pricing needed	Per Dose
**Lorazepam (Ativan)	No pricing needed	Per Dose
**Olanzapine(Zyprex	No pricing needed	Per Dose
**Prazosin (Minipress)	No pricing needed	Per Dose

00005

**Prochlorperazine (Compazine)	No pricing needed	Per Dose
**Propranolol (Inderal)	No pricing needed	Per Dose
**Quetiapine fumarate (Seroquel)	No pricing needed	Per Dose
**Thiamine	No pricing needed	Per Dose
**Trimethobenzamide (Tigan)	No pricing needed	Per Dose
**Trazodone (Desyrel)	No pricing needed	Per Dose

***Exhibits G and H must be completed for any individual who collects urine specimens for drug testing.**

Below is a list of the Judicial Circuits and Counties in the State of Missouri. Check either the applicable counties or the entire Judicial Circuit(s) that your agency shall provide services. Check the appropriate level of service and the applicable gender that shall be provided: DWI, Adult, Veterans, Family and Juvenile.

OFFEROR NAME: _____

JUDICIAL CIRCUIT	COUNTY	DWI	ADULT	FAMILY	VETERANS	JUVENILE	MALE	FEMALE
1	Clark							
1	Schuyler							
1	Scotland							
2	Adair							
2	Knox							
2	Lewis							
3	Grundy							
3	Harrison							
3	Mercer							
3	Putnam							
4	Atchison							
4	Gentry							
4	Holt							
4	Nodaway							
4	Worth							
5	Andrew							
5	Buchanan							
6	Platte							
7	Clay							
8	Carroll							
8	Ray							
9	Chariton							
9	Linn							
9	Sullivan							
10	Marion							
10	Monroe							
10	Ralls							
JUDICIAL CIRCUIT	COUNTY	DWI	ADULT	FAMILY	VETERANS	JUVENILE	MALE	FEMALE
11	St. Charles							00007

12	Audrain							
12	Montgomery							
12	Warren							
13	Boone							
13	Callaway							
14	Howard							
14	Randolph							
15	Lafayette							
15	Saline							
16	Jackson							
17	Cass							
17	Johnson							
18	Cooper							
18	Pettis							
19	Cole							
20	Franklin							
20	Gasconade	X	X	X	X	X	X	X
20	Osage							
21	St. Louis	X	X	X	X	X	X	X
22	St. Louis City	X	X	X	X	X	X	X
23	Jefferson	X	X	X	X	X	X	X
24	Madison	X	X	X	X	X	X	X
24	St. Francois	X	X	X	X	X	X	X
24	Ste. Genevieve	X	X	X	X	X	X	X
24	Washington	X	X	X	X	X	X	X
25	Maries	X	X	X	X	X	X	X
25	Phelps	X	X	X	X	X	X	X
25	Pulaski	X	X	X	X	X	X	X
JUDICIAL CIRCUIT	COUNTY	DWI	ADULT	FAMILY	VETERANS	JUVENILE	MALE	FEMALE
25	Texas	X	X	X	X	X	X	X
26	Camden							00008

26	Laclede							
26	Miller							
26	Moniteau							
27	Bates							
27	Henry							
27	St. Clair							
28	Barton							
28	Cedar							
28	Dade							
28	Vernon							
29	Jasper							
30	Benton							
30	Dallas							
30	Hickory							
30	Polk							
30	Webster							
31	Greene							
32	Bollinger							
32	Cape Girardeau							
32	Perry							
33	Mississippi							
33	Scott							
34	New Madrid							
34	Pemiscot							
35	Dunklin	X	X	X	X	X	X	X
35	Stoddard	X	X	X	X	X	X	X
36	Butler	X	X	X	X	X	X	X
36	Ripley	X	X	X	X	X	X	X
JUDICIAL	COUNTY	DWI	ADULT	FAMILY	VETERANS	JUVENILE	MALE	FEMALE
CIRCUIT								
37	Carter	X	X	X	X	X	X	X
37	Howell							
37	Oregon							
37	Shannon	X	X	X	X	X	X	X

00009

38	Christian							
39	Barry							
39	Lawrence							
39	Stone							
40	McDonald							
40	Newton							
41	Macon							
41	Shelby							
42	Crawford	X	X	X	X	X	X	X
42	Dent	X	X	X	X	X	X	X
42	Iron	X	X	X	X	X	X	X
42	Reynolds	X	X	X	X	X	X	X
42	Wayne	X	X	X	X	X	X	X
43	Caldwell							
43	Clinton							
43	Daviess							
43	DeKalb							
43	Livingston							
44	Douglas							
44	Ozark							
44	Wright							
45	Lincoln							
45	Pike							
46	Taney							

Southeast Missouri Behavioral Health

EXHIBIT A

Additional Treatment Provider Information

Treatment Philosophy

1. What is the program's philosophy of treatment?

Southeast Missouri Behavioral Health (SEMO BH) provides services in a co-occurring, integrated, person centered approach. Individualized care to treatment planning and recovery, with multiple pathways as options are provided with client choice at the forefront.

2. Does the program use harm reduction techniques?

SEMO BH does not have a formal harm reduction approach, however, our service model and approach recognizes that individuals can make progress by having a reduction in symptoms, usage pattern and type of drug used without achieving total abstinence.

Level of Care

1. What criteria are used to determine the appropriate levels of care?

SEMO BH assesses each person individually and uses that information to create a clinical diagnosis, and determine medical necessity to place the client in the most appropriate and least restrictive level of care. The focus is to provide no more or no less of services needed by an individual based on their treatment plan that needs on going updating.

2. Are services offered for both individuals and families?

Yes, SEMO BH provides services to our primary clients offering both individual and family therapy. Families including any significant others are encouraged to take part in the treatment and recovery process, from the intake, during treatment, and in transition/continuing care planning.

Program Design and Treatment Interventions

1. What are the key elements of the program's design?

SEMO BH offers person centered group and individual services based on, the individualized need of each client. Services include, group education, group counseling, trauma services, co-occurring therapy, employment placement, stable housing, case management, nursing, psychiatric, medication management and medication assisted treatment (MAT). SEMO BH presents paths to recovery that include 12 Step, faith based, and MAT recovery options so that each client has choices for their sobriety.

2. Does the design utilize evidence-based treatments? a. If so, please cite specific modalities and how they are used.

Southeast Missouri Behavioral Health

SEMO BH utilizes:

Cognitive behavioral therapy (CBT) –this therapy forms the basis for groups and individual services for our clinical program to assist clients in recognizing destructive thinking patterns in relation to substance use and mental health disorders.

Medication Assisted Treatment (MAT) –SEMO BH has one of Missouri’s most extensive array of MAT programming utilizing local community physicians, contracted physicians who are onsite and also available via Telehealth/Telemedicine, to provide medications for substance use disorders. These services allow clients to receive all services close to home in rural settings where transportation is commonly a barrier. Medications most used are Suboxone, Naltrexone, and Vivitrol, however other medications are offered.

Relapse Prevention – SEMO BH clinicians use evidenced based relapse prevention techniques based on those developed by Terence Gorski. Identifying triggers and practical coping skills are an essential part of our recovery phases of treatment and continuing care planning.

myStrength- evidence-based resources offer digital interactive exercises, self-care modules and daily wellness inspiration, which is personalized to each user, which can be used with an individual’s mobile phone and laptop.

Motivational Interviewing-SEMO BH clinicians are trained in Motivational Interviewing (MI) techniques in both individual and group settings as a focused, goal-oriented, client-centered counseling style for eliciting behavior change by helping clients to explore and resolve ambivalence. Staff are taught that examination and resolution of ambivalence is a central purpose, and they are to be intentionally directive in pursuing this purpose.

Stage Based/Readiness to Change Approach-SEMO BH person centered treatment planning recognizes that each client is at a different stage of change for each life area addressed; therefore we design objectives and interventions that are stage based in nature. The stages identified and works through with clients are:

Pre-contemplation we consider the normal condition for an addicted person. At this stage there is no motivation to change. It is only by getting beyond pre-contemplation that an alcohol or drug abuser has any chance of escape. Some individuals never seem to get past this stage.

Contemplation is the second stage of change. Here the addicted person will begin to notice the problems arising from their substance abuse. They now worry about the effect their behavior is having on their life and their relationships.

Preparation stage is where the addicted person decides that they want to escape the abuse. At this point they begin to prepare for change or even make some small positive changes to their life. It is now that they may seek out information about rehab or other treatment options.

Southeast Missouri Behavioral Health

Action stage is where the addictive behavior is actually dealt with. This can involve entering a treatment facility or just going it alone.

Maintenance is the continued work that is needed to prevent relapse. This can include support groups or other types of aftercare. The motivation to stay on the path of recovery is the focus.

Illness Management and Recovery (IMR)- SEMO BH provides group education and material using the IMR manual to help people set meaningful goals for themselves, acquire information and skills to develop more mastery over their psychiatric illness/substance use disorder and make progress towards their own personal recovery.

12 Step support groups- SEMO BH offers several 12 Step group options to clients both on site and through referral to experience this approach to recovery including the traditional AA/NA, and also Rational Recovery, as well as more specific faith based models such as Celebrate Recovery and Alcoholics/Addicts Victorious.

Moral Reconciliation Therapy (MRT) – SEMO BH has MRT trained and certified staff to provide this group focused therapy to drug court clients and other populations in a systematic treatment strategy shown effective in decreasing recidivism among the adult criminal offenders.

3. **Are individuals screened and assessed for both mental and substance use disorders?**
 - a. **Are standardized instruments used to screen and assess for each type of disorder?**
 - b. **If so, what instruments are used?**

SEMO BH screens all individuals at the time of admission for mental and substance use disorders. A Comprehensive Initial Evaluation (CIE) is completed including the Mental Health Screening Form III, Post-Traumatic Stress Disorder Screening (as indicated) and a Mental Status Exam, which are all used to form an Interpretive Summary which is the basis for a qualified diagnostician to determine if the client has an integrated substance use and mental health disorder and assign a diagnosis.

Mental Health Screening III-this uniform screening document is used to determine immediate and ongoing areas of mental health needs that could need focus in conjunction with substance use disorders in an integrated treatment approach.

Daily Living Assessment-20 (DLA-20) - the DLA-20 is a standardized instrument that measure daily living areas impacted by mental illness/substance use, it supports the functional assessment data needs provided and when repeated regularly measures outcomes as clients move between levels.

4. **How do you address individuals' co-occurring needs?**

Southeast Missouri Behavioral Health

SEMO BH realizes that co-occurring substance use and psychiatric disorders are expected and when the diagnostician identifies that an individual has a co-occurring disorder, treatment plan goals are integrated. The substance abuse and mental health goals objectives and interventions are truly integrated and not treated in a parallel manner, from the beginning of treatment.

Clients are provided co-occurring disorder counseling by a Credentialed Co-occurring Disorder Professional or a Licensed Professional Counselor/Licensed Clinical Social Worker trained in dual disorders. The milieu for clients contains group education and group counseling. In group education, the materials used are co-occurring in nature and manualized. Trauma counseling and support groups are also offered. Dual Disorder 12 Step groups are offered to for clients as an option that may benefit them in their recovery. SEMO BH is CARF Accredited as an Integrated Treatment Provider; we also have Integrated Dual Disorder Treatment (IDDT) Fidelity visits each year by the Missouri Department of Mental Health to score our programming on the capability to provide integrated care. The agencies CSTAR programming took part in the first pilot fidelity visit by DMH for a new revised IDDT fidelity visit. This oversight, and our own internal fidelity and QA measures, helps us maintain a high standard of co-occurring programming for our clients.

5. Which community partnerships have been established by the program, and how have these been maintained over time?

SEMO BH has established long term community partnerships with a number of area collaborators through Qualified Service Organization Agreements (QSOAs) and includes the following:

Farmington, Mo. area: Parkland Hospital (BJC), SEMO Mental Health Center, BJC Behavioral Health, Great Mines Health Center –Federally Qualified Health Center (FQHC), Mineral Area CPRC, Vocational Rehabilitation, St. Francois County Probation and Parole, Missouri Re-entry Program (MRP), Farmington Physicians Associates (MAT), Washington County Regional Medical Center and Clinics

Salem, Mo. area: Phelps County Regional Medical Center, Pathways-Compass Behavioral Health Systems, Dent-Crawford-Phelps-Texas-Gasconade Counties probation and MRP, New Harmony Church and Recovery Groups, Your Community Healthcare Center and Rolla Family Clinic.

Poplar Bluff, Mo. area:-Poplar Bluff Regional Medical Center, Butler and Stoddard Counties Probation and MRP, Behavioral Health Group (BHG) –ARMAT provider and Family Counseling Center (FCC).

6. Does the program use manualized treatment curricula?
a. If so, which curricula are used?

SEMO BH used co-occurring based curricula that is evidenced based in nature. Group material includes Hazeldon's Living in Balance, Ely Lilly Co-occurring based information,

Southeast Missouri Behavioral Health

Moral Reconciliation, Illness Management and Recovery manuals. Co-occurring Disorders Treatment Workbook-Department of Mental Health Law & Policy Louis de la Parte Florida Mental Health Institute University of South Florida©, and Integrated Dual Disorders Treatment 2010 – Dartmouth and Hazelden Foundation 2010©.

7. **Does the program use cognitive behavior therapy (CBT)?**
a. If so, which curricula are used?
b. List staff and the dates they received training for each CBT.

Yes, SEMO BH staff use cognitive behavior therapy. SEMO BH staff have been trained to use Moral Reconciliation Therapy, Illness Management and Recovery, Matrix Model for Criminal Thinking as well as have been received certification as Medication Assisted Recovery Specialists.

SEMO BH staff trained to use Moral Reconciliation Therapy:

Sally effective 5/2/13
Fred , effective 5/2/13
Steve effective 5/2/13
Scott ; effective 8/11/14
Martha effective 8/11/14

SEMO BH staff trained in Illness Management and Recovery:

Scott effective 2015
Martha , effective 2015
Fred , effective 2012
Steve effective 2012

SEMO BH staff trained in the Matrix Model for Criminal Thinking:

Fred , effective 2010
Steve , effective 2010
Sally effective 2010

SEMO BH staff trained as Medication Assisted Recovery Specialists:

Janet MA, LPC, CCDP-D, MARS - effective 12/4/16
Kim CRADC, MARS - effective 5/29/16
Jacynth BS, MARS - effective 5/29/16
Gregg CADC, SQP-R, MARS - effective 5/29/16
Fred CRADC, SQP, MARS - effective 12/4/16
Harley , BS, MARS - effective 12/4/16
Anna MARS – effective
Dan MARS – effective
Bryan MARS – effective
Janeen MARS – effective
Misty MARS – effective
Jodie MARS – effective

Southeast Missouri Behavioral Health

Program Operations

1. Does the program provide case management and/or community support services?
 - a. If so, please describe.
 - b. How do you determine who needs/receives case management or community support?

SEMO BH's programming is holistic in nature and centers around that all individuals entering treatment will need case management and community support services. At the start of treatment each client is assessed for life area needs using a 7 domain model (Medical, Mental Health, Substance use Disorder, Housing, Social Connectedness, Vocational Educational and Legal). Service providers focus on one or more domains each and every time they meet with clients when doing case management and community support services. The most pressing domain area at the time is addressed in goals written in client language, person centered, with simplistic objectives and interventions that build on accomplishments, with updates to the plan as the client progresses in treatment and recovery. The overall goal of our case-management and community support service is to remove any barrier to the individual's recovery.

2. What are the program's after-hours and emergency service protocols?

SEMO BH has access to services 24 hours a day, 7 days a week. Three main sites have social setting detox available and staff for crisis calls, Farmington, Salem and Poplar Bluff. Clients can call or walk in for services in crisis after hours if needed.

3. Are processes in place to assist the uninsured in accessing insurance coverage, through either Medicaid or federal/state insurance exchanges?
 - a. Does staff assist with application process?

SEMO BH screens, assesses qualifications, and assists each client entering services with obtaining Medicaid or insurance through the Affordable Care Act. Clients that qualify for Medicaid will be assisted through the process while in treatment.

4. Does the program offer or assist with transportation services?

SEMO BH offers or arranges transportation at most of its 17 locations. Care Coordination will transport clients in need of support to appointments and other services when identified in the treatment plan.

Staff Characteristics and Qualifications

1. What attempts have been made to ensure cultural competency among the program's team?

SEMO BH has a yearly cultural competency plan that includes training aspects that requires education through direct clinical supervision with direct one to one or group activities.

Southeast Missouri Behavioral Health

- 2. Does the diversity of the treatment team appropriately reflect the diversity of the community?**

SEMO BH has a diverse and multi-disciplinary treatment team that is sensitive to the population served and the variety of rural and urban clients that enter into our service array.

- 3. To what extent does the treatment team include multidisciplinary staff?**

- a. Do these staff have experience in working with court referrals and with drug-involved offenders?**

SEMO BH has a multi-disciplinary staff that includes, nurses, substance abuse counselors, clinical supervisors, care coordination supervisor, care coordinators, co-occurring credentialed and licensed staff, psychiatrist/Advanced Psychiatric Nurse Practitioners, and for drug court it will include the entire drug court team.

SEMO BH has staff with extensive experience in drug court, including supervisors, counseling and care coordinator staff, executive management staff, and other support staff. These staff will participate in staffing and planning meetings as various levels with our existing drug courts.

- 4. What type of staff training has been provided specific to treatment court programs?**

SEMO BH drug court staff participates yearly in the state drug court conferences. In addition, drug court staff has taken on line training including courses specific to clients in drug court.

- 5. What type of staff training has been provided that aligns with the needs of the program's target population?**

SEMO BH has several staff trained in Moral Reconation Therapy and groups in this provided specifically for the drug court participants that we serve. The Matrix Model in Criminal Settings is also an evidenced based practice curriculum that staff are trained in for use in both individual treatment planning and group settings. The Illness Management and Recovery Model has also been used to train staff for groups and individual focus with the drug court population. Staff have taken the online course, Essential Elements of Adult Drug Courts as part of the training and learning process.

Insurance and Medicaid

- 1. Does the program accept the major Medicaid plans (including CSTAR) or other health plans in the catchment area?**

SEMO BH was one of the first CSTAR certified programs in Missouri, we also have self-pay, sliding scale and third party payer insurance programs. This diversity in funding allows us to serve anyone that appears for service at the agency.

Southeast Missouri Behavioral Health

- 2. Does the program offer medication assisted therapies conformant to the Medicaid formularies?**

SEMO BH has Medication Assisted Therapy available and integrated within all programs and sites regardless of funding source. Clients enrolled in our drug courts are eligible to participate in MAT as an option for their treatment and recovery.

Quality Assurance Mechanism

- 1. Do participants have an opportunity to voice constructive opinions regarding ways to improve the program?**
 - a. How is this feedback used?**

SEMO BH has a quality assurance system and yearly quality indicators that include eliciting feedback from clients, families/significant others and referrals/public. This information then is analyzed into a report where trends that are identified in key service areas lead to possible action plans to help to improve those areas.

Participants are able to provide feedback through regular satisfaction surveys and exit surveys.

- 2. Is clinical supervision available on site?**
 - a. If so, who provides this supervision?**

SEMO BH has clinical supervision as part of its quality assurance process. Clinical supervisors are trained by the Missouri Credentialing Board or by their respective licensure board. All other disciplines, including nursing and care coordination have regularly scheduled supervision sessions. These sessions include documented review of chart QA, individual and group session performance, and staffing education.

Program Evaluation

- 1. What performance measures does the program compile and monitor?**
 - a. How are these measures used by program administrators?**

Annually, SEMO BH identifies performance indicators in the areas of service accessibility, satisfaction, efficiency and effectiveness. These areas are reviewed throughout the year and the data is analyzed and shared with each site Director and action plans developed when trends are identified or if targeted goals are not reached.

- 2. Is the program willing to share completed evaluations (methodologies and results) with the court?**

SEMO BH annually shares its performance indicator report data and findings in a mailing to key referrals and reporting agencies, including the Missouri Department of Mental Health

Southeast Missouri Behavioral Health

and we are always open to sharing this information to OSCA and our local drug court teams. We welcome the input of OSCA and the local drug court teams in improving our services in these key performance areas.

Competencies the Provider Must Have or Must Be Willing to Develop

- 1. Will the program provide treatment of varying duration?**
 - a. If so, please describe.**

SEMO BH has a person centered, individualized approach to all aspects of its care from assessment to discharge planning. Length of stay in each level is determined with input from the client, family/significant other, drug court team, and other supporters of the individuals care and recovery. The system of care is always part of the decision for level movement and discharge. Clinical staffing with the multi-disciplinary team and discussion on progress and medical necessity also contributes to any decision on level changes and discharge planning.

- 3. How does the program address participant motivation?**
 - a. Does the program utilize motivational enhancement theories?**

SEMO BH trains staff in motivational interviewing techniques and follows that up with clinical supervision to measure the success of the training and skill base of the service provider in using the motivational techniques. We strongly believe in meeting the participant where they are at in readiness to change and deal with each goal of the client, including motivation to quit using, from where the client is on that area.

- 4. Is the program willing to be an active member of the court team (e.g., participate in staffing and hearings)?**

SEMO BH for years has participated, and supported local drug courts with funding for clients, has staff actively attending drug court staffing, drug court hearings and drug court may arise so we can solve them to better the service we are providing to the court program and the clients.

Medication Assisted Treatment (MAT)

- 1. Does the program support medication assisted treatment (MAT) approaches to recovery?**

SEMO BH has been a leader in providing MAT not only in our region of the state but overall in Missouri. We have over 400 clients, including drug court participants that are using medication assisted therapies.

- 2. How do you screen and educate individuals about MAT?**

Clients entering our programming with any opioid or alcohol use disorder are offered information will have MAT as an option for their treatment. SEMO BH operates with a no

Southeast Missouri Behavioral Health

exclusion approach to MAT. Clients are not excluded from the program, this only happens if the prescriber has a medical reason for not prescribing the medication. Once a client considers MAT as an option, they are educated by the nursing staff on the process, the medication benefits and side effects, and how treatment with MAT will be simultaneous and that counseling along with medication is an expectation. However, the treatment is individualized when done in conjunction with MAT, there is not a set MAT regimen.

- 3. Does the program have a MAT prescribing physician/nurse practitioner on staff?**
a. If so, what specialized training or certification has been received?

SEMO BH does not employ physician/nurse practitioners but has agreements with at least 20 providers of MAT/psych services within our service area.

- 4. Does the program have established relationships with MAT prescribing physicians in the community?**

The physicians and APNs utilized by SEMO BH all have been trained and have received the DATA 2000 DEA waiver for Buprenorphine and understand the guidelines for the use of medications in our MAT programming.

Southeast Missouri Behavioral Health (SEMO BH) and Assisted Recovery Centers of America (ARCA) have partnered for the last several years to bring telemedicine services from an urban based provider to rural consumers. The collaboration has promoted the strengths of each organization allowing the integration of evidence based services more efficiently than either entity would be able to do independently. Services include Medication Assisted Treatment (MAT), psychiatric evaluations, and psychiatric medication management. This collaborative effort includes ARCA providers providing services via Telehealth to all SEMO BH sites. SEMOBH has placed telemedicine equipment in all offices where little to no psychiatric or MAT services were available. Clients now have access to integrated services at one location, avoiding travel out of the community which proves difficult for many. Both organizations embrace technologies that lead to better outcomes; genetic testing for example is available for clients at any site, ARCA and SEMO-BH staff jointly have attended on-site training on use of genetic testing to improve efficacy when prescribing medications.

The availability of telemedicine at these sites allows almost immediate access to psychiatric/MAT services through ARCA's nine prescribers and our offices in 17 rural counties. In addition to ARCA, SEMO BH has agreements with other psychiatrist including an agreement with Compass Health to provide telehealth services. We have and are continuing to recruit physicians in the communities we serve to integrate MAT services, further insuring clients have multiple choices for holistic integrated treatment. Our hope for the future is to increase capacity to the point that anyone in crisis or seeking treatment especially for opioid withdrawal immediately get the most appropriate and effective service.

Southeast Missouri Behavioral Health

- 5. What communication protocols are in place with MAT prescribing physicians or other medical staff (both onsite and offsite) to ensure that there is adequate communication regarding individual's MAT compliance and progress?**

Staff RNs and LPNs meet with each client in the MAT program regularly and always prior to an appointment with the prescriber the nurses are in constant contact with the medical prescriber before, during, and after each appointment. The nurses collect physician notes and orders, meet with clients on side effects, count doses, and schedule future appointments. Clinical staffing includes input from the prescriber directly or with the nurse as a liaison to insure synchronization of the treatment plan. Communication regarding compliance with all treatment appointments is constant between prescriber and SEMO BH staff.

- 6. What addiction medications are currently available to the program or the program's community MAT provider network?**
- a. How long have these medications been used by the prescribing medical staff?**
 - b. How many existing participants within the program receive MAT?**

SEMO BH makes available the following addiction medications: Suboxone, Vivitrol, Naltrexone, Campral and Antabuse.

The medical providers utilized by SEMO BH have extensive experience with the use of MAT medications. Most providers have between 5-10 years of experience using the MAT medications with none having less than 2 years of experience. Currently we have in excess of 180 clients receiving MAT across all programming as the number is growing daily an exact number is not available.

- 7. Does the program have a MAT taper, length of time requirement, or other policy that is not consistent with MAT evidence-based principles?**

SEMO BH has a time unlimited MAT program, where as there is not set length for the MAT program. The taper or length of the usage of the medication is primarily between the client and physician, with limited input from the clinical team. However, there is no limit placed on any of the MAT medications due to individual differences in each person's recovery process.

- 8. Has the program negotiated addiction medication costs with pharmacies within the catchment area?**

SEMO BH has contracted rates with Besse Medical through the Division of Behavioral Health which results in the best possible prices for Vivitrol and also monitors rates on other MAT medications such as Suboxone.

- 9. What staff training has been received related to MAT?**
- a. List staff and the dates they received MAT training.**

Southeast Missouri Behavioral Health

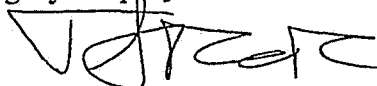
SEMO BH has provided in-service training by the makers of Vivitrol and Suboxone on site and the following staff have received training and are now Medication Assisted Recovery Specialists. Those staff include:

Janet	MA, LPC, CCDP-D, MARS - effective 12/4/16
Kim	CRADC, MARS - effective 5/29/16
Jacynth	BS, MARS - effective 5/29/16
Gregg	CADC, SQP-R, MARS - effective 5/29/16
Fred	CRADC, SQP, MARS - effective 12/4/16
Harley	BS, MARS - effective 12/4/16
Anna	CRADC, CPRR, MARS, MRSS – expires 10/31/2020
Jodie	AA, AS, MARC – expires 04/30/2020

listed for the reference is unable to be reached during the evaluation, the listed experience may not be considered.

Offeror Name: <u>Southeast Missouri Behavioral Health</u>	
Subcontractor Name, if applicable: _____	
Reference Information (Prior Services Performed For:)	
Name of Reference Company:	Missouri Department of Mental Health & Department of Elementary and Secondary Education
Address of Reference Company: ✓ Street Address ✓ City, State, Zip	1706 East Elm Jefferson City, Missouri 65102
Reference Contact Person Information: ✓ Name ✓ Phone # ✓ E-mail Address	<div> Tim Rudder, MSW 573-751-7090 timothy.rudder@dmh.mo.gov </div> <div> Rhonda Turner, LCSW 573-526-1572 Rhonda.turner@dmh.mo.gov </div>
Dates of Prior Services:	July 1, 2018 to June 30, 2019
Dollar Value of Prior Services:	\$150,000
Description of Prior Services Performed:	Employment Services and Support Job Development

As the contact person for the reference provided above, my signature below verifies that the information presented on this form is accurate. I am available for contact by OSCA for additional discussions regarding my company's association with the offeror referenced above:



Signature of Reference Contact Person

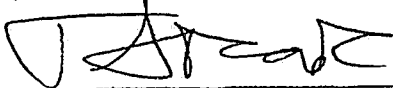
10/31/19

Date of Signature

listed for the reference is unable to be reached during the evaluation, the listed experience may not be considered.

Offeror Name: <u>Southeast Missouri Behavioral Health</u>	
Subcontractor Name, if applicable: _____	
Reference Information (Prior Services Performed For:)	
Name of Reference Company:	Missouri Department of Mental Health
Address of Reference Company: ✓ Street Address ✓ City, State, Zip	1706 East Elm Jefferson City, Missouri 65102
Reference Contact Person Information: ✓ Name ✓ Phone # ✓ E-mail Address	Tim Rudder, MSW 573-751-7090 timothy.rudder@dmh.mo.gov
Dates of Prior Services:	July 1, 2018 to June 30, 2019
Dollar Value of Prior Services:	\$2,300,000
Description of Prior Services Performed:	Medication Assisted Treatment services provided to those needing assistance with opioid crisis. Services including co-occurring substance use and mental health counseling, community support services as well as medication services.

As the contact person for the reference provided above, my signature below verifies that the information presented on this form is accurate. I am available for contact by OSCA for additional discussions regarding my company's association with the offeror referenced above:



Signature of Reference Contact Person

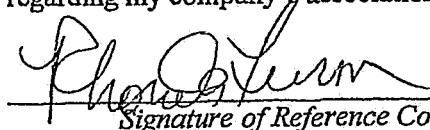
10/31/19

Date of Signature

listed for the reference is unable to be reached during the evaluation, the listed experience may not be considered.

Offeror Name: <u>Southeast Missouri Behavioral Health</u>	
Subcontractor Name, if applicable: _____	
Reference Information (Prior Services Performed For:)	
Name of Reference Company:	Missouri Department of Mental Health
Address of Reference Company: ✓ Street Address ✓ City, State, Zip	1706 East Elm Jefferson City, Missouri 65102
Reference Contact Person Information: ✓ Name ✓ Phone # ✓ E-mail Address	Rhonda Turner, LCSW 573-526-1572 Rhonda.turner@dmh.mo.gov
Dates of Prior Services:	July 1, 2018 to June 30, 2019
Dollar Value of Prior Services:	\$9,200,000
Description of Prior Services Performed:	Co-occurring substance use and mental health counseling and community support services.

As the contact person for the reference provided above, my signature below verifies that the information presented on this form is accurate. I am available for contact by OSCA for additional discussions regarding my company's association with the offeror referenced above:



Signature of Reference Contact Person

11/1/19

Date of Signature

SOUTHEAST MISSOURI BEHAVIORAL HEALTH, INC

PROFESSIONAL LISTING OF ALL CLINICAL SERVICE PROVIDERS

(Also attach resumes for personnel)

	Personnel	Background and Expertise of Personnel
	LICENSED PROFESSIONALS WITH PRESCRIPTIVE AUTHORITY	
1	Name: Jitendra Title: Psychiatrist	Medical Physician & Surgeon # 106981 First licensed 09/20/1994 Consulting Psychiatrist for SEMO BH since 08/1995 to current Other experience: Staff Psychiatrist for 16yrs, experience includes working with men, women and children of all ages and backgrounds. Experience with inmates and individuals with severe mental illness.
2	Name: Sherry Title: FNP Psych	Family Nurse Practitioner Psych #129774 SEMO BH Consulting 2015 to current Experience in adult MH, SUD, co-occurring, MAT, multi-disciplinary staffing
	LICENSED PROFESSIONALS WITH SUPERVISORY CREDENTIALS	
1	Name: Angela Title: Clinical Supervisor	MA, LPC Masters in Counseling Licensed Professional Counselor #2014039278 First licensed 10/25/2014 SEMO BH 08/22/2016 - current Provides Behavioral health and Drug abuse Therapy. Individual, group and family therapy. Co-occurring disorders. Crisis intervention.
2	Name: MARS Title: LPC	MA, LPC, CCDP-D, Masters in Counseling Licensed Professional Counselor #2008037617 Certified Co-Occurring Disorders Professional – Diplomate # 3770 Medication Assisted Recovery Specialist # 9761 First licensed 12/31/08 SEMO BH 11/15/01 - current Provides Behavioral health and Drug abuse Therapy. Individual, group and family therapy. Co-occurring disorders. Crisis intervention. SATOP Qualified Professional-React
	LICENSED STAFF PROVIDING CLINICAL SERVICES	
1	Name: Verlin Title: Licensed Professional Counselor	MRC, LPC Masters in Rehabilitation Counseling Licensed Professional Counselor # 2000174210 First licensed 12/04/2000 SEMO BH – 09/3/11 - current Provides Behavioral health and Drug abuse Therapy. Individual, group and family therapy. Diagnosis and co-occurring disorder counseling. 16 yrs experience working with the Division of Youth Services and Certified Juvenile Sexual Offender Counselor

SOUTHEAST MISSOURI BEHAVIORAL HEALTH, INC

PROFESSIONAL LISTING OF ALL CLINICAL SERVICE PROVIDERS

(Also attach resumes for personnel)

2	<p>Name: William MA, LPC</p> <p>Title: Licensed Professional Counselor</p>	<p>Masters – Rehabilitation Counseling & Training Certified Rehabilitation Counselor Licensed Professional Counselor #2002010848 First licensed 12/05/2003 SEMO BH 07/20/09 – Current Manage clinical staff. Experienced Individual, family and group counseling. Case management. Interventions for at risk students. Dual diagnosis.</p>
3	<p>Name: Martha MA, LPC</p> <p>Title: Licensed Professional Counselor</p>	<p>Masters in Psychological Counseling Licensed Professional Counselor # 001430 First Licensed 12/03/1992 SEMO BH 01/15/14 – current 20+ years' experience in individual, family and couples therapy. 2 years experience working with individuals in a correctional facility. 10 years experience working with children and adolescence and their families.</p>
4	<p>Name: Rodney LPC</p> <p>Title: LPC</p>	<p>Licensed Professional Counselor #2002022591 SEMO BH 03/26/18 to current Positions held: Licensed Professional Counselor Experience in therapy with corrections, veterans, adults, MH and SUD</p>
5	<p>Name: Cynthia LCSW</p> <p>Title: Clinical Supervisor</p>	<p>Licensed Clinical Social Worker SEMO BH-09/24/18 to current Positions held: Counselor and Supervisor Experience in MH and SUD, co-occurring, MAT, adults, trauma</p>
6	<p>Name: Raleigh LPC</p> <p>Title: Clinical Supervisor</p>	<p>Licensed Professional Counselor #2010039663 SEMO BH: 10/01/18 to current Experience with adults in MH, SUD and co-occurring, DOC, MAT, trauma</p>
7	<p>Name: Joel LPC</p> <p>Title: LPC</p>	<p>Licensed Professional Counselor: #2016034632 SEMO BH: 10/24/16 to current Experience with adults with MH, SUD, co-occurring, USPO, DOC</p>
CERTIFIED STAFF PROVIDING CLINICAL SERVICES		

SOUTHEAST MISSOURI BEHAVIORAL HEALTH, INC

PROFESSIONAL LISTING OF ALL CLINICAL SERVICE PROVIDERS

(Also attach resumes for personnel)

1	Name: Gregg CADC, SQP-R, MARS Title: Substance Abuse Counselor	Certified Alcohol Drug Counselor #6351 SATOP Qualified Professional-REACT #8094 Medication Assisted Recovery Specialist #9267 SEMO BH – 05/31/11 - current Positions: Group Facilitator, Substance Abuse Counselor, Community Support Specialist
2	Name: Steve BS, CRAADC Title: Substance Abuse Counselor	Bachelors in Education Certified Reciprocal Advanced Alcohol Drug Counselor # 1383 SEMO BH – 10/21/86 - current Positions: Substance Abuse Counselor, SATOP Professional, Offender Management Unit, Offender Education Program, Adolescent Diversion Education Program, Weekend Intervention Program, REACT, Drug Court
3	Name: Fred CRADC, SQP, MARS Title: Substance Abuse Counselor	Certified Reciprocal Alcohol Drug Counselor #2671 SATOP Qualified Professional-REACT #5448 Medication Assisted Recovery Specialist # 9782 SEMO BH - 9/25/00 - current Positions held: Treatment Technician / Shift Leader, Group Facilitator, Substance Abuse Counselor, Drug Court, SATOP Professional
4	Name: Anna CRADC Title: Director	Certified Reciprocal Alcohol and Drug Counselor #2908 Medication Assisted Recovery Specialist SEMO BH 12/04/17 to current Positions held: Counselor and Director Experience with supervision, adults with SUD and co-occurring disorder, corrections clients
5	Name: Sharon CRAADC Title: CRAADC	Certified Advanced Alcohol and Drug Counselor #1179 SEMO BH –09/08/2000 to current Positions held: CRAADC Experience in DWI, family, adult, DOC, assessment
CARE COORDINATORS PROVIDING SERVICES		
1	Name: Harley BS, MARS Title: Care Coordinator Supervisor	Bachelors degree in Family Psychology SEMO BH 08/08/16 – current 2 years prior experience working in behavioral health setting. Assists clients in accessing services within the agency and out in the community, MAT
2	Name: Jacynth BS, MARS Title: Assistant Director	Bachelors degree in Criminal Justice SEMO BH 10/04/10 – current 5 years prior experience working with youth services. Assists clients in accessing services within the agency and out in the community, MAT
3	Name: Bryan BS Title: Initial Placement and Support Supervisor	Bachelors of Science Medication Assisted Recovery Specialist SEMO BH-12/01/14 to current Experience in case management activities, in

SOUTHEAST MISSOURI BEHAVIORAL HEALTH, INC

PROFESSIONAL LISTING OF ALL CLINICAL SERVICE PROVIDERS

(Also attach resumes for personnel)

		home, employment and job development, MAT
4	Name: Janeen BSW Title: CPRP Director	Bachelor Social Work Medication Assisted Recovery Specialist SEMO BH Experience in supervision, assessment, case management, clubhouse, MAT
5	Name: Jodie BS Title: Care Coordinator	Medication Assisted Recovery Specialist SEMO BH-01/07/19 to current Experience in case management with adults, DOC, co-occurring MAT